

★★★★★ by Wendy Keefe on 2021-12-03

Always great to seam with!

NPS: 0 1 2 3 4 5 6 7 8 9 10

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★★★★★ by Anon on 2021-12-03

They are really great at getting u in the staff is nice and the place is clean. The only thing is I don't like being up sold. Please don't sell me things that I don't need. Everyone is struggling right now .

NPS: 0 1 2 3 4 5 6 7 8 9 10

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★★★★★ by Anne Delong on 2021-12-02

Marissa went beyond to help us find the right medication for our dog

NPS: 0 1 2 3 4 5 6 7 8 9 10

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★★★★★ by HUSTER CHRISTINA on 2021-11-30

Great! Staff super friendly. The doctor was amazing!

NPS: 0 1 2 3 4 5 6 7 8 9 10

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★★★★★ by Sharon Lane on 2021-11-29

if you are expecting a doggie spa, this is not your destination. but if you appreciate courteous, efficient, knowledgeable practitioners, you need look no further. i am a new owner of a puppy and i've not been in this position for many years. the staff at svh is as good as it gets. from the desk to the techs to dr. sharma, you are in good hands. and a nice perk is that they are so cordial and welcoming....not necessary, but pretty cool.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-11-29

Helped my cat when he had a bad abscess, took into account our financial problems to get the most effective and affordable option. He healed up really fast after our visit and is back on the prow!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-11-28

Nice people good service we were in and out of there they were so fast and good

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-11-25

Great care for my cat!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Chris Cordellos on 2021-11-24

Thank you so much for all that do

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Byron Swain on 2021-11-24

Fast and thorough service.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Marlena Weden on 2021-11-23

Everyone very friendly and Vet was spot on

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Warren Bentz on 2021-11-23

everything was taken care of very well. always have the greatest of confidence taking my dog to your hospital.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jacqueline Wright on 2021-11-21

I really like the staff here. They are friendly, kind, they take their time and are professional. Dr. Garg is great with people and animals. I like that they follow up and really seem to care.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Margie Mentz on 2021-11-21

We had a very nice visit. From the check in to the exam to the check out. We will definitely be back.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Terri Archibald on 2021-11-20

Nice staff, wait was past my scheduled appointment plus I was warly

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Rich Marvin on 2021-11-20

Best vet I ever been to I have a border collie that was abused and is very fearful of other people and the are very patient and nice to her

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Diane Ecoffey on 2021-11-18

Everything was done promptly and professionally.The Dr. told me how to take care of Chewys eye. The prescription was filled quickly and I was in and out in 30 minutes.. Don't use the on line scheduling as it doesn't work!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Todd Rabbach on 2021-11-18

Excellent. On time, in and out after cytopoint injection

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-11-17

Thank you! Really appreciate the Doctor taking some time and answering our questions. See you guys in December

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Marissa Smith on 2021-11-17

I have been going here for years, they are the kindest and most honest Vets! Do their best to get you in if you have an emergency. Take the time to explain things. I highly recommend them. They don't upsell you. They care.

**NPS:**

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★★★★★ by Anon on 2021-11-17

Quick service but thorough! I really liked the staff and the vet. The problem was identified immediately

**NPS:**

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★★★★★ by Anon on 2021-11-17

Everything was wonderful at Sunvalley when checking in and checking out. Unfortunately, the service I came in for (anal gland expression) wasn't done correctly. My dog's anal glands were very impacted 2 days later and I had to express them myself. I thought maybe he was having an issue but they have been fine ever since I expressed them myself.

**NPS:**

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★★★★★ by Bea Oji on 2021-11-16

I always receive outstanding care for my pets. Neither my dog nor my cat are petrified going to Drs. Garg or Shamin, the vet techs are exceptional, and the receptionist is just as welcoming and pleasant as can be.

**NPS:**

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★★★★★ by Blaise Seraile on 2021-11-15

Stephanie and team were great!

**NPS:**

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★★★★★ by Esiete Afework on 2021-11-13

Treated in a professional manner

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by Anon on 2021-11-13

The price that was estimated to me is much different than what I was originally quoted when looking for a vet. I was told on the phone that there would be a range and \$1100 would be the max I had to pay (having all teeth removed) . After the vet saw him I was then told \$1700. It's difficult to pay that much and I spoke to the receptionist and vet who apologized for the miss communication. I wish things were made clear. I asked very specific questions about price before making appointment because I was worried about the cost.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★☆☆ by Bruce Kostrzewski on 2021-11-12

Overall my experience very satisfactory even when they were experiencing staff shortages. The staff is courteous and pleasant at all times. I have to say that the parking lot is very small and it needs maintenance, at times there are street individuals wondering through it and in between parked cars.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★☆☆ by Deborah Young on 2021-11-12

The staff are all very friendly and helpful..

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Lois Casey on 2021-11-11

We waited 55 minutes to be taken into a room. I have a broken kneecap and was in a brace, and explained to the receptionist how difficult it was for me having to wait this long. The Dr took 2 other patients in to rooms who came in after us. I finally left without my dog being seen.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Meredith Bartoletti on 2021-11-11

I always leave feeling so much better! I love all of the Doctors and the employees!!!  
thank you

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Joe Donalson on 2021-11-10

Thank you!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Desiree LaBar on 2021-11-10

I was able to get my dog seen the same day for an ear infection. Fast and friendly service.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Samantha Clark on 2021-11-06

Dr. Sharma and Dr. Garg are inept and liable to cause significant harm to the domestic animals in the community. Over the past 3 months, I have experienced subpar care in 3 different incidents with 3 different of my animals. The experience I had this week is enough for me to notice the danger to our community. What I once believed was a good vet clinic has had a significant decline in quality of care, professionalism, and bedside manner.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Robert Dodelin on 2021-11-06

The staff were welcoming and efficient. Vets nurse was sweet, friendly and caring. Dr was someone I trusted right away. He diagnosed my Scottish terrier mix with allergy's and gave him a 6 month allergy injection. He also gave us medicated dog shampoo and an antibiotic for a skin problem and his constant sneezing. Tucker might have a little upper respiratory prob. "Tis second visit went just fine. Quick. Easy.

**NPS:**

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★★★☆☆ by Trudy Rodriguez on 2021-11-05

I did not get what I came for (medicine) and ended up paying more money on this visit.

**NPS:**

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★★★★★ by Lynn Ellis- Young on 2021-11-04

I had a great experience. The staff is very helpful and caring. They accommodated by needs very nicely. The vet was so friendly and helpful and my fur baby was treated with love and respect! They even call the next day to check up on her! Very happy I found this place among so many options in the area. Thank you!!!

**NPS:**

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★★★★★ by Anon on 2021-11-03

Was able to get us in next day which was a welcome change from what I've been seeing which is 1 to 2 weeks sometimes months out for an appointment/new customer.

**NPS:**

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★★★★★ by Anon on 2021-11-02

The staff was friendly and very helpful and took great care of my furbaby

**NPS:**

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★★★★★ by Stacey Price on 2021-11-01

I brought my 12 year old Pitbull Abbie in due to swollen canine gums and bad breath. The Vet noticed her breathing was different and ordered blood work, antibiotics and pain medication. The following week the blood work we found out Abbie had stage 3 kidney disease and needed to start IV solution and medicine as well as special food right away. I'm so grateful for Sun Valley. They didn't just give me antibiotics and pain meds and let me leave. They saw a dog that looked like something was possibly wrong. Even though I thought she was fine. Abbie is hanging in there. Second treatment today.

**NPS:**

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★★★★★ by Marsha Sindicich on 2021-10-31

Our visit went very nicely. Even though one of our pets were acting up and full of energy the doctor and staff showed great patients with him. They were also very informative about everything.

**NPS:**

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★★★★★ by Chris Cordellos on 2021-10-30

I'm happy to say Sunvalley Animal Hospital was amazing. I found a poor little dog tied to a fence ,because them I decided to kept her . Know your vet and having trust is why I go here . Sunvalley animal hospital is the best

**NPS:**

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★★★★★ by Al Surges on 2021-10-29

The staff was so nice, caring, and efficient. Our dog got really good attention and care.

**NPS:**

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★★★★★ by Maria Reali on 2021-10-29

Everytime I take my cats to them the behaving themselves the vet and staff are very friendly they make me feel comfortable bringing my pets to them . I totally recommend Sun Valley Regional Animal Hospital to my friends!

**NPS:**

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★★★★★ by Liz Santos on 2021-10-29

I love this clinic!!!! My little guys do too!!!

**NPS:**

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★★★★★ by Nicole Blade on 2021-10-28

From the beginning until the end starting with the receptionist, to the assistant, and the doctor, all made me and my dog feel welcomed and I was informed every step of the way. I would definitely be back and recommend.

**NPS:**

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★★★★★ by Erin Thomas on 2021-10-28

Great care for my dog and friendly staff

**NPS: N/A**

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★★★★★ by Tony Martin on 2021-10-27

Max is doing well. Thanks for taking the time to come out to my car for the exam. I also appreciate you looking out for the other dogs there. It's the kind of thoughtfulness that brings me back

**NPS:**

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★★★★★ by Jennifer Church on 2021-10-27

Excellent service and staff.

**NPS:**

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★★★★★ by Wendy Hite on 2021-10-26

Love Sun Valley Regional Animal Hospital, and recommend you to other pet parents all the time!

**NPS:**

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★★★☆☆ by Anon on 2021-10-26

It was hard to understand the vet and he seemed scared of my cat. She moved on the table and he like jumped to back away. It was odd.

**NPS:**

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★★★★☆ by Marianne Clark on 2021-10-25

The assistant, Stephanie, was wonderful. I had to take my cat in to be put down. She was wonderful with me and the cat. The vet, himself, does not have any bedside manner.

**NPS:**

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★★★★★ by Wilson Linker on 2021-10-24

Found these guys thought a referral. Sweet down home staff. Knowledgeable cost conscious advice. They loved my senior pit Vinny. Worth the drive from Oakland. Options were weeks out for an appointment, I got mine next day.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Stella Goodheart on 2021-10-23

Dr is nice. Did not try to talk me into services I don't need. The office does need some remodeling.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Julius Driver on 2021-10-23

The care team who provided the quality of life exam for our senior cat was Compassionate and so supportive. I am forever grateful for the time spent with us and the sentiments shared during a very difficult visit. This is what will always bring us back to Sun Valley Animal Hospital. The entire team cares for our pet family as if they were part of their family. Thank you so much.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by John Brock on 2021-10-20

Only problem I had. There was a white towel on the exam table. It had some yellow stains on it that looked like urine.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-10-20

Friendly staff & great service!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-10-20

The male dr was rude, didn't even provide his name. I asked him if my dog really needed the medication and his response was very unnecessary and made me feel stupid. I was simply asking a question and he didn't have to make me feel like that. The vet tech and front desk were amazing but I'm not sure if I will return I did not like the male doctor at all.0

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Victoria Lingad on 2021-10-19

Everyone is friendly and I had a great experience

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Mae Rose Tengsico on 2021-10-16

Good. The Vet explained the problem and showed me how much it will cost me.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Paula Galdamez on 2021-10-16

Super friendly not a long wait and love that they call to check in on my Pup

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Morgan Kuhn on 2021-10-15

I took my cat here from her very first appointment as a kitten, but I also have a bunny and sometimes it makes sense for me to take them both to the same place when the bunny needs vet attention. I took them to a vet in Oakley who does bunny care and when I say it was a horrible experience, I am underselling how ridiculously bad it was. I obviously will go somewhere else for my bunny, and I for sure am not going

anywhere else but Sun Valley for my cat ever again! They understood how traumatic her experience was with the other vet and took the extra care to make her feel comfortable and they said she was actually very easy to handle, and she was nowhere near as upset leaving this time. The Oakley vet told me she was extremely hard to handle and they drugged her twice with surgery anesthetics! I only agreed because I was "trusting the doctor's advice"... my instincts told me otherwise and I was so upset leaving there with my cat as freaked out as she was, not to mention "drunk" as well... ALL FOR HER ANNUAL SHOTS! Basically, Sun Valley is the best! Thank you for listening to me & reassuring me that my experience was not normal at the other place. The staff is wonderful.

**NPS:**

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★★★★★ by Miriam Leung on 2021-10-14

Our car, Miss Purr, has been with Sun Valley Regional Animal Hospital since she was a young kitten. They take good care of her, whether it is the routine annual check-up, or something more serious.

**NPS:**

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★★★★★ by Paulette Waters on 2021-10-13

On short notice everyone was kind and caring!

**NPS:**

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★★★★★ by Elizabeth Sheldon on 2021-10-13

We took our cat in for a bump on her head. She was able to have it removed the same day and we felt she was treated with care and respect. The doctor and staff were all helpful and informative. I felt the cost was reasonable and appreciate the knowledge and expertise of the veterinarian.

**NPS:**

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★★★★★ by Anon on 2021-10-11

Everyone was very nice and the veterinarian took the time to explain things to us.

**NPS:**

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★★★★★ by Terri Birdzell on 2021-10-10

People are friendly, good with my dog, the doctor listens to what you say and understanding. Was able to get an appointment the very next morning. Helpful with give me medicine in a way my dog will take it. It was very quick with getting in and out. A all around great experience. Very caring people. I will most definitely be bringing my dog back again the next time . Better experience than at my own vet.

**NPS:**

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★★★★★ by Jessica Connolly on 2021-10-09

My dog went in for a spay and the process was very easy. They took really good care of my dog. The vet techs went above & beyond.

**NPS:**

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★★★★★ by Michelle Rice on 2021-10-08

They were great. My dog is a rescue dog that is nervous and bites. She does not like her nails done.They were able to get the job done without sedation. I highly recommend them. Fast service and reasonably priced.

**NPS:**

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★★★★★ by Anon on 2021-10-07

Very kind and friendly staff

**NPS:**

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★★★★★ by Linsley Pszyk on 2021-10-05

I really appreciate Sun Valley animal hospital. They have same day appointments for emergencies and the staff is so kind. They have taken great care of my kitties and I highly recommend them for your pet care needs!!

**NPS:**

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★★★★★ by Anon on 2021-10-05

They got me in on a same day appointment and treated our dog like a little princess. Super friendly staff.

**NPS:**

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★★★★★ by Abigail Campbell on 2021-10-05

I took my dog Scout (who is a regular patient) in to have swelling under her eye examined. The doctor quickly diagnosed it as a gum/tooth infection causing an abscess and immediately got her on antibiotics as well as probiotics to help her stomach while taking meds as I expressed she sometimes has trouble with them. We also made an appointment that day to schedule a cleaning and extraction to treat the infection within a week. As always the staff was more than willing to provide me an estimate for the procedure which helped me prepare for any financial strain or difficulty. They worked with my work schedule to accommodate drop off and pick up and made sure Scout was very comfortable. The final invoice came in well under the provided quote which was a relief to me. Their friendly and helpful reps contacted me prior to any extractions and answered all of my questions before, during and after the procedure. Scout has been a patient since she was a puppy and has always received exceptional care at a transparent and affordable price. The staff and doctors all care about her and make me feel very comfortable in the instances like this where she needs to be left with them and they've been very accommodating and available for treatment throughout Covid. Scout & I recommend Sun Valley Animal Hospital to all of our furry four-legged friends and their owners!

**NPS:**

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★★★★★ by Heidi Wilson on 2021-10-04

Excellent as Always

**NPS:**

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★★★★★ by Anon on 2021-10-04

The person at front desk was new and needs more time to get up to speed.

**NPS:**

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★★★★★ by Sima Lipovetsky on 2021-10-02

Very like dr Sharma office. He and all staff very friendly and knowledgeable. They treated my dog a few times and i very satisfied with a treatment. Thank you very much to all of you.

**NPS:**

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★★★★★ by Pamela Green on 2021-10-02

First time entering building and meeting staff since we started here during pandemic protocol. Professional and welcoming staff, clean and cheerful facilities. We have had excellent care for our old cat, and today's visit was the same.

**NPS:**

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★★★★★ by Roslyn Van Pelt on 2021-10-01

Wonder caring staff.

**NPS:**

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★★★★★ by Anon on 2021-10-01

Great experience but please make sure all staff wear masks over nose too. If it doesn't fit their face, please have them wear one that does. Thank you.

**NPS:**

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★★★★★ by Karma Bataille on 2021-09-29

They take great care of our furry family. Wonderful staff and veterinarians.

**NPS:**

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★★★★★ by Sharon Lane on 2021-09-28

Great attitude and enthusiasm among staff members. Good and fast information. Follow-through is excellent. A happy place to take my dog.

**NPS:**

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★★★★★ by Anon on 2021-09-24

Very helpful veterinary assistant and veterinarian. The web site & voicemail need correction though, because the hours on website and voicemail are listed incorrectly. The facility opens at 9 am, but the website appointment system implies availability at 8 am, which is misleading.

**NPS:**

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★★★★★ by Linnea Elder on 2021-09-24

Had to bring our cat Jet to the vet to evaluate his teeth and gums. On Saturday we had to take Jet to Sage Emergency Hospital as he was drooling uncontrollably and was clearly in some kind of distress. Their diagnosis was gingivitis and perhaps periodontal disease. We were instructed to take Jet to our vet which is Sun Valley We had our follow up appointment with Sun Valley yesterday and I was thrilled to see we could actually go in and meet with the vet in person. He was so helpful and explained Jets issue with his gums and teeth! Everyone was so helpful from the gals at the front desk to the doctor. We now have an appointment for Friday for them to do all the necessary dental work on Jet. I am so happy to learn that Sun Valley does dental work and I didn't need another referral.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by James Ryan on 2021-09-22

The Dr was excellent

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Patricia Chavez on 2021-09-21

Thanks for your fast response, I so happy,

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-09-20

Nice staff. Great location for me. Very nice doctor.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Alicia Smith on 2021-09-19

The vet tech who helped us is the reason I marked it a4 stars. She deserves 10 stars. The Dr. spent less than 2 minutes examining our dog and I never saw her again.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Juliana Gianti on 2021-09-18

When our kitty had bathroom problems they were very helpful. Appropriate tests were given & their follow-up was prompt.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Ann Hirsch on 2021-09-18

Excellent care, appointments are fairly easy to get. Nice people.

**NPS:**

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★★★★★ by Cheryl Rae on 2021-09-18

I am amazed how easy it was to get an appointment. My regular vet is two months out. The staff and vet were kind and helpful. We called for an appointment on Saturday and we were given the appointment for the next Wednesday. That is very important that my dog get checked so quickly. Hardly any waiting after checking in.

**NPS:**

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★★★★★ by Eva Scruggs on 2021-09-17

I'm very happy with this office. The staff is very friendly and helpful. The Dr is very thorough looking at slides of the infection to prescribe the right medicine. That's a first for me. Thank you Kalli Mejia for recommending them to me. Trinket really likes it there. I do too.

**NPS:**

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★★★★★ by Jason Harrel on 2021-09-16

Great place to take your new doggo for their first vet checkup. Everyone made myself and our guy, Finn, feel welcomed.

**NPS:**

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★★★★★ by Eugene Ugalde on 2021-09-15

Great service

**NPS:**

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★★★★★ by Sergio Gonzalez on 2021-09-13

Everything was very professional I like to be there with the profecianals thank you

**NPS:**

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★★★★★ by Eddie and Mari Vargas on 2021-09-13

Everyone was super nice and great with our cat. We're definitely coming back to this vet.

**NPS:**

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★★★★★ by Jasmine Montanez on 2021-09-12

The staff here are nice and love the animals. You can tell they care. I even travel to bring them here.

**NPS:**

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★★★★★ by Eugene Ugalde on 2021-09-10

Great and fast service and follow ups. thanks

**NPS:**

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★★★★★ by Jing Chen Hogan on 2021-09-09

Pleasant and smooth! Will come back again.

**NPS:**

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★★★★★ by Rachel Weil on 2021-09-08

Thank you for your care.

**NPS: N/A**

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★★★★★ by Lisa Danish on 2021-09-08

I was able to get a same day appointment, they were so kind to my sick dog and gave me all the information I needed. I was worried when I brought my 12.5 year old dog in but he was diagnosed and it was all explained to me. Also, I did not wait around for an hour while they did the tests. I could go home and return when they had all the information.

**NPS:**

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★★★☆☆ by Rayne Banneck on 2021-09-08

First, I had called in to schedule the previous Friday and my appointment was not actually recorded in the system at all. I had to start over from scratch and wait with an upset cat for half an hour. Then, when I was discussing my needs with the vet tech she mentioned that because Harley has been going outside, she needed a blood test in order to receive an FeLV vaccine. This blood test was not completed, ordered, or ever mentioned again. It was not in any follow up with the receptionists after and was not apparently relayed to the vet. I also mentioned that Harley's stomach had been sensitive to touch, perhaps I should have relayed that this was a bit unusual, as rather than examining he cracked a joke about not touching her there. Finally, the flea meds I was there for were out of stock, which would be okay if I trusted that I would actually be alerted when they were back in stock. I'm concerned about the communication relay and also that my cat may need a blood test. I am considering seeking care elsewhere.

**NPS:**

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★★★★★ by Andrei Paduraru on 2021-09-06

Everyone was friendly and helpful

**NPS:**

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★★★★★ by Igor Kligman on 2021-09-04

Very friendly and caring staff who kept is in the loop and followed up after Benny's procedure.

**NPS:**

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★★★★★ by Marsha Colby on 2021-09-04

Our former vet retired! Everyone here was lovely. I sense that the prices here are going to be lower than I was paying before. Reception, tech and Dr Garg were great!!

**NPS:**

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★★★★★ by Kevin Little on 2021-09-03

Sun Valley Animal Hospital provides excellent care.

**NPS:**

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★★★★★ by Maritza Kim-Ruiz on 2021-09-03

Good experience. Reasonable prices. Nice, friendly, helpful staff.

**NPS:**

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★★★★★ by Shanti Quintero on 2021-09-02

My dog is terrified of the vet . I love that the staff always recognize this with their patients who suffer from this anxiety and are sweet and loving and patient Like most, our pets are our family and mean a great deal to us and I truly appreciate feeling like my sweet girl is being respected and cared for by the staff here. Thank you!

**NPS:**

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★★★★★ by Wendy Keefe on 2021-09-02

They were prompt with the appointment and all the staff were so friendly. They treated my dog like he was their only patient!

**NPS:**

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★★★★★ by Anon on 2021-09-01

Very helpful and accommodating

**NPS:**

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★★★★★ by Gary Muhlenbruch on 2021-09-01

Our dear friends referred Sun Valley Hosp. since I was extremely upset with our other vet. Instantly when I called in, the reception was calming! Thank you for ALL you did for our fur baby, Taz. The care and follow up calls mean so much! Can't believe we waited this long to bring him here to you.

**NPS:**

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★★★★★ by Sherri Pope on 2021-09-01

Always available unlike other that offices. Very kind with my bashful, fearful dog.

**NPS:**

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★★★★★ by Laura Arriaga-Benson on 2021-08-30

The front desk was helpful and knowledgeable and Dr. Garg squeezed us in even though it was difficult for her because Lotus Rose really needed her help after being bitten by a hedgehog in the backyard. The techs were knowledgeable and treated Lotus Rose kindly. I'm glad I made the switch from another veterinarian to SunValley Pet Hospital. Their weekend hours made the difference for our family. Local ER vets are great but the long waits and the more expensive bill is difficult.

**NPS:**

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★★★★★ by Heidi Wilson on 2021-08-30

Sun Valley Animal Hospital is #1. I am 100% satisfied with the staff that treats my precious Alfie as a priority. The location is convenient, pricing is ethical and affordable, customer service is excellent and the interior design is comfortable and in good taste.

**NPS:**

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★★★★★ by Mounyen Clifton on 2021-08-29

The people there were courteous, helpful, kind to our car. They listened to our questions and answered them completely.

**NPS:**

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★★★★★ by Karin Gregory on 2021-08-28

It was our first visit and I was very impressed. The staff explained everything including options of treatment and prices. Everyone is very friendly and professional.

**NPS:**

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★★★★★ by Craig Conley on 2021-08-27

I love Dolly's vet and her tech's they are always available to help me give dolly the best care

**NPS:**

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★★★★★ by Allison Steiner on 2021-08-27

Went to pick up a call in order of flea meds. I was happy to see they are letting patients in again and didn't have to wait in parking lot! Took less than five minutes.

**NPS:**

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★★★★★ by Eva Scruggs on 2021-08-27

Great staff and I'm very happy with my visit.

**NPS:**

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★★★★★ by Kristina Reynolds on 2021-08-27

The people are very pleasant and caring to the animals and their owners. They have a lot of knowledge and are willing and open to any and all questions. They were quite informative!

**NPS:**

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★★★★★ by Jeanie Leatherman on 2021-08-27

Although I had to wait a long time, the staff was friendly and attentive. I was very happy with the vet and the technician, who were efficient, experienced, and great with my cat. It was an overall excellent experience. Thank you!

**NPS:**

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★★★★★ by Stephanie Moreno on 2021-08-26

I love how they treated me and Bella , service is amazing

**NPS:**

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★★★★★ by Melissa Khashabi on 2021-08-26

I was very grateful that they could get my cat in quickly. Everyone there was extremely nice and helpful. Places I've been to I've been stuck there for hours and hours. This place I was in and out in about 40 minutes which was fantastic. I thought it was great that they called me the following day to check up on my cat. I would definitely go back

**NPS:**

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★★★★★ by Phyllis Henry on 2021-08-26

The doctors and staff are friendly and professional

**NPS:**

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★★★☆☆ by Anon on 2021-08-26

When I arrived for my scheduled appointment the front desk informed me I did not have an appointment despite email evidence of my appointment. They told me I could stay but it was 45 minutes before I was seen. Following my cat's blood draw, the nurse informed me that something had gone wrong with the blood draw and I would need to apply an ice pack to the cats leg. She informed me this was common but I'm my 40 years as a cat owner this has never happened before. I'm not sure I will be returning

**NPS:**

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★★★★★ by Michelle Sohl on 2021-08-25

Everyone very friendly and helpful.

**NPS:**

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★★★★★ by Jaden Jensen on 2021-08-25

Just take more time with your patients! I was feeling very very rushed through the appointment. Otherwise it was good.

**NPS:**

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★★★★★ by Cheryl Pace on 2021-08-25

Oh my gosh. Dr Sharma & his assistant were wonderful! They worked within our financial means to provide care for our very sick cat. Their compassion & kindness were so appreciated by my daughter and me. Will bring all 3 of our cats to this vet hospital from now on. Excellent care & instructions!

**NPS:**

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★★★★★ by Carlos Somocurcio-Leon on 2021-08-24

Dr Sharma is the best

**NPS:**

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★★★★★ by Christine Pardi on 2021-08-24

Friendly staff and they take great care of my pets!

**NPS:**

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★★★★★ by Jasmine Suor on 2021-08-23

We have been coming here for years. The Drs and the people who work here are the absolute best, and they genuinely care about animals. I highly recommend Sun Valley.

**NPS:**

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★★★★★ by Gordy Iwata on 2021-08-22

My 2 dogs say their visit here is as good as what could be an otherwise unpleasant experience gets and I'm happy with that. Appointments run on time and wait is minimal.

**NPS:**

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★☆☆☆☆ by Erica Fahy on 2021-08-22

Wonderful! Staff was very kind and patient with my dog who is not a fan of doctor visits! I would 100% recommend!

**NPS:**

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★★★★★ by Clifford Bowen on 2021-08-21

Dr. Sharma and staff treated our dog with care and compassion. Our dog, Ahi, was in San Francisco with our son and daughter. He had not been eating or drinking for a couple of days. He was listless, drooling a lot more than usual and his breath smelled foul. My son could not find a vet appointment on Sunday in San Francisco. We were grateful that Sun Valley had an opening for an appointment that afternoon. Ahi was seen, on time, by Dr. Sharma. Ahi was initially diagnosed with an infection in his mouth. It was difficult to see under his tongue. Before prescribing antibiotics, blood work was done to get a bigger picture to make sure there were not any other issues. Test results indicated no issues with functioning of major organs, confirmed an infection and that Ahi was dehydrated because the inflamed gland hampered his eating and drinking. Ahi was treated with an IV of fluids which included antibiotic and anti-inflammatory. During the IV procedure, Stephanie, Vet Technician (aka Dog Whisperer) was able to get Ahi to open his mouth so they could better examine his mouth. Dr. showed us a photo that his salivary gland was enlarged and infected. Dr. Sharma still recommended we continue to give antibiotics and probiotics. If Ahi didn't improve in a couple days, he should see a specialist. Fortunately, with the IV infusions and daily antibiotics, Ahi is back to normal.

**NPS:**

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★★★★★ by Anon on 2021-08-19

Care has always been good, but the place needs a good cleaning. Overall shabby appearance.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Carlos Somocurcio-Leon on 2021-08-16

Very detailed and patient with my Bichon frisée.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Chris Cordellos on 2021-08-16

Very nice at the front desk

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Brye Kobayasha on 2021-08-16

Your are by far the best animal hospital I have visited in the east bay. Great experience

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-08-15

Short wait & Dr. Garg answered all my questions & concerns. Felt that Bandit was thoroughly checked & prescription provided as needed.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Rebecca Ryan on 2021-08-15

The staff are always friendly and professional! They treat my dog with love, and are patient with him. I'm going to start bringing my teenage dog here as well.

**NPS:**

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★★★★★ by Christopher Cadwallader on 2021-08-13

At Sun Valley Vet they are always great with handling our dog and his excitement. They are also gentle and very kind.

**NPS:**

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★★★★★ by Anon on 2021-08-13

The veterinarian was helpful and suggested actions that helped our cat feel better quickly.

**NPS:**

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★★★★★ by Thomas Richardson on 2021-08-13

Great staff!! Great vet!!

**NPS:**

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★★★★★ by Garrett Saye on 2021-08-13

Great service and extremely friendly staff. They helped take care of my dog and cat as they were their own pets. Really happy with the services that they provided and how reasonable their pricing was on everything. Definitely will be back again and recommend taking your fur kids to see them for their veterinarian needs.

**NPS:**

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★★★★★ by Kimberly Schwartz on 2021-08-13

Professional and attended to quickly.

**NPS:**

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★★★★★ by Anon on 2021-08-11

Doctor is so thorough and incredibly compassionate and knowledgeable. Highly recommend

**NPS:**

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★★★★★ by Dianna Von Behren on 2021-08-10

Fast and good service. Made up for last time. Than you for taking good care of my Rosiest

**NPS:**

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★★★★★ by Rick Diaz on 2021-08-10

Dr. Sharma and his star are caring and knowledgeable. Thank you!

**NPS:**

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★★★★★ by Joe Souza on 2021-08-10

Excellent service, friendly staff and vet. I bring my cat here and I couldn't be more pleased. Highly recommend this place!

**NPS:**

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★★★★★ by Anon on 2021-08-09

The appointment was rescheduled several times by staff Painful waiting (poor furry fellow)

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-08-09

The scheduled appointment was canceled by staff several times

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-08-08

Dr G. Is the best, she always takes the time to listen to my concerns that involve my dogs. I never feel like I'm being rushed to get out of there. Dr. G is the only one that I trust around my dogs. Not that the others are bad she just knows my fur baby's. Thank you!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jackie Nemanic on 2021-08-07

my "go to" vet for about 7yrs and will keep it that way. i like the care they give at this humble looking building

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Raynee McClelland on 2021-08-07

Dr and nurse very helpful

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-08-07

Very accommodating in terms of scheduling. The staff were prompt, professional, and polite. Will certainly return!

**NPS:**

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★★★★★ by Kennet Rippetoe on 2021-08-07

Love this place. They're super efficient and courteous.

**NPS:**

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★★★★★ by Robert Kuts on 2021-08-07

Great service and friendly staff at reasonable prices

**NPS:**

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★★★★★ by Thomas Dibiasi on 2021-08-06

Excellent staff. Dr. Sharma is a fine vet. Trust him.

**NPS:**

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★★★★★★ by Terrie Ramsey on 2021-08-05

I'd appreciate it if someone could call me back.

**NPS:**

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★★★★★ by Brandon Schmidt on 2021-08-01

My experience with Sun Valley Animal Hospital was a great one. Christine our nurse was more than helpful and went over and above with customer service. The owner/doctor was great informative and very helpful. I highly recommend taking your pet to Sun Valley Animal Hospital

**NPS:**

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★★★★★ by Heidi Wilson on 2021-07-31

I only trust Sun Valley Animal Hospital with my Alfie's Veterarian Care. The staff is always professional, courteous, and respectful.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sandra Alarcon on 2021-07-31

Hi, Katherine treated my dog and was very caring and knowledgeable. She's the best :D

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Raynee McClelland on 2021-07-30

Dr and staff were very good with my cat, Fupa.

**NPS:**

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★★★★★ by Anon on 2021-07-29

Kindness, thoroughness, cleanliness.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Swanson on 2021-07-28

Got a call for my dog was ready for pick up and fell asleep in the lobby

**NPS:** N/A

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★★★★★ by Carolyn Davidson on 2021-07-28

Outstanding attention and care of my cat. I'm so appreciative that you all made room for a new patient! Thank you for quickly diagnosing her issue and taking such good care of her.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Robert Dodelin on 2021-07-28

We got an ARF rescue and booked our first appt. Got in quickly. All staff very nice. Dr advised what we could do for his conditions. The staff went over the cost of each item suggested. We liked that. We did all advised.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Luciana D. Haswell on 2021-07-27

Everyone over there are amazing!! Thank you guys for taking such a good care of my little baby Tsuki.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Ryan Suwarno on 2021-07-27

Great staff

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-07-26

Friendly courteous service and helpful staff

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2021-07-26

Friendly people who care for pett

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2021-07-25

No comment

**NPS:**

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★★★★★ by Ann DeVries on 2021-07-24

I was treated very professionally. Took excellent care of my pet. Couldn't be happier.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★☆☆ by Kristi Elliott on 2021-07-24

Disappointing experience all around. The waiting area is rather small, meaning it was tough for other waiting animals to stay away from my crated cat. When you have a sick pet, and then you further stress them by having to endure 20+ minutes of aggressive barking, that's not ideal. I'd recommend the staff be trained to recommend that people who are able to wait in their car with their pet should do so, and that they could be called when their evaluation room is ready. The appointment itself was fine. Upon check out, the person at the front told me she was going to the back to print my receipt, and then she never came back, again, while another person in the waiting room was tugging their dog away from my cat's crate the entire time. I was told by the vet I'd get a call the next day. I did, but no message was left. It was then a full 24 hours of me and my husband calling back and leaving messages until we got a

callback about my cat, who needed antibiotics. As the callback we received was just a few minutes before the clinic closed, I had to wait another day - 3 full days after my appointment - to pick up an antibiotic for my sick pet. When I went to pick up the medication, I had to call from outside multiple times until someone let me in. Once I was out on hold for 10 minutes before being hung up on, several times someone answered and hung up immediately, and several times the call went right to voicemail. This was during regular business hours. I should have pounded on the door (which was locked, again, during regular business hours, even though it had been unlocked during the same hours for my appointment on Monday) like my instincts told me. Incredibly disappointed all around with the service here. Will be taking my cat back to his old vet, even though they are all the way back in Oakland. The stress of my pet traveling farther is a more acceptable trade off than my pet being more stressed through the waiting experience and having a multi-day delay in receiving treatment.

**NPS:**

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★★★★★ by Diana Cramer on 2021-07-23

Very professional thank you

**NPS: N/A**

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★★★★★ by Thomas Richardson on 2021-07-23

Great staff!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2021-07-21

Very kind and responsive staff.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2021-07-20

Always professional and compassionate! Dr. Garg and the staff are wonderful

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joy Carchidi on 2021-07-19

The staff is always so nice

**NPS: N/A**

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★★★★★ by Lynn Ellis- Young on 2021-07-18

The staff is very friendly and welcoming. I feel very confident my cat is in great hands.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jennifer Pamintuan on 2021-07-18

It's been awhile since my 85 pound golden dood has seen a vet due to pandemic. My 3 year old dood usually doesn't like strangers and big dogs. He will bark. So he's going to be the last patient of the day. I'm kinda on edge already about going. But the staff is so patient and kind. Yogi my dood actually didn't bark at them he was nervous but did very good towards the staff. So success on getting fully vaccinated for my dood. Thank you staff at sun valley reg, you guys are awesome!

**NPS:**

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★★★★★ by Jamie Garcia on 2021-07-16

My puppy loves going to Sun Valley Regional Hospital. The staff here is awesome and so professional they actually care for your pets.

**NPS:**

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★☆☆☆☆ by Mercedeh Yazdani-Seyson on 2021-07-14

This is my second time that I'm not satisfied with your service! 5 months ago I've been told that my cat is a female even though he had testicle!!!!!!!!!! ( my cat is a male) Yesterday I took my cat again due to his health problem and the doctor didn't really know what was going on with him and couldn't provide me a good information!

**NPS:**

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★★★★★ by Kathleen Battle on 2021-07-14

Wonderful staff. Lovely doctor. Very caring. Gave my 18 year old Cat into their care for a day and he was fine and relaxed when I picked him up. They all are caring and want to make animals feel safe. I totally recommend them. My cat has only had mobile vet visits. So this was very upsetting for him and me. So yes I highly recommend Sun Valley Vet.

**NPS:**

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★★★★★ by Rich Marvin on 2021-07-13

So glad I found a new vet for my puppy sunshine she is a border collie very hyper and protective of me they understand this I recommend this vet to 6 people already

**NPS:**

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★★★★★ by Anon on 2021-07-12

Courteous and friendly staff

**NPS:**

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★★★★★ by Albert Alexandrescu on 2021-07-10

Great service, clearly informed us of the breakdown of the pricing for the surgery, and made sure we understood why there might be some variability in the quoted price. Very kind and gentle with picking up our cat in his crate, too. Also the waiting room was nice and cool, and smelled clean.

**NPS:**

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★★★★★ by Tammy Bruce on 2021-07-10

As we all know when we bring our pets to any Veterinary Hospital we are always nervous for the outcome and the treatment. But the staff and doctors at Sun Valley Regional really made me feel comfortable and at ease. The doctor and staff are so knowledgeable and willing to go the extra to answer and help you with what you need. They took fabulous care of my pup. Highly recommend. I also love that when you call you can get in in a reasonable amount of time. Thank you thank you thank you is all I can say.

**NPS:**

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★★★★★ by Lisa Monroe-Dees on 2021-07-10

We have been using Sun Valley Regional Animal Hospital for years and the reason we required them is because they have always been here for us and our animal babies. They helped us thru the transition of Cody, and are using the same great bedside manner with our baby Bella. Bring your animal babies, you and them will be taken care of well, mentally spiritual and physically. We are a great team. Be well and lift Somebody up

**NPS:**

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★★★★★ by Jessica Connolly on 2021-07-09

Super quick appointment. Friendly receptionist but she called my dog by the wrong name and wrote the wrong name on my appointment reminder.

**NPS:**

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★★★★★ by Annie Mohr on 2021-07-08

I've been coming to Sunvalley Animal Hospital for many, many years. The staff there is top notch! The most caring and helpful people I have ever met . And I can't say enough wonderful words about Dr. Garg. I take care of a lot of animals that need help and she has taught me so much and is always there when I need help. She is a very caring person and it shows in her work. This is my go to vet hospital and I would recommend it to anyone!!!

**NPS:**

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★★★★★ by Linnea Elder on 2021-07-08

Needed to order and pick up prescription cat food for our kitty and also pick up medicine for flea protection for cat and our dog Cooper. I was delighted that we can finally go into the office and not have to wait in our cars!! I have trouble applying the flea medicine to our cat so I brought him with me hoping that the vet could help me out! And help they did! They applied his flea medicine and I also asked if they could trim his nails and that was done as well!! I was very happy with the visit.

**NPS:**

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★★★★★ by Anon on 2021-07-07

My puppy was crying when scratching his ears and shaking his head - he had an ear infection. They took me within 2 hours of calling, performed exploratory examination for foreign materials and cleaned his ears (all while he was under sedation). My puppy is on his recovery medicine and is doing well.

**NPS:**

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★★★★★ by Robert Mendoza on 2021-07-06

Great communication. I was concerned that we can't watch when the puppies get the shot.

**NPS:**

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★★★★★ by Terrie Ramsey on 2021-07-06

Expensive

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mae Rose Tengsico on 2021-07-05

They were accommodating when I asked for medication for my dog who has problem with fireworks 1 day before July 4th.

NPS: 

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★★★★★ by Sharon Mcgrath on 2021-07-04

Good communication

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Chen Whiting on 2021-07-03

Took my 17 yr old cat for his routine checkup. We all had a pleasant and helpful experience with vet and entire staff.

NPS: 

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★★★☆☆ by Anon on 2021-06-29

Communication skills left much to be desired. Vet would recommend something, then when I agreed would turn it around and make it sound like it was my idea. Also, he would receive a response from my adult daughter then wait while looking at me until I repeated it. Fortunately the Tech was able to translate. Normally I can easily follow 95 percent of south Asians, but struggled with this Vet. There is 1 good Dr. @ this practice but she only works 2 days a week.

NPS: 

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★★★★★ by Martha Arriaga on 2021-06-28

Everyone was really nice and helpful!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Stephanie Pope on 2021-06-27

My little girl Tiger Lily (cat) was very sick with a tapeworm that could have been spread to our 5 other animals and my family. Our usual veterinarian would not see us and didn't even return our calls. We tried to other facilities with no luck. Done Sun Valley was recommended. They were so nice with a sense of humor thank goodness and got Us in for a same-day appointment. While treating her the vet also noticed my long hair cat was grossly underweight. She might have just saved her life. We are so thankful for the care and service at Sun Valley Hospital. I really can't thank them enough.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Gary Giusti on 2021-06-26

Thank you Dr. Sharma for your amazing explanation of the treatment plan for our wonderful Eli. Your an amazing doctor and we are so blessed to have you as part of his healthcare team.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-06-26

Dr Sharma and Dr Gurg are very caring vets and my pup is always comfortable with them and all of the staff at the practice. They work with the owners to find various treatment options. I am never rushed there and everything is explained. I can rest assured my pup is in the best hands.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Katarina Mandal on 2021-06-24

Just yesterday, I visited this hospital for a first time seeking an urgent help with my senior lab. He was diagnosed with an ear cancer last week in one of the best hospitals in California. However, distance and price was a main factor to do an extra research on what are my other options. One of my good friend recommended me to make an appointment with SV animal hospital. I already felt comfortable talking to the receptionist on a phone. First impression always matters to me. The staff at a hospital was very understanding from a first moment to a special needs of my dog such as carpet/blanket placed on a hard floor because my dog is not able to walk on a slippery floor. They placed blankets in order to make my dog walk comfortably in a hospital, they talked to him and talked to me with empathy, love and knowledge. Doctor Sharma was probably the best doctor I have ever met! He definitely went to the root of the problem, spoke to me honestly and clearly without me having any doubt about what are my options and risks of a procedure my dog urgently needed. Dr Sharma was able to operate my dog a very same day of my first visit and informed me with the closest details about my dog's condition, test results, procedure, treatment, improving/stabilizing his health. He was very professional and caring. It's a great feeling to know our precious pets are in great, professional hands! Price wise they definitely got the most reasonable rates near and far! I am beyond satisfied with the whole team of wonderful people working there!

**NPS:**

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★★★★★ by Anon on 2021-06-24

If you are running 1 hour behind you should call patients to let them know ahead of time

**NPS:**

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★★★★★ by Lucy McCormick on 2021-06-23

Very friendly people. Very helpful with mt dogs needs. Will be going back for a follow up appt and shots for my dog.

**NPS:**

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★★★★★ by Nancy Henderson on 2021-06-23

Very caring staff. Prompt service. Reasonable fees.

**NPS:**

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★★★★★ by Felix Chan on 2021-06-18

Took my two dogs there for exam and shots. They are very professional, accommodating and thorough. Glad I found them.

**NPS:**

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★★★★★ by Jeffrey Shemano on 2021-06-18

Empathy, informative, and promptness! great interactions with the team on our first visit. We have seen many Vets over the years and all my expectations were met or overachieved by the team. Thank you

**NPS:**

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★★★★★ by Leandra Wray on 2021-06-18

Very friendly and knowledgeable.

**NPS:**

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★★★★★ by Marissa Vera on 2021-06-17

It's good

**NPS:**

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★★★★★ by Kelsey Laux on 2021-06-15

Was told to pick up my pet at 5:30, called at 5:27 to say I'm here and they asked what car I was in. Waited an hour with no service so I called again and they said they didn't know I was there. So it took an hour and 20 minutes to pick my pet up. Also did not get discharge paperwork until I called and asked. Other than that, staff was nice and the procedure went well.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Priscilla Gonzalez on 2021-06-15

They took great care of our girl. Very affordable here. Next visit we'll take our boy here. Thank you so much for your help.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Dominic Gonzales on 2021-06-14

The medical assistant was the best! I really felt like I could trust them to take care of my fur baby.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Steve Dufour on 2021-06-13

The service was great and friendly. I could tell that everyone there loves animals.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Steve Dufour on 2021-06-13

The service was great and friendly. I could tell that everyone there loves animals.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Danielle Hernandez on 2021-06-11

Very friendly technician. Short wait times. Good communication with me. Easy and quick to get an appointment

**NPS:**

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★★★★★ by Jessica Connolly on 2021-06-10

The vet tech was wonderful! I was in and out and everything was done that I requested.

**NPS:**

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★★★★★ by Angela Large on 2021-06-09

They took excellent care of my dog, Bear.

**NPS:**

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★★★★★ by Bryson Trautz on 2021-06-09

I love everyone who works there. They are helping me save my kitten. For that I'll forever be grateful.

**NPS:**

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★★★★★ by Loretta Howe on 2021-06-08

Really sweet nurses who adore my dogs. Great doctors, Who provide really easy & effective treatments for my dogs. & at amazing prices. Our last appointment took less than an hour. I was thrilled! We've been to other vets, where we would wait for 45 minutes to even be seen, & charging us over twice what Sun Valley does. Sun Valley is really efficient, & helpful in a lot of ways. I wish I would've left my other vet sooner!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Srimi Raghavan on 2021-06-06

Dr. Garg is a very caring and professional veterinarian. Provided great service and explained things clearly. Her assistant, Jasmin, was a very courteous and very caring person. They form a fantastic team! I went to the clinic to address flea issues with my dog.

**NPS:**

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★★★★★ by Anon on 2021-06-05

5 stars as was very thorough going over our dog's condition & options. Have been going to this veterinary clinic for several years.

**NPS:**

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★★★★★ by Bruce Kostrzewski on 2021-06-05

I like that the staff is pleasant and that they are concerned about my pet health. My last visit included the doctor coming out to my car and asking me if I have noticed any changes with my pet at home I informed the doctor that my pat is slowing dow because of its age and he was just checking because the staff has also noticed it. I very much appreciate the concern.

**NPS:**

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★★★★★ by Anon on 2021-06-05

Great experience. Loving staff. Very good at communicating options for caring for my dog that recently started having seizures. Quick to get back to me with test results. Highly recommend!

**NPS:**

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★★★★★ by Anon on 2021-06-04

The visit went well despite delays due to covid protocols. Krystine was very helpful and you can tell that she's really passionate about caring for your pet. Thanks for everything, Sun Valley team!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Nora Espinoza on 2021-06-04

The service is always great, and I feel I can trust them with my pets.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kathleen Vanbuskirk on 2021-06-02

They are courteous, helpful and my dog came home well.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Natasha Sigaran on 2021-06-02

The staff was incredible. Everyone was very helpful and felt like they really cared for our little pup. I would definitely trust the staff with any help I would need for my pup

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Paulette Waters on 2021-06-02

Thank you! Kind and knowledgeable staff.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kennet Rippetoe on 2021-06-01

They makes it easy to care for Pepita. She gets allergy shots every 6 to 8 weeks, and they're very quick about it, because like me, she's allergic to needles.

**NPS:**

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★★★★★ by Bea Oji on 2021-05-31

The vet technicians and veterinarians have always been professional and respectful to my animals and me. Every procedure or test has been explained in terms that are easily understood and presented with the pros and cons.

**NPS:**

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★★★★★ by Genny Zamarripa on 2021-05-30

The actual service was excellent. The wait time was too long. Our appointment was at 2:30 and it took 45 minutes before we were seen. Other than the wait time, everything was was great!

**NPS:**

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★★★★★ by Eugene Ugalde on 2021-05-28

always a pleasure to go to sunvalley regional , Very parient vet technicians and veterination

**NPS:**

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★★★★★ by Thomas Richardson on 2021-05-28

Great staff great customer service!

**NPS:**

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★★★★★ by Sharon Lew on 2021-05-28

Great service!

**NPS:**

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★★★★★ by Robert Crisc on 2021-05-27

I like the doctor, but was kept waiting for over 1 1/2 hours. I asked one of the personnel for an time estimate, she nver got back to me. The front desk is not good at communicationg.

**NPS:**

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★★★★★ by Edgar Aguilere on 2021-05-26

Great friendly and knowledgeable staff, great prices, would definitely recommend

**NPS:**

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★★★★★ by Beverly Kraut on 2021-05-26

As always, the people at Sun Valley Animal Hospital are always friendly and helpful.

**NPS:**

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★★★★★ by Anon on 2021-05-24

staff was great, doctor explained my dogs problem and provided a picture of the cause he was very professional.

**NPS:**

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★★★★★ by Chelsea Gaskin on 2021-05-22

Excellent, well trained, kind team. Happy to make this me new vet. And I love that they are open on weekends!

**NPS:**

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★☆☆☆☆ by Jessica Connolly on 2021-05-21

I brought my brand new puppy in, had her 1 night, for a puppy well check. I needed her to get dewormed, the person I bought her from gave her the first round of shots already so that's all I needed. My sis is a vet tech and I've had a puppy so I knew to make this appt. unfortunately the staff failed to communicate I wanted a deworming. I sat there for an hour and a half. I never received an emailed invoice so I called and reviewed it only to find out there was no deworming treatment. Very disappointed in my experience

**NPS:**

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★★★★★ by Anon on 2021-05-21

Super friendly and welcoming staff! Highly recommend coming here. My dog has been quite anxious lately and hates the vet but this was no problem for them! Thank you so much!

**NPS:**

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★★★★★ by Kathy Susini on 2021-05-20

Saw me same day

**NPS:**

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★★★★★ by Sheryl Petersen on 2021-05-20

Excellent care and professionalism

**NPS:**

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★★★★★ by Bruce Kostrzewski on 2021-05-20

Very pleasant staff and quick service.

**NPS:**

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★★★★★ by Eden Jimmerson on 2021-05-19

My pup is a new patient here and they were so great in introducing themselves to me and my dog and even called the next day to follow up on how he was doing after his shots! So glad we chose this place to be our new vet!!

**NPS:**

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★★★★★ by Terrie Ramsey on 2021-05-19

He is still scratching

**NPS:**

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★★★★★ by Anon on 2021-05-19

Always do an amazing job taking care of our dog on a tight budget.

**NPS:**

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★★★★★ by Anon on 2021-05-18

Our German Shepherd fell quite ill yesterday morning. I called Sun Valley and we're able to get us in early on the morning. Their staff was very kind, helpful and sensitive to our family. The doctor was thorough, honest and explained in depth what our dog had. Sadly, our dog was riddled with cancer, was having trouble breathing and was in

full kidney and liver failure. The best decision for our dog was to put him down. They were very sensitive to our family and gave a lot of affection to our dog throughout the process. We really appreciated the care and kindness of this group.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Tabitha Givens on 2021-05-16

Always so wonderful! Forrest is absolutely loved every time he comes in, even when he is embarrassingly energetic at a weigh in. \*face plam\*

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Heidi Wilson on 2021-05-16

Excellent Customer Service, Quality Care, and affordable prices. Sun Valley Regional Animal Hospital is the only Animal Hospital that I Trust for my Precious Alfie.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-05-16

fantastic! they were awesome, friendly, knowledgeable and took great care of my puppies.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-05-15

Both times I've visited recently my animal's prescription was not ready when they told me it already was available for pick up. Kind of annoying. Very friendly staff.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Sandra Spellman on 2021-05-14

Amazing staff and care. Nipsey is not the easiest dog to handle but he's treated extremely well there. Thank you!

NPS: 

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★★★★☆☆ by Anon on 2021-05-14

What is the point of sending me home with liquid meds and a syringe if the neck of the bottle is too small to get the syringe in? Last time I was sent home with a bottle that was too tall for the syringe. Would not recommend this clinic for emergency visits. Good for wellness checks and minor health problems.

NPS: 

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★★★★★ by Christine Myers on 2021-05-14

Dr. Helena Vaynberg was wonderful! She was caring and very sweet with my dog and did a wonderful job diagnosing our problems. We came because our vet couldn't see us. You got us in and now we will come to you. Thank you so much, Christy Myers

NPS: 

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★★★★★ by Grace Mulvihill on 2021-05-13

The woman who we worked with was friendly and knowledgeable.

NPS: 

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★★★★★ by Jessica Connolly on 2021-05-12

I needed a updated rabies shot and they were able to see me the same day. Friendly staff, very easy appointment. Good price

NPS: 

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★★★★★ by Tony Martin on 2021-05-12

I think that you guys are doing very well in a tough environment I see it. I appreciate it. Thanks

**NPS:**

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★★★★★ by Phyllis Henry on 2021-05-11

the staff was friendly and professional

**NPS:**

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★★★★★ by Kevin Little on 2021-05-09

The employees truly care about the animals they treat and provide excellent care.

**NPS:**

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★★★★★ by Kerri Hiler on 2021-05-09

Great service, very professional. Doctor found an ear infection with my fur baby that was " missed" by another veterinarian office. Very happy with their service.

**NPS:**

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★★★★★ by Anon on 2021-05-08

Our pet became suddenly ill. We were pleased to get him in quickly. He was prescribed medication which is helping him to recover.. He is already doing better; we appreciate the good care of our pet.

**NPS:**

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★★★★★ by Paul Gilbert on 2021-05-07

The staff at Sun Valley Regional Animal Hospital took great care of our little guy. They took care to explain the procedure, were clear in the timing of the surgery and pickup window and clearly treated him like one of their own post surgery (presenting him to me in a luxurious bed while wearing his e-collar). Post-surgery care instructions were provided and confirmed verbally as well -- I couldn't be happier!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Nancy McCullough on 2021-05-06

The staff is great but the wait time was really long, especially having to wait outside and it was so hot.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Lois Boyd on 2021-05-05

Although we had to follow all of the Covid protocols the staff was very cordial and very professional. Dr. Garg came out and explained what he had discovered and what needed to be done. Thank you for your thoughtfulness and for taking us in.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Bea Oji on 2021-05-05

Always receive outstanding service and the vet techs are second to none!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Flora Angelica Vindell on 2021-05-03

I love bringing Brooklyn here! Everyone is always so nice and caring, I always recommend this vet office to any other pet parents I meet.

**NPS:**

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★★★★★ by Ashleigh Ohm on 2021-05-02

Great service and help with my fur baby!

**NPS:**

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★★★★★ by Shelley Skillern on 2021-05-01

Brought my yorkie in because he had a lump on his abdomen. They diagnosed it right away and got it fixed a couple of days later. They were very professional and you could tell they cared. The covid protocol was easy (although i hated to have my baby go in by himself). Also, i didnt feel like they padded the cost as i have felt with other vets. I will definitely be back in the future.

**NPS:**

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★★★★★ by Pen Pen Chan on 2021-04-30

It was late in the evening, just found out that my cat had an abscess on his face that needed to be drained. Sun Valley Regional Animal hospital, took us in right away and took care of my cat right away before they closed. I was very grateful of their care and their efficient professionalism.

**NPS:**

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★★★★★ by Rouhi Tahsini on 2021-04-29

The staff at Sun Valley Regional Animal Hospital are amazing. They are passionate, caring and professional. The way they hold my dog make me feel my little pooch is in a good hand . By the time I leave the place , I am stress free. Thank you for your help.

**NPS:**

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★★★★★ by Linnea Elder on 2021-04-27

Called in reorder meds for our dog cooper and order prescriptions cat food for our cat Jet! The order was ready when I arrived at the vets! The gal was so friendly and efficient. I was in and out in no time!!

**NPS:**

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★★★★★ by Marissa Cabrera on 2021-04-27

Great service

**NPS:**

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★★★★★ by Lise Baker on 2021-04-23

I got a same-day appointment. That surprised me. Dr. Sharma was very nice and made three trips out to my car to explain my dogs coughing. Took an x-ray while I waited and brought it out and went over it with me. It was the next best thing to actually being in the exam room. The staff was nice, all in all a great experience. for sure be going back if I need to. AND, the Dr called the next day .

**NPS:**

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★★★★★ by Tawyna Brode on 2021-04-23

My foster pup got bitten in the head and everyone (all pet hospitals) seemed full. I was so relieved when I was told they could see her. Everyone I encountered was friendly, knowledgeable, and she got a thorough exam and good treatment. She was well cared for and there was transparency about the price too. I would totally recommend them based on our experience.

**NPS:**

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★★★★★ by Richard Deshong on 2021-04-22

The staff were attentive and listened carefully. Our dog, Merci, went willingly with the tech. The Vet was very nice and thoughtful. The cost was really good.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Richard Deshong on 2021-04-22

Staff was courteous, listened carefully, and was clear on what was going to happen. Our dog, Merci, went willingly with the tech. They were prompt and handled everything expertly. The cost was really good.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-04-22

Not very happy about my bruised dog, but I assume it was unavoidable. I appreciate the information I was given and it felt more comprehensive than the vet we used previously so I felt more confident bringing my pets here.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-04-21

No current weight of animal on my paperwork - weight was from previous visit

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Brian Wilkenson on 2021-04-17

Fast, courteous and safe. They took care of my prescription need for my senior pet same day in about an hour.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Pilar Carpenter on 2021-04-15

THE BEST!!!! My dog has been acting really lethargic, wasn't eating, and just not acting like herself, I started to worry and was calling every animal hospital around and none was open or available to help, until I called sunvalley regional animal hospital, they squeezed her in last minute, started treatment, very informative, the technician who was helping me was VERY professional, pricing is reasonable. Definitely a 1000/10 !!!!!

**NPS:**

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★★★★★ by Pamela Lee on 2021-04-15

I am always happy with the care my pets get at Sun Valley Animal Hospital.

**NPS:**

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★★★★★ by Anon on 2021-04-14

Excellent care for my sick dog

**NPS:**

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★★★★★ by Rick Diaz on 2021-04-13

Thank you Dr. Sharma! Our little guy had a noticeable improvement after his visit. Prices are reasonable and doctor asks you prior to running any diagnostics.

**NPS:**

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★★★★★ by Al Surges on 2021-04-12

Our dog was attacked in the afternoon on a Saturday. I called to ask if we could bring him to see the doctor and was told that he could be seen as soon as we could get there. The staff and the doctor were all very efficient, kept us informed and were very nice and polite. We really did appreciate the prompt and very good care that our dog received.

**NPS:**

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★★★★★ by Cathy VanBergen on 2021-04-11

Our experience was excellent. The staff helped provide a Rabies booster vaccine for our dog Rudy the same day we called to make an appointment. They were courteous , and professional.

**NPS:**

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★★★★★ by Linda Gallagher on 2021-04-11

Very grateful...Dr. Gar and her staff are excellent servants for all... wry happy!

**NPS:**

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★★★★★ by Jasmine Suor on 2021-04-10

I'm so thankful for the kind hearted people at Sunvalley animal hospital. They are so kind and so gentle with my old pup. They recommend the best for him, and are always upfront with cost. I appreciate everything they do for our family.

**NPS:**

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★★★★★ by Lynn Ellis- Young on 2021-04-09

Great service as always

**NPS:**

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★★★★★ by Anon on 2021-04-07

My fur baby is a new patient and right from the start the staff was super friendly , they answered every question I had I didn't feel pressured . The staff called the next day to check on my pup .

**NPS:**

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★★★★★ by Anon on 2021-04-07

Prompt friendly service.

**NPS:**

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★★★★★ by Anon on 2021-04-06

The doctor and the staff who treated my maltipoo yesterday were helpful and accomodating. They called me today to check on my pet which I really appreciate. Thank you guys, my little buddy is on its way to recovery.

**NPS:**

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★★★★★ by Heidi Wilson on 2021-04-04

My toy poodle receives excellent routine care, excellent customer service, with consistent affordable prices. Sun Valley Animal Hospital in Pleasant Hill, CA is the only Veterinary Hospital I trust for my Precious Alfie. Heidi Marie Wilson Walnut Creek, CA 94597

**NPS:**

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★★★★★ by Bea Oji on 2021-04-04

Friendly service as always, were able to fit us in quickly to take care of an emergency. Services and meds provided making a big, positive difference within 12 hours after visit!

**NPS:**

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★★★★★ by Kennet Rippetoe on 2021-04-04

Always a pleasant experience coming to this hospital. And the drive-up service is quite comfortable and convenient.

**NPS:**

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★★★☆☆ by Chrissy Ellicock on 2021-04-02

took my dog in to get a routine nail cut, I understand when a dog has a black nails it's a little bit harder, but I'm almost every nail they clipped it way too short and they brought her back to me and her nails were bleeding. I've taken her here several times and this has never happened

**NPS:**

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★★★★★ by Laurie Freihofner on 2021-03-30

Friendly and accommodating staff. I've only had two interactions with Sun Valley on an urgent basis, but I was so grateful for Dt. Sharma's advice and concern.

**NPS:**

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★★★★★ by Elena Steele on 2021-03-26

Very convenient, staff were professional, prompt, and informed.

**NPS:**

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★★★★★ by Anon on 2021-03-26

Have taken our three dogs to Dr. Garg for several years. Have always found the service to be prompt & courteous. Dr. Garg has always been responsive to our concerns and the needs of our animals. Our dogs don't mind going there either which says a lot!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Susan Pollock on 2021-03-26

Was able to get my dog in on a same day appointment when my regular vet couldn't. They seemed to do everything needed to find out what was going on with my dog. Didn't feel like I was being up charged at all and the communication about the procedures was excellent! Will definitely go back again.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Nikki Weber on 2021-03-25

As always, Sun Valley goes above and beyond when it comes to care of my dog. The staff is always helpful and knowledgeable.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Patricia Cox on 2021-03-25

Took Fred in for toe nail clipping. I have been coming to Sun Valley Regional Animal Hospital for years and years.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-03-25

Amazing staff and service.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Judith Rose on 2021-03-25

I love Sun Valley Regional Animal Hospital! Everyone there is caring and friendly, and so relaxed with the animals. My two little dogs get good care and are so happy with people there. It's like you love my animal babies as much as I do. Thanks everyone!

**NPS:**

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★★★★★ by Gaby Menchaca on 2021-03-24

Such quick care for my cat! The vet and techs are extremely sweet and had a genuine care for pet. We actually took my cat to a different vet the previous day and did not feel good about the place. They took over an hour to come to our car and we decided to leave and find another place. And luckily we came to Sun Valley Regional Animal Hospital. Our experience here was 100% better. They even called the next day to check in on her :) We're very grateful!

**NPS:**

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★☆☆☆☆ by Barbara Bissell on 2021-03-24

My cat is much sicker today. So as of right now? I'm really REALLY upset. I couldn't get through to your office today about it. I tried twice. So I have spent all day watching my cat gasp for air. If you can actually tell me what is wrong, and if its fixable, please do so. And if you can save his life without me having to sell my first born child to pay for it, I'll change my rating. I just spent all the money I had to spare on him yesterday. And he is MUCH worse. B

**NPS: N/A**

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★★★★★ by Laura Lee on 2021-03-24

Out pup had an emergency at 4:30 in the afternoon, and they fit us in that evening @ 6:45. The Vet was so helpful in explaining what he thought was happening, and our course of treatment. He thoroughly covered the topic, and made sure I knew which treatments were necessary, and which were optional/recommended, so we could consider the cost. Very helpful, professional and kind!

**NPS:**

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★★★★★ by Mateus Lei on 2021-03-24

Friendly staff, professional, and loved the follow up call.

**NPS:**

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★★★★★ by Teresa Spraggins on 2021-03-23

Staff was very helpful and welcoming. I really appreciated the fact that they followed up the next day to see how my pets were doing. It is a nice touch.

**NPS:**

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★★★★★ by Antonette Barrett on 2021-03-23

The staff is fast friendly and honestly care about the well being of every pet. Im glad i found them just wish i wouldve found them sooner. And the best part is they dont charge you for unnecessary things.so far they helped my cats eye allergy and intestinal bacteria infection and gave him his overdue vaccines. LOVE THIS PLACE!!!! I HIGHLY RECOMMEND THEM!!!!!!

**NPS:**

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★★★★★ by Bella Cousins on 2021-03-23

Very great staff.

**NPS:**

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★★★★★ by Jessica Hurtado on 2021-03-22

Myself, husband and Chinahui thank you profoundly from the bottom of our hearts for your accommodating availability, your professionalism from every single staff member we encountered and your more than reasonable prices. My husband and I were very distraught for our Chinahui since we thought she was improving from her fight with another cat and we did not know she had an abscess until she flipped out, took off and returned the next morning with an open gash as a result of the abscess bursting. Although we pray never to need your services again we will if need be and definitely will recommend you.

**NPS:**

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★★★★★ by Alison Martin on 2021-03-22

I was a bit early and was still seen quickly. Then my dog was in and out and payment was quick. The tech was very friendly and accommodating.

**NPS:**

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★★★★★ by Pratima D'Souza on 2021-03-20

Excellent care provided by Dr Sunil he has provided excellent care for Alfie on every visit. He is very experienced and is a very knowledgeable Veterinarian. I have gone to various veterinary doctors but Dr Sunil has always gives the right diagnosis and recommendations. Very highly recommended. Thank you Dr Sunil!

**NPS:**

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★★★★★ by Natalie Phang on 2021-03-20

My dog had an emergency situation where she needed a c-section. (we overfed and spoiled her so she had a difficult time delivering) Sun Valley Regional animal hospital and staff did wonders for my fur baby. They immediately took us in as an emergency and even called in to check on me the day after! They also were very compassionate and knowledgeable in their medicines and stitches. I highly recommend this place.

**NPS:**

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★★★★★ by Rena Singh on 2021-03-20

Super sweet staff

NPS: 

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★★★★★ by Nancy Battey on 2021-03-19

Everyone was so helpful and kind and respectful. Was impressed and will go back if I have a need.

NPS: 

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★★★★★ by Linnea Elder on 2021-03-19

We brought our cat in for a checkup. He has been eating constantly and never seems satisfied so we were concerned that something was wrong. Sun Valley had us bring him in the same day we called. They did an exam, idexx senior profile and an ultrasound. We got a phone call with the results the next day. The good news is his blood panel was fine. However he is beginning to form crystals in his bladder. They advise us to change his food, both wet food and dry food. We will pick up a couple of samples to see if he eats it. Hope it helps. They are giving us a script so we can purchase the food on line. They were very quick with the diagnosis and provide help to us. Very pleased with the service we received.

NPS: 

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★★★★★ by Elizabeth Dekat on 2021-03-19

When I couldn't get an appointment with my regular veterinarian, Sun Valley animal hospital was able to see my senior dog almost immediately. They were very kind and attentive. I would definitely return and recommend them to my friends.

NPS: 

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★★★★★ by Julius Driver on 2021-03-18

Sun Valley Animal Hospital has become our go-to vet for our five animals.

**NPS:**

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★★★★★ by Michael Karkar on 2021-03-17

Great Service!!!

**NPS:**

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★★★★★ by Vivi Sparvoli on 2021-03-17

Very caring staff towards my little Poncho who got neutered. Gave me a call the following day to see how he was doing and even mentioned some things about his personality so I know they took the time to get to know him in the short time he was there. The staff also remembered that I needed special food for my other cat and had set food aside. Very personal touch. Great doctor great staff.

**NPS:**

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★★★★★ by Maverick Mamaghani on 2021-03-17

Dr Sharma running it carefully, like full of care

**NPS:**

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★★★★★ by Maria Reali on 2021-03-16

The stuff are wonderful!

**NPS:**

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★★★★★ by Anon on 2021-03-16

Everyone was so nice and helpful. both of my dogs had coughs and I did not even know dogs could have coughs! We were able to make a same day appointment and will continue to go there.

**NPS:**

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★★★★★ by Daniel Robinson on 2021-03-13

Prompt service, safe Covid distancing, not entirely clear communication regarding which vaccines my dog needed.

**NPS:**

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★★★★★ by Anon on 2021-03-13

Needing to put down a beloved pet is a terrible experience. But it was the right thing to do for Sparky. Sun Valley was able to end his suffering with dignity and compassion as we were holding him.

**NPS:**

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★★★★★ by Jose Padilla on 2021-03-12

always good customer service, everyone is so nice

**NPS:**

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★★★★★ by Antonette Barrett on 2021-03-12

They are very polite, and thorough. And helped my cat right away. This is now our regular vet and soon for my other 2 pets as well. Amazing service by a wonderful team! Thank you!!

**NPS:**

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★★★★★ by Tim Cook on 2021-03-11

Its hard going to the vets office these days but Sun Valley does their best. I would not recommend scheduling an appointment late in the day as I was sitting in my car for over an hour (they were running late). The vet was great and so was the staff. I think my dog was treated very well.

**NPS:**

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★★★★★ by Roman Reykhel on 2021-03-11

Friendly, attentive, and great prices.

**NPS:**

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★★★★★ by Sally Kingdon on 2021-03-11

THE VET TEC WAS RIGHT ON TIME TO PICK UP MY CAT FROM THE CAR. SHE GREETED US WITH A SMILE AND LISTENED TO WHAT I HAD TO SAY ABOUT MY CAT'S ISSUES. WHEN SHE RETURNED HIM TO ME SHE EXPLAINED HIS EXPERIENCE.

**NPS:**

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★★★★★ by Anon on 2021-03-10

it took a little long

**NPS:**

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★★★☆☆ by Robin Stoneking on 2021-02-11

I still have not heard back from the vet I saw on Thursday 2/4/2021, since last speaking to him on Friday 2/5/2021 I am watching my cat slowly get weaker and thought that I would here back with some suggestions for treatment or at least be contacted for a "check in" on Mittens. I am disappointed and very sad about my kitty =(

**NPS:**

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★★★★★ by Catherine Pearson on 2021-02-02

I just moved and needed a new vet. I had a great experience considering the covid issue. I was given the opportunity to discuss treatment instead of just being told. I really appreciated this. Staff was super friendly and my dog didn't bite anyone!

**NPS:**

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★★★★★ by Marat Devyatyh on 2021-01-29

We're very pleased with the procedure done and overall service provided by staff members. Thank you!!

**NPS:**

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★★★★★ by Kristi Nella on 2021-01-28

Excellent care!

**NPS:**

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★★★★★ by Matt Fiore on 2021-01-27

Awesome place great service. When here because my other vet was booked but I may switch to this place because they were very professional.

**NPS:**

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★★★★★ by Amanda Kaplan on 2021-01-25

Love the staff and my pet's vet Dr. Garg. Our dog Banjo recently (12/2020) had surgery to remove a large cystic mass on his chest (he gets them a lot) and could not be happier on how they take care of our Banjo. I don't know any other dog that loves to come here and see everyone! Happy to say that my Banjo is 10 years young and he is healthy as can be. With the care of Sun Valley Regional Animal Hospital and us at home, I would be blessed to have Banjo with us another 10 years!! Thank you to the staff and Dr. Garg for all that you do!!

**NPS:**

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★★★★★ by Nidia Santos on 2021-01-25

Courteous staff.

**NPS:**

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★★★★★ by Stan Woerner on 2021-01-23

I am so thankful I was able to get worked in for a same day appointment for my daughters dog for his double ear infection. They were very good to him.

**NPS:**

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★★★★★ by Melody Kyawmyint on 2021-01-20

It took a while to get in side for my appointment but once I'm there the staff was friendly and the doctor was knowledgable. they went out of their way to help with my miso. I would definitely recommend and go back.

**NPS:**

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★★★★★ by Clarie Berbano on 2021-01-19

Very nice and friendly staff

**NPS:**

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★★★★★ by Cliff Drescher on 2021-01-19

Thank You! We have a new puppy and always have questions. The staff is friendly, professional and supportive. The doctor always follows up and explains everything for the current visit and future ones. Webwould recommend anyone who is looking for a vet should consider Sun Valley Regional Animal Hospital. Cliff

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Viridiana Martinez on 2021-01-19

It was great for being new clients.The service was good the staff were friendly

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Christine Gilmore on 2021-01-18

I was pleased for the most part with the services received. However, I was not happy with the lack of care the person who came to our car displayed. We had to tell her a few times to stay back away from the window rather than right up to it. She had a mask but was not social distancing. Later we saw her taking information from another client who got out of his car and was not wearing a mask. She was less than three feet away from him the entire time she was speaking with him. She needs to be retrained about safety for herself and others.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Eugene Ugalde on 2021-01-17

Thanks for taking new patients.

**NPS:** N/A

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★★★★★ by Anon on 2021-01-17

Very thorough, excellent customer service and a crew with big hearts.

**NPS:**

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★★★★★ by Anon on 2021-01-17

Friendly staff, excellent service

**NPS:**

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★★★★★ by Shanti Quintero on 2021-01-15

Great. I really appreciate quickly Dulce was seen (recd injection and had her nails trimmed) and was back in my arms SO fast. Like I'm sure a lot of furry family members, the vet makes her extremely nervous and having the visit completely lovingly and quickly really means a lot to me and my family. Thank you.

**NPS:**

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★★★★★ by Bruce Kostrzewski on 2021-01-14

Prompt fast and very courteous service provided by the staff.

**NPS:**

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★★★★★ by Travis Collins on 2021-01-14

As always, fantastic service! They really take great care of my cat.

**NPS:**

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★★★★★ by Pamela Green on 2021-01-13

First time visit. I was treated courteously by staff and received good treatment for my cat. Obviously the pandemic restrictions made it a bit odd but it appeared the staff was doing all it could to make sure everyone was met as promptly as possible.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Deborah Welsh on 2021-01-13

I am so happy to have Dr Gurg as my vet. She is very thorough and I feel her compassion for the animals. MissyP had bladder stones removed and a vulvoplasty and I couldn't be happier with her outcome. Thank you Sun Valley.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Heather Mondot on 2021-01-11

Our puppy had a great first visit at Sun Valley Regional Animal Hospital. They called to follow-up and helped answer all my questions.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kelly Hall on 2021-01-11

Very patient and informative. Great job on finding a solution that is affordable

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Igor Kligman on 2021-01-10

First time ever going to the vet and the experience was very smooth, considering the Covid protocols. The staff was very friendly and kept checking in with us. The Dr called while our puppy was still inside with her to go over the details of the appointment. Dr was also very friendly and knowledgeable.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2021-01-10

Took my puppy, Chuck, here for the first time and it couldn't have went any smoother. Taking him back in a week for his last vaccination. I'll update this review afterwards.

**NPS:**

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★★★★★ by Gina Woodyatt on 2020-12-31

Professional, quickly responsive & dedicated, all staff I met with were everything I was looking for in a new vet! My cat will be well cared for at Sun Valley.

**NPS:**

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★★★★★ by Allison Steiner on 2020-12-29

I did not receive any information from the vet regarding the procedure my dog had. The tech gave us meds and instructions how to use them but I had to ask what they found. Probably just an oversight, as they were very busy and clients can no longer go inside due to Covid. Not as reassuring to bring your pet to the vet and have no actual contact with the doctor. I assume they will call me with test results in a few days?

**NPS:**

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★★★★★ by Kaye Severson on 2020-12-23

A difficult time for all right now. The office and staff are doing a very good job with what they have to deal with due to COVID. I love the common sense approach the office provides.

**NPS:**

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★★★★★ by Gaby Hinkson on 2020-12-22

Great staff! They were attentive and made sure to take great care of our kitties.

**NPS:**

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★★★★★ by Lisa Monroe-Dees on 2020-12-21

As always for the last 15 years Sun Valley has always been there for our animal babies. Dr. Gar has always helped our family. We will always be with Sun Valley for our needs. Love and respect them.

**NPS:**

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★★★★★ by Vicki Chon on 2020-12-20

Very nice, personal and quick

**NPS:**

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★★★★★ by Harriet Stearns on 2020-12-20

I am always pleased with the attention paid to my pets when bringing them in. Fortunately, they are well. Their service is conservative, which I appreciate, and caring.

**NPS:**

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★★★★★ by Semiko Prim on 2020-12-20

The only negative was having to wait 40 mins in car to be checked in

**NPS:**

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★★★★★ by Shane Johnson on 2020-12-16

They really care about the animals they take care of.

**NPS:**

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★★★★★ by Kimberly Gillem on 2020-12-12

Really appreciate kind, patient, efficient service. Kahleesy is a handful and appreciate all your help.

**NPS:**

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★☆☆☆☆ by Joseph Norskog on 2020-12-08

They are good loving animal experts. They care for the pets and the humans.

**NPS:**

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★★★★★ by Anon on 2020-12-06

SVRAH isn't my regular vet; my vet's closed on Saturday. But my dog had an urgent problem on Saturday morning and Dr. Gary and her staff were able to fit him in. They patched up my poor little guy and sent him home to recuperate with a batch of meds. They even did a mail trim while they were at it. Their fee was very reasonable. I would probably have paid at least twice what they charged , if not more, if I had to take him to doggie ER. Everyone was great!

**NPS:**

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★★★★★ by Anon on 2020-11-29

Went in for an overall checkup for our new young kitten. Everyone was friendly and kind, my one thing is that I wish I was given more info by the vet overall since we don't know anything about our kitten's history.

**NPS:**

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★★★★★ by Mike Tomada on 2020-11-29

Friendly good service. Since I couldn't go in explained what was going to happen. Brought my pup bk out in a timely manner. Allie the office woman was great she went above n beyond and entered my pups info in the on line thing for his chip. I said I wasn't great with computers and she stepped right up. Thanks

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Lori Mcgahey on 2020-11-28

Because of COVID-19 you have to wait in car. Very busy because.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by LAB CCLRR - Lab Rescue on 2020-11-28

Got an appt same day not much waiting time due to covid Very happy with service

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Naomi Guzman on 2020-11-25

Thank you Dr. Sharma and to your wonderful staff for saving my baby girl Phoebe. I have told everyone how wonderful you all are and how you loved and cared for my girl. The Guzman family is lucky to have found you all.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2020-11-25

I always feel that both and staff and the vets really care about my pet.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★☆ by Jackie Nemanic on 2020-11-25

Super busy little Vet shop usually very good service but today they must have been too busy. Still my favorite tho.

**NPS:**

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★★★★★ by Pamela Lee on 2020-11-24

I have been bringing our pets to the Sun Valley Regional Animal Hospital for many years. They are always kind and caring with our pets as well as providing the excellent veterinary care that they need. They have been working hard to meet the needs of pets and their families during this difficult time of Covid-19. I would certainly recommend Sun Valley Animal Hospital as your family's veterinarians.

**NPS:**

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★★★★★ by Douglas Balderston on 2020-11-23

Quick response to the "buzzer". Someone came right out, and quickly refilled a prescription for me. Total time was less than 5 minutes.

**NPS:**

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★★★★★ by Patricia Wills on 2020-11-20

Staff is timely, thorough and kind.

**NPS:**

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★★★★★ by Celia George on 2020-11-18

Very friendly, very helpful and honest.

**NPS:**

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★★★★★ by Cecilia Sosnowski on 2020-11-15

Everyone was very helpful and friendly.

**NPS:**

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★★★★★ by Julia Gross on 2020-11-12

Overall, a seamless experience. I felt very safe with the facility's social distance protocols. The visit was also much more efficient - in and out in less than an hour. I did ask the vet for a new food recommendation, which was not addressed. I also asked the vet to look at my cat's eye, which he seemed to have scratched, and did not receive an update about whether it was ok or not from the tech. I would advise SVAH address patient's questions instead of rushing through the visit despite social distancing.

**NPS:**

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★★★★★ by Kenny Holder on 2020-11-11

My pup was having a rough day but NEEDED a nail trim. He was more than reluctant to go into the building, so the techs were gracious enough to come out and clip his nails in the parking lot while I held him. Great service during these abnormal/new normal times... 2020.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Simonee Renee Bordelon on 2020-11-07

Great service 10 star service

**NPS:**

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★★★★★ by Anon on 2020-11-06

The hospital allows me to squeeze in same day appointment with an emergency condition, which is really helpful. Even though pet owners are not allowed to stay in the hospital, I can feel that they have great service.

**NPS:**

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★★★★★ by Deborah Romaine on 2020-11-05

Friendly efficient staff, very helpful and patient. Dr is thorough, kind and her love for animals obvious and sincere. This facility has covid practices in place and is run like a well oiled machine. I will definitely continue using Sun Valley for all my kitties needs!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Gillum on 2020-11-04

Dr. Nidhi Garg provides warm and compassionate care to her patients. She is a superior veterinarian, up to date on the latest research and treatments. Her patients come first. The cost of pet care is going up everywhere but Sun Valley Veterinary remains reasonably priced. The staff is kind and efficient and they are working hard to make things better during this difficult time.

**NPS:**

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★★★★★ by Donna Taylor on 2020-11-03

I've been going to Sun Valley for years and overall they are great and really care about my dog! Last night I just needed to pick up a flea Rx - they asked me to sit in my car, call and they'd bring it out. I waited about 15 minutes which was longer than expected. I know they were busy but they seem understaffed. Portable credit card devices would help too.

**NPS:**

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★★★★★ by Al Surges on 2020-10-31

The care that our pet received was excellent. The entire staff is great and they kept us very well informed about the procedure and were very caring and considerate.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Vivi Sparvoli on 2020-10-29

They were able to see my pet within 24 hours. Very nice staff and doctor. Provided me with a lot of information on my cat's condition and what I need to do going forward.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Roseller Tolentino on 2020-10-27

Great staff! Very friendly!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Roslyn Van Pelt on 2020-10-22

Very happy with the care my cat, Socks, received. The staff is carry caring with both of us.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Narjara Grossmann on 2020-10-22

Despite the COVID restrictions the service was great and the staff very attentive. Our kitty is also very happy with the care.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Craig Conley on 2020-10-22

I love the vet techs and doctors here. They always remember our names and our fur baby's best care reasonably priced

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2020-10-20

Wonderful staff. Made the new puppy appointments easy and answered all of my questions thoroughly (and there were a lot!).

**NPS:**

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★★★★★ by Lynn Ellis- Young on 2020-10-20

Very friendly professional service. Had a 3pm appt to trim my cats nails and was in and out in 15 min and they seemed to treat my cat with love and care

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Daniel Bensen on 2020-10-13

Easy and safe COVID precautions. My pup was happy

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Stan Kline on 2020-10-13

under the circumstances Covid is changing prodedures

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ingrid McIntire on 2020-10-13

We love you guys! Thank you!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Wendy Hite on 2020-10-12

My fur babies (2nd generation now) only come to see Sun Valley Regional Animal Hospital, because Dr. Garg is phenomenal, and the staff is outstanding. Everyone is caring, and compassionate, and will take excellent care of your animal and you.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2020-10-11

Great experience! They answered all my questions, and I had a lot of them! I also appreciated all the extra safety procedures in response to Covid.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2020-10-11

Sun Valley Regional Animal Hospital was fine the front and back staff were VERY kind and spent time with me and talked about what and how to use the prescribed medicines and other questions I had. However Dr. G was a little curt due to being busy...Maybe 2 docs on the weekend only for a few extra hours not just one MD as it was busy and that would lessen the load and the MD would not feel so rushed and stressed to not explain more details to the customer about their pet. After all we are paying for that communication from the Vet MD. as is important to hear from the MD about my pet too. Additionally, I do appreciate everyone there and Thank you so much for your care for my pet!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Chris Pitchers on 2020-10-11

Caring staff. Excellent vet with great bedside manner; trustworthy. They don't push extra or unnecessary procedures.

**NPS: N/A**

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★★★★★ by Anon on 2020-10-07

Really nice staff, great people. Only issue is the wait; we had a 2:30 appointment, I arrived at 2:15 but we didn't get seen until 2:55. Maybe they are just overbooked right now due to Covid restrictions. Once seen, we were out relatively quickly.

**NPS:**

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★★★★★ by Roslyn Van Pelt on 2020-10-06

Carrying and understanding staff with animals and their people.

**NPS:**

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★★★★★ by Anon on 2020-10-06

Long wait but friendly staff. Vet was knowledgeable and addressed all of our concerns.

**NPS:**

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★★★★★ by Anon on 2020-10-06

Despite the lobby being closed because of Covid (good idea), I was having to interact with an employee there without a mask on at close quarters. Employees coming into close contact with customers should wear a mask.\_

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Andrew Banks on 2020-10-03

They were very knowledgeable and helpful when explaining my cats problems and treatments.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2020-10-03

please be sure your staff has masks over the nose when arriving at the car. The overall service was excellent.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Samantha Clark on 2020-10-01

The office seemed a little overwhelmed when we got there, as if it was unexpectedly busy for them. But, the communication was perfect. Our girl was in and out quickly. I've been shamed by other providers for not finding it necessary to stick to the recommended vaccine schedule for my indoor only cats. When I told the doctor I felt heard, understood and supported. She got it. The pricing was on par with other vets we've been to. At other vets in the area I've often felt that they would push us toward services and testing that were unnecessary for the sake of financial gains that was not the case here. We will be returning.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Brenda Foster on 2020-09-29

So kind, thorough & attentive.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Alexis Briggs on 2020-09-29

Friendly staff and quick service!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jena Haux on 2020-09-26

So happy to find a vet that was passionate about what she does! Dr Vaynberg was an amazing listener and acted with great concern for my dog... she reassured me we would figure out what he was allergic to and made sure my dog's symptoms were taken care of so he'd be comfortable. What a relief... highly recommend this Vet!

**NPS:**

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★★★★★ by Joyce Wilkins on 2020-09-25

It's was fantastic. Staff and Dr were very polite and understanding to are concerns. We were very pleased with are experience. We are thankful they had an appointment avaikable

**NPS:**

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★★★★★ by Khristina Mihaylova on 2020-09-24

Good experence, very nice staff

**NPS:**

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★★★★★ by Anon on 2020-09-23

Staff were friendly and helpful, service was excellent.

**NPS:**

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★★★★★ by Greg Nelson on 2020-09-18

Friendly staff. Professional.

**NPS:**

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★★★★★ by Janet Byers on 2020-09-17

I brought my cat in to have some mats shaved...they were spreading on her back in spite of my brushing her etc. The veterinary tech was able to shave part of her back without sedation to remove the mats, and also clip her front nails slightly and apply her flea medicine. They did a great job! And they are very pleasant and professional Jan

**NPS:**

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★★★★★ by Diane Davis on 2020-09-17

The staff was very caring and empathetic with my pet and our family. We loved them and intend to continue to bring our pet there. Thank you.

**NPS:**

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★★★★★ by Karma Bataille on 2020-09-16

Excellent people and care.

**NPS:**

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★★★★★ by Maria Barojas on 2020-09-13

Good service

**NPS:**

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★★★★★ by Karen Cevallos on 2020-09-13

It was great

**NPS:**

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★★★★★ by Guadalupe Govea on 2020-09-13

Friendly staff and doctors!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sarah Kimose on 2020-09-12

This was our first time here. Staff was very friendly and thorough. I have already booked another appointment for our other pet as well.

**NPS:**

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★★★★★ by Carrie Drummond on 2020-09-11

As always, staff was kind, caring and professional

**NPS:**

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★★★★★ by April Harris on 2020-09-11

They all do a great job and are all so personable and caring...thank you...

**NPS:**

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★★★★★ by Kevin Little on 2020-09-11

Always friendly, professional, quick service. I feel confident taking my pet here for her healthcare needs.

**NPS:**

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★★★★★ by Indy Stevenson on 2020-09-06

The staff is very friendly and knowledgeable they also accept my pet's insurance which is a plus!!!!!!

**NPS:**

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★★★★★ by Raymond Szutu on 2020-09-05

The COVID 19 constraints has caused all of us to adjust to new procedures. Your staff were right on the ball and made me feel safe. Willow had no negative affects from the vaccinations or blood work.

**NPS:**

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★★★★★ by Katelyn Vickers on 2020-09-05

It was quick and easy to get an appointment scheduled, and same was true about the appointment itself. They displayed their commitment to good practices during Covid which was much appreciated. As a new pet owner I also appreciated how they spoke to us, were patient and put our mind at ease.

**NPS:**

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★★★★★ by Lexie Stevens on 2020-09-02

Very sweet ! Called and checked on my kitty next day will be making a app next week to definitely come back !

**NPS:**

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★★★★★ by Anon on 2020-08-30

Instead of asking for the vehicle, the techs and vets sort of just wondered around calling the dogs name seeing who would answer. The vet was confused when I told her the shots that my puppy had already gotten. I hope they gave my dog the right shots. The vet also hung up on me while I was mid-sentence.

**NPS:**

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★★★☆☆ by Anon on 2020-08-30

Waited 30 minutes while they helped several others who had gotten there after me. Another person left because of how long the wait was. The staff wasn't very helpful either, they seemed really confused even though I had submitted all the paperwork I needed to but they couldn't find it.

**NPS:**

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★★★★★ by Shanti Quintero on 2020-08-28

Considering the pandemic- great!

**NPS:**

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★★★★★ by Colette Cussary on 2020-08-27

My first time bringing Frankie, my not always nice dog. They picked him up outside and took him in for his dental. Luckily they did blood work to find out he might have the start of kidney failure. The blood work was printed out and explained to me which was really nice. I'll go back in a month to check blood again. I called several other vets and would have had to wait 2-3 months to get in and another one wanted \$1600-\$2200 for a dental cleaning. Ouch. SV much more reasonable and also took off several lumps I asked them to check and clipped his nails. Overall, yes, very happy with all employees and veterinarian I had contact with.

**NPS:**

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★★★★★ by Sophie Wise on 2020-08-27

Everyone was so nice, very helpful, Brooke was AMAZING! My dog typically doesn't really like people, it takes a while for her to warm up to you, and from the second we got our dog out of the car, she instantly liked Brooke, I'm sure Minnie isn't looking forward to going back to the vet, but I know she'd love to see her friend again. The staff, we liked them a lot, very patient and easy to work with, they picked up the phone quite fast and always made sure we were helped and answered any questions we had. We will definitely be going back! Highly recommend!

**NPS:**

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★☆☆☆☆ by Heather O'Neill on 2020-08-27

Price gouging and proud of it. Having been a regular, and until now satisfied customer, I today visited Sun Valley Concord to pick up regular medications for my pet. The invoice seemed high but I had no time to evaluate the details in store. Once home, it turned out that they had massively inflated the price of one medication by 40% since my last visit two months prior. They had not chosen to inform me at the time of purchase of their massive increases. Upon calling to query this increase, an utterly unconcerned employee simply stated, "Yes our prices have risen, we recommend you buy online". Translation: "FU sucker" Clearly they have no shame about their shady practices and equally clearly they will be getting no more business from this customer.

**NPS:**

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★★★★★★ by Anon on 2020-08-26

We had a great experience here! They were able to fit us in within 24 hours. Precautions were taken for COVID-19. They were great with my dog and very reasonably priced.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★★ by Eric Escano on 2020-08-26

very nice staffs.0

**NPS:**

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★★★★☆☆ by Anon on 2020-08-25

I wish you guys had told me I could wait in the car before I asked. I was standing outside in the heat until I realized it would probably be more than a few minutes before you could see my dog.

**NPS:**

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★★★★★ by Travis Collins on 2020-08-23

Absolutely fantastic care and service

**NPS:**

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★★★★★ by Anon on 2020-08-23

The vet tech was personable and efficient with my car's nail trim.

**NPS:**

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★★★★★ by Ryan Weible on 2020-08-21

Very well organized in light of Covid. From the making of the appointment, to my arrival, to pick up, to consult, I couldn't be happier. Thank you!

**NPS:**

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★★★★★ by Tricia Clark on 2020-08-21

Friendly staff, safe practice during Covid, quick service and treated my kitty as if it was their own.

**NPS:**

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★★★★★ by Michael Melicor on 2020-08-19

Dr. Garg and her staff are wonderful

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Thomas Dibiasi on 2020-08-19

Checkup and rabies vaccination quick, thorough, and courteous.

**NPS:**

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★★★★★ by Sean Adams on 2020-08-16

Having to wait in parking lot wasn't bad at all there was multiple employees that constantly checked and answered any and all my questions. During these COVID-19 days they made sure to be diligent with mine and their health and safety

**NPS:**

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★★★★★ by Marissa Smith on 2020-08-16

Having you pet seen during COVID, it's hard to even get an appt. We got a next day appt. We had to wait a little while, but that should be expected in these days. Our service was great and our dogs is all fixed up. Very nice staff and great Dr.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2020-08-15

Attentive and efficient!

**NPS:**

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★★★☆☆ by Olivia Clark on 2020-08-15

It took an hour for a general physical and deworming. Due to covid19 I wasnt able to come inside to wait. I also was not given an estimate timing of how long the wait would be, I dont have a car. If I'd been told 45-60 minutes I would have walked home to wait. But no I had to stand out in (104°F weather!) I'll probably not come back

**NPS: N/A**

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★★★★★ by Linsley Pszyk on 2020-08-13

The staff was very helpful and kind. I felt that my pet was well taken care of, even though I could not be there with them for the exam. They called to follow up the day after and I have the impression that they truly care. I will continue to take my fur babies here for future care.

**NPS:**

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★★★★★ by Linda Massoni on 2020-08-11

Theyre awesome!

**NPS:**

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★★★★★ by Elva Bicknell on 2020-08-09

Great doctor great team

**NPS:**

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★★★☆☆ by Christa Baldwin on 2020-08-09

We question the thoroughness of the exam

**NPS:**

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★★★★★ by Susana Ibanez on 2020-08-09

Amazing establishment, great staff, user friendly website to place appointments, and overall excellent service.

**NPS:**

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★★★★★ by Michael Diaz on 2020-08-08

The staff, techs and doctor were great! I really appreciated the follow-up phone call the next day to see how my dogs were doing after the shots. I have already recommended and will continue to recommend this place.

**NPS:**

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★★★★★ by Anon on 2020-08-08

Professional staff at all times.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judy Terzian on 2020-08-07

In for a quick anti itch shot for my chihuahua. In and out within minutes. However, when I got out of my car after parking right up front I realized I had driven over a lot of broken glass, big thick junks of glass! There was more broken glass in the space next to mine, a lot of big chunks! I told the receptionist as soon as I entered and she didn't bat an eye. Sort of nodded without saying anything. When leaving I had to remove the nick chunks of glass myself to avoid running over it again. I wonder how many other cars ran over the glass door hat day I two of the parking spots right up front?

**NPS:**

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★★★★★ by Bea Lujan on 2020-08-07

Entire staff professional and sensitive to the care of my very ill cat Pretty Girl. Making it easier during a very emotional time.

**NPS:**

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★★★★★ by Sarah Gomar on 2020-08-06

The staff is extremely kind and helpful. They're equally as loving as you are to your pets and that's a very reassuring feeling. You know that your pets will be getting the best treatment here (:

**NPS:**

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★★★★★ by Patricia Leads on 2020-08-01

Excellent care!

**NPS:**

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★★★★★ by Bea Lujan on 2020-07-31

Professional service 100%.

**NPS:**

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★★★★★ by Valentin Rivera on 2020-07-31

As usual, had a very positive experience at this clinic. The staff are friendly, compassionate, and helpful. A+

**NPS:**

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★★★★★ by Linda Grayson on 2020-07-30

Love staff, care and everything about this facility. Except - last time they were 45 min late. I dont mind being late, I get it, BUT..... with covid and my home life, waiting was a problem. Also - when I checked in by phone-so to meet covid rules, they said we are backed up and asked that I wait in the car for the next available room. Fine - no problem. Then I asked how long that would be. "Oh, 30-45 min". WHAT ?????? i had no option but to wait, and had the ability to wait. However....they could have called me to let me know they were late, or at least said that when I check in and they asked me to wait. It was hot, i had kitty in a carrier, and had my own schedule to keep.

Fortunately, I was able to run a couple errands and come back in 45 min..they were just ready for us. I love this place very much - kind, good care, caring people. just a problem today, tho!!!

**NPS:**

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★★★★★ by Nancy Henderson on 2020-07-29

Very impressed with everyone we encountered that works here. Follow up call the next day to see how my dogs were doing. Quick turnaround on the bloodwork.

**NPS:**

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★★★☆☆ by Anon on 2020-07-28

I was told they would bring my dogs medication out to me which they didn't. I can get my dogs prescription medication \$20 cheaper online. Not sure if I will be returning to this vet.

**NPS:**

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★★★★★ by John Nunan on 2020-07-24

Great service!

**NPS:**

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★★★★★ by Donna Rodgers on 2020-07-24

Knowledgeable, articulate caring staff. Very good experience

**NPS:**

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★★★★★ by William Patterson on 2020-07-22

It was a nice visit and the staff was great

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Brian Simoneschi on 2020-07-22

Bad experience. I have never felt more confused in my life. The staff is nice, but the assistant and the doctor herself seem clueless. They were asking me what I think needs to be done, how am I suppose to know. Leaving there I have no better understanding of what my dog needs, in fact I'm more confused. And the visit was 140 bucks for a shot and a heartworm test. And I had an appointment set up at 445, was there at 435, they didn't see me until around 530, what is the point of appointments then. Go anywhere else!!!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Anon on 2020-07-20

Super nice customer service and very nice towards Pera

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Amanda Kaplan on 2020-07-18

Been taking our Banjo here since he was 2 years old. He's almost 10 years old! Dr. Garg and her staff are the best when it comes to Banjo's needs and care. I recently brought him in because I thought he had a really bad spider or big bite. Ended up just being a hot spot that he kept scratching from an allergic reaction from probably being in the bushes. They cleaned the area up and just have to put topical antibiotics on it. Sun Valley Regional only does what is needed and doesn't go over the top. Thanks SVRAH!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Bree Viscia on 2020-07-18

Got me in same day, 60 mins after they opened! My pup Honey was very scared, she's pretty shy, but she loves the Dr. here. They diagnosed and removed the foxtails in her ear same day. End cost was less than they quoted me (when does that ever happen?).

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Anon on 2020-07-18

They were nice and helpful.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Anon on 2020-07-16

Under trained under prepared staff.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Patty MCloughin on 2020-07-15

We felt like we had a urgent situation with our precious kitty. After calling 4 other vets with no avail to get with a long waiting list. we finally felt heard through a nice welcoming voice with empathy. She stated we could come in the next day ,we were happy. Staff and Dr very professional and explained the steps to take care of our kitty. Called the morning of the appt to confirm that we would arrive on time. Staff member called the following day to see how our kitty was doing addressing any concerns and arrested our uneasy feeling. Dr called that afternoon giving us updates and further procedure for helping our kitty to feel better. We are very pleased and glad to have a new competent vet hosp. thank you Patty and Timothy McLoughlin

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Galina Rassokhina on 2020-07-15

I wonder if Ava have an Ear mites. Could you please double check with the doc if she ruled it out. thank you!

**NPS:**

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★★★★★ by Jack Jin on 2020-07-14

good services

**NPS:**

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★★★★★ by Jennifer Philip on 2020-07-14

Great care!

**NPS:**

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★★★★★ by Ashley Driscoll on 2020-07-14

Great experience. Pleasant employees, from front desk staff to the vet tech and doctor. As a doctor myself, I truly appreciate the compassion and care that was given to me and my cat. Glad to call this place my home for all of our pets needs!

**NPS:**

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★★★★★ by Linda Massoni on 2020-07-13

They care for our furry family members as if they were their own! Competent, thorough, financially reasonable, consistent patient/client information, go above and beyond, take the time for alternative care etc. If ur looking for a vet that that truly cares for ur pet and goes the extra mile for the family Sun Valley animal hospital, drs and staff r best around!

**NPS:**

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★★★★★ by Anon on 2020-07-13

All went well.

**NPS:**

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★★★★★ by Shirley Clark on 2020-07-12

I take all my pets to Sun Valley. The doctors and staff are caring, and my pets are never traumatized!!! They tell me upfront what things will cost and what to expect. All in all a smooth experience! They are all clearly animal friendly!!!

**NPS:**

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★★★★★ by Jeremy Faeth on 2020-07-12

For a first exam it was very cursory. Didn't get much feedback except that my dogs coat looked dry and that we are feeding him the wrong food. I am hoping because we coming back for shots that the next exams will be more in depth.

**NPS:**

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★★★★★ by Gina Curiel on 2020-07-11

Very nice staff! I was a little worried because I have a big dog that doesn't like going to the vet or getting his shots. All of the staff members were really kind and comforting to my dog. Will be back!

**NPS:**

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★★★★★ by Martin Blackburn on 2020-07-10

I brought my cat Jumbo in to just get checked up and get his boosters. The office was clean and very friendly. The doctor was quick, courteous, and patient with my frustrated cat. We came up with a plan for him to lose some weight and I left with a prescription. Overall, it was a fantastic experience.

**NPS:**

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★★★★★ by Jackie Nemanic on 2020-07-10

Always caring, professionals. Just had Sun Valley Vet do major mouth work on my dog with great result. Also helped me with my last dogs end of life issues (my issues too)

**NPS:**

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★★★★★ by Kathy Smith on 2020-07-10

They were very caring and respectful while helping my 17 year old cross over. Their care was greatly appreciated and the bill was lower than the estimate, which was also appreciated.

**NPS:**

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★★★★★ by Jo Headrick on 2020-07-10

I have found the service at Sun Valley Regional Animal Hospital to be excellent in every way! I have recently relocated to Southern California and, unfortunately, no longer have a need for your services but I can highly recommend the Sun Valley Regional Animal Hospital to anyone who wants professional loving care for their pets. Thank you for all the excellent care you gave Lexie.

**NPS:**

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★★★★★ by Dianna Von Behren on 2020-07-09

Prompt and courteous... good to Rosie

**NPS:**

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★★★★★ by Diana Cramer on 2020-07-08

There seemed to be plenty of help. I was double charged checked with bank as they credited my acct But as of next day doubled charge still on acct. Credit had not been applied will wait another day and see if credit goes through. This was very disturbing to me very upset

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Erica Fahy on 2020-07-07

Staff was super friendly and worked well with my difficult dog!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Bea Oji on 2020-07-04

Dr. Garg very professional and gentle with my dog. Staff always very pleasant, customer focused, and efficient.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Bea Oji on 2020-07-04

Dr. Garg is caring, compassionate, and performed a thorough examination. All staff treated my dog and me with the utmost respect. Entire visit went very well.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anna Pineda on 2020-07-02

Best place

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Darya Nikolov on 2020-07-02

The team at Sun Valley Animal Hospital really went above and beyond for me and I cannot recommend them enough. I had to obtain a health certificate for my dog on a very short notice. They were able to squeeze me in despite the busy schedule and were incredibly attentive - everyone from the front desk to technicians to Dr Garg. I am so grateful for their help!

**NPS:**

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★★★★★ by Anon on 2020-07-01

It was overall good but the vet did not allocate enough time to us. We mainly spent our time with her assistant. I would expect to receive more information from the Vet.

**NPS:**

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★★★★★ by Jackie Nemanic on 2020-07-01

Second dog taken there and satisfied as usual. Comprehensive full service personalized care. Will continue with this vet.

**NPS:**

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★★★★★ by Samineh Perryman on 2020-07-01

I would've appreciated more time with the doctor to ask questions instead of the nurse. Although, the nurse was great at responding. Sometimes for a consultation, I would rather speak to a vet if I'm visiting a vet. It was our first time there. The vet left right after pricing and did not speak to us about our pet. We had a few questions. The vet only discussed pricing and I felt like it could have been a more professional visit.

**NPS:**

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★★★★★ by Kaye Severson on 2020-06-30

sun Valley Regional Animal Hospital has a caring staff who will take good care of your pet. The doctors will provide practical solutions to help resolve your pet's needs.

**NPS:**

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★★★★★ by Brenda Foster on 2020-06-30

Just picked up special food for my kitty! All new staff & they were very kind

**NPS:**

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★★★★★ by Jeffrey Stegner on 2020-06-26

Excellent! Prompt service, safe with masks, excellent service to my dog, great sense of humor! Thank you! Jan Stegner

**NPS:**

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★★★★★ by Bryson Trautz on 2020-06-26

They helped me when my darling kitty ate a chicken bone. They were incredibly helpful, and made sure I understood everything I needed to know.

**NPS:**

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★★★★★ by Corrine Lerner on 2020-06-26

First time taking kitty in for a wellness check. Everything was handled with care for Covid projection. Outside check in. Waiting in car until tech came out to get us, when our room was ready. Only 1 person in the waiting room at a time. The care for my little girl has been terrific so far. We've not had anything other than basic care so far, but I am impressed with the caring nature of everyone there.

**NPS:**

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★★★★★ by Celia Cheung on 2020-06-25

The staff here all very friendly. They took great care of my puppy. Great first visit.

**NPS:**

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★★★★★ by Anon on 2020-06-25

First visit for us (for an older stray cat who needs a helping hand). We were able to get a next-day appointment, which was a huge relief, and the staff and the doctor were caring and thorough. Five stars.

**NPS:**

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★★★★★ by George Aguillon on 2020-06-24

Very happy with this vet

**NPS:**

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★★★★★ by Anon on 2020-06-24

Always professional service and positive experience.

**NPS:**

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★★★★★ by Kiel Handy on 2020-06-24

My first visit was great the staff was friendly the doctor seemed knowledgeable. The only reason I'm not giving five stars is because I'm waiting to see how my dogs treatment works

**NPS:**

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★★★★★ by Cherry Similton on 2020-06-24

They was very nice and it was clean

**NPS:**

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★★★★★ by Bianca Lagamon on 2020-06-24

Their staff was very accommodating and helpful in helping get my fur baby. He's not very good with other dogs so they made him safe.

**NPS:**

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★★★★★ by Anna Pineda on 2020-06-23

Friendly staff

**NPS:**

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★★★★★ by Carolina Garcia on 2020-06-23

Happy friendly staff. They were all so sweet with my dog.

**NPS:**

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★★★★★ by Bea Lujan on 2020-06-22

Good customer service.

**NPS:**

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★★★★★ by Allison Steiner on 2020-06-20

Excellent! Thanks for getting us in on short notice.

**NPS:**

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★★★★★ by Joe Souza on 2020-06-20

Caring, professional and friendly.

**NPS:**

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★★★★★ by Charleen Voss on 2020-06-17

The technician was friendly, knowledgeable and answered all of my questions about having an 8 week old puppy.

**NPS:**

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★★★★★ by Brandon Boyd on 2020-06-17

Very nice staff!

**NPS:**

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★★★★★ by Lisa Monroe-Dees on 2020-06-17

Lisa and I have always been treated as family, without a doubt. For over 15 years, they have always treated us as if money didn't matter. It was always about our animal babies. With Cody they helped on our end of life journey. Went above and beyond. When we were financially short they provided a path. THANK YOU THANK YOU FOR WHAT YOU DO. Your company care is This includes every member of staff-owner to front line persons.

**NPS:**

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★★★★★ by Ashleigh Lamarre on 2020-06-16

It was nice but I just wish I could've gone in there with my pets since it was one of my pets first time to a vet and I didn't know how it would go for him.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Beverly Kraut on 2020-06-16

Because of Covid 19, I was not allowed to go into the office with my cat. However, the protocol set in place to make this as efficient and easy as possible was commendable. I called when I was in the parking lot and was told that an attendant would come out to go over concerns about my cat's health and then bring the carrier into the office. About 10 minutes later, another attendant brought the carrier back out to me with answers to my questions and general information about about the exam. I paid with my credit card and was on my way.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2020-06-12

We were referred by my father in law who took all his pets here for many years and was very happy with the services. I recently had to put one of our beloved dogs to sleep and they were very loving and caring through the process! They have been seeing our 4 year old pug since he was a baby and have been great with him and our concerns!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Brooke LeCroy on 2020-06-11

Wonderful experience at Sun Valley Regional Animal Hospital! They were able to see my dog the same day I called, and everyone in the office was very professional. They correctly identified what was wrong with my dog and treated him quickly. We will definitely come back when needed!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by German Huerta on 2020-06-10

Friendly caring staff.

**NPS:**

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★★★★★ by Lior Cohen on 2020-06-10

The front desk lady's was very professional and the dr as well

**NPS:**

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★★★★★ by Lior Cohen on 2020-06-10

The girls on the front desk were super nice and helpful!

**NPS:**

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★★★★★ by Sheryl Petersen on 2020-06-09

Very friendly courteous and knowledgable went beyond their limits to help us.

**NPS:**

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★★★★★ by Maria Reali on 2020-06-09

They do a great job

**NPS:**

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★★★★★ by Tolman Mosier on 2020-06-09

The staff was amazing. They helped Precious and evaluated her. I was very proud of my decision to. Take her there.

**NPS:**

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★★★★★ by Melissa Hagen on 2020-06-06

She's a good vet. Likes my fogs

**NPS:**

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★★★★★ by Mark Haskins on 2020-06-05

my experiences with Sun Valley RAH have always been good and Dr. Garg is a great vet My appt. yesterday to get my kitty a much deserved mani/pedi was possibly the best appt. I've had in my life. I took Stubby in at 2 and she was immediately taken in. I was offered some water and I sat down. As I opened my phone and started to read an email she was back out. Nails trimmed and the cost was way below I was even imagining. We were back out in the car by 2:15. I really couldn't believe it. A good job goes out to the front office the back office the middle office and everybody involved. Thank you Sun Valley RAH. Respectfully, Mark and the Stubster

**NPS:**

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★★★★★ by Todd Rabbach on 2020-06-03

Had a last minute emergency, they look me immediately and even earlier than originally scheduled. Thank You

**NPS:**

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★★★★★ by Carol Williams on 2020-06-03

I'm a new dog owner and I brought in my pet for his first exam and some vaccine shots. Everyone I came across from the phone to in person were extremely nice, warm and professional. My fur baby was in and out in no time. They called and followed up w/ me the next day to see how my dog was doing after the vaccine shots which was a nice touch. Thank you for providing excellent service, answering all my questions as a new dog owner and taking care of my little fur ball.

**NPS:**

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★★★★★ by Sherwin Burgos on 2020-06-03

Awesome service

**NPS:**

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★★★★★ by Deborah Reiter on 2020-06-02

Very helpful! You let me get a prescription without an extra visit. I know enough to know what I needed for my dog. Thank you. I really appreciate not feeling nickel and dimed. Thanks!

**NPS:**

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★★★★★ by Adriana Del Toro on 2020-06-02

Everyone there was so nice & helpful!

**NPS:**

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★★★★★ by Jack Case on 2020-06-02

The service was great

**NPS:**

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★★★★★ by Anon on 2020-05-31

Very pleasant experience!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Patricia Holmes on 2020-05-28

The staff & doctor Garg, where very attentive to my dogs needs

**NPS:**

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★★★★★ by Amanda Sztoltz on 2020-05-28

Knowledgeable & professional staff, & I finally didn't feel as though I was a terrible person for not buying in-house expensive meds. In fact, they offered a link to their online site with 10% off. It was extremely easy to purchase my prescriptions off of this site.

**NPS:**

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★★★★★ by Mercedeh Yazdani-Seyson on 2020-05-28

Thanks for helping my kitten!

**NPS:**

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★★★★★ by Mary Goodall on 2020-05-27

The people that work there are so incredibly sweet! From the front desk to the techs to the Dr's. They spend time and always ask if you have any questions even if they just spent 15 mins.explaining to you. They are all around great!!

**NPS:**

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★★★★★ by Prianka Kumar on 2020-05-22

Great service during the current pandemic. Kind and hard working people.

**NPS:**

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★★★★☆ by Anon on 2020-05-22

I am not sure if the Covid-19 has any or maybe a new staff member. It took them a moment to check me in. First, got the incorrect file. Then after we were seen, I was given a quite for an extra fee for "hazardous disposal" and when asked said it was for shots. We did not come in for shots. I dont think this guy is on too of his game. I had to follow up on prescription approval, same guy says there was nothing but upon checking again, he said he will remind the doctor. I go to this place because I had a positive experience before. I hope they will make it right.

**NPS:** 0 1 2 3 4 5 6 7 8 9 10

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★★★★☆ by Anon on 2020-05-21

Quick check up, vet doesn't really spend too much time or care checking my dog before prescribing meds. Meds and estimates were not reviewed with me beforehand. I had to ask a lot of questions and verbally decline certain recommendations. Prices are decent and cheaper than other vets. May be because the facility is older. Staff at the reception were very friendly.

**NPS:** 0 1 2 3 4 5 6 7 8 9 10

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★★★★★ by Eric Zensius on 2020-05-21

Thanks

**NPS:** 0 1 2 3 4 5 6 7 8 9 10

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★★★★★ by Anon on 2020-05-18

Great care! Love the vets and the techs, only downfall of them is they keep saying the wrong gender of my dog. No biggie! Overall great care for your pets.

**NPS:** 0 1 2 3 4 5 6 7 8 9 10

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★★★★★ by Phyllis Henry on 2020-05-18

The staff and doctors are all very caring and professional. I recommend this practice highly

**NPS: N/A**

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★★★★★ by Heidi Wilson on 2020-05-17

Excellent

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jenn Roberts on 2020-05-16

Very warm staff that takes great care of our pets

**NPS:**

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★★★★★ by Dianna Von Behren on 2020-05-15

Very good care for Rosie Thank you

**NPS:**

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★★★★★ by Geoffrey Taylor on 2020-05-14

Staff is great.

**NPS:**

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★★★★★ by Mary Goodall on 2020-05-13

The Dr & the staff are just great! They care about their pts and the owners as well.

**NPS:**

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★★★★★ by Anon on 2020-05-11

Very friendly, they took very good care of Penny.

**NPS:**

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★★★★★ by Phyllis Henry on 2020-05-09

The staff was very pleasant and professional. I always feel good about the care my dogs receive

**NPS:**

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★★★★★ by Maria Joyner on 2020-05-09

The Sun Valley Regional Animal Hospital employees are always helpful and willing to go the extra mile for you in regards to your questions and your pets concerns.

**NPS:**

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★★★★★ by Anon on 2020-05-08

Great contactless service

**NPS:**

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★★★★★ by Anon on 2020-05-06

The staff here is excellent. I appreciate all the hard work you guys do during this very difficult and challenging time we're in.

**NPS:**

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★★★★★ by Simonee Renee Bordelon on 2020-05-06

Kind, compassionate, and informative.

**NPS:**

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★★★★★ by Nelson Funes on 2020-05-05

I was very impressed with my visit to the clinic. Alley is GREAT!! She was very patient with my dog. (First visit) and answered all of my questions. The Dr. was very accurate and patient as well with my dog; she gave him a very thorough exam and explained everything to me as she was examining him. I am very pleased and thankful to all the staff, they were all very kind and concerned with my dog's wellbeing. Since my dog was panting Alley came back and brought him some water to drink. And the other Vet Tech) Felipe I think was his name; he was very kind and went out to the car and gave my dog one of his shots. Overall I am very pleased with the attention my dog received. I highly recommend them.

**NPS:**

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★★★★★ by Craig Conley on 2020-05-05

Awesome staff and very helpful dolly loves you!

**NPS:**

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★★★★★ by Anon on 2020-05-02

Well organized and everyone very pleasant. Thank you.

**NPS:**

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★★★★★ by Peter Tullao on 2020-04-30

Excellent service. They did their best to comfort my shy Tortie. They have the CV-19 policies in place, that do not interfere with a high quality service. I've trusted these people for years.

**NPS:**

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★★★★★ by Celia Velasquez on 2020-04-29

My little fur baby had gotten one of her claws stuck to her "paw pad" and was limping around. Seeking urgent treatment during this COVID-19 was something I was stressed about, and my research to find a good and reputable clinic/hospital began. Through Yelp, I found this hospital near home. I was able to get the next available appointment, and brought Bella in. The staff followed ordinance by having you place a call to their lobby, and they walk to your vehicle and hand you any necessary forms to fill out. They also ensure to thoroughly clean and vacate the premise with clients before bringing in the next client/patient, abiding to the regulations we are all living under in this current state. A staff member then came back to my vehicle to get my cat and escort me in the office to be there as she was getting her checkup. The staff is very kind, amiable, and very sweet while handling her. I instantly felt safe and comfortable because I know how scared she was. Both the nurse and doctor listened thoroughly to my concern, and were also inquisitive about my cat's health. The whole visit was pretty quick. They addressed the immediate concern and also took some tests to check her overall health. Exactly as promised, I got a call a day later to provide the results. I want to thank the staff first and foremost for taking the time to see my baby. I know with everything going on in the world, it's hard to accommodate schedules and needs, all the while abiding to the rules we have in place right now. I am truly grateful!

**NPS:**

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★★★★★ by Nick Jatoft on 2020-04-29

Animal lovers that are about your pet.

**NPS:**

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★☆☆☆☆ by Anon on 2020-04-27

The visit experience was good but you guys put the wrong medication for my dog. The labels were correct but it didn't match what was inside the bag. This is very disappointing and lost my trust.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Justin Kirby on 2020-04-25

Great experience!! During this whole shelter in place I was nervous how we would bring our pup in for our shots ! They came and got him at the car and made the whole process seamless !! Love this vet !

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Regina Powell on 2020-04-25

My experience was wonderful. Great staff, wonderful doctor. Very friendly and so helpful. Kitty is doing very well. I would highly recommend Sun Valley to anyone. They are awesome. Thank you for the great care tor Too-key2"s.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Don Belison on 2020-04-19

This veterinary office and staff were very informative, polite, patient, and helpful in making our first vet experience wonderful, especially for our new puppy. I would highly recommend this clinic to take your furry friends to get them their best care possible.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kate Leddy on 2020-04-12

Even during this hard time we received excellent care.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Ann Miani on 2020-04-12

I Yelped you 5 stars last night. You won us over as our new vet! Thank you for taking As in on the day we called. You were there for us in a pinch and we will never forget.

**NPS:**

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★★★★★ by Daniel Bensen on 2020-04-09

My experience was great! In these tough times, the staff was very accommodating to help get my Pup the medicine he needed! Thank you!

**NPS:**

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★★★★★ by Raveena Tackett on 2020-04-08

The staff are super nice and they were gentle with Daisey when she got her shots!

**NPS:**

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★★★★★ by Ian Meadow on 2020-04-02

We had an incredible experience! The Dr was excellent, thorough, kind and fun. Our pup is already on the mend (her eye infection seems to be healed). We will definitely be back and recommend

**NPS:**

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★★★★★ by Anon on 2020-03-27

Thanks for the excellent support during these difficult times!

**NPS:**

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★★★★★ by Gwenette Moore on 2020-03-23

Great service.

**NPS:**

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★★★★★ by Sue Brown on 2020-03-21

As always, the staff is welcoming and knowledgeable. I feel grateful to have found Sun Valley Regional Animal Hospital to care for my pet!

**NPS:**

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★★★★★ by Elizabeth Velez on 2020-03-20

I usually read reviews before choosing a new anything but the corona virus panic had me calling vets down a list sorted by distance to get my new puppy his shots on his tight schedule. I was pleasantly surprised when I arrived to find a friendly and knowledgeable staff. I had a ton of questions that I asked and each one was thoroughly answered with a smile and I felt much more confident in my 4 day long puppy motherhood when I left. I am really glad I took a chance on a totally random vet and I am happy to have found a great one on the first try!

**NPS:**

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★★★★★ by Gordy Iwata on 2020-03-15

My dogs seem agreeable to going! Friendly staff.

**NPS:**

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★★★★★ by Kristine Sosa on 2020-03-15

I've never had a problem here. I loved the vet technicians the doctor had before. I noticed she has a new one, I didn't catch her name, but she is a bit rude. They gave

my dogs the wrong shots making me pay more then what was anticipated. Didn't confirm the shots with me. I received an email on what was needed for my dogs vaccines so I though that was going to be given and she was given a different shots. Seems dishonest.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Pamela Lee on 2020-03-14

Beau got one of his shots and is doing well. Thank you for calling the next day to check on him.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Anon on 2020-03-14

Not good at all. I spent \$55 literally for nothing. Age that vet provided for the dog I found was far from the true age of the dog. He said that the dog was 5-6 yrs old but dog was really only less than 4months lol

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Ellen Haywood on 2020-03-14

Took my petite 16 year old Chaka Khat in for a senior panel so we know how she is doing. Also was wondering if they could shave the matting off her belly and backside since she can't keep up with long hair grooming these days. I was worried about whether she could tolerate that or should be sedated. Dr. Garg was really thoughtful about this and didn't want to sedate her until the panel was done so she could see Chaka's overall health. I really think she puts the well-being of the individual cat first.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Anon on 2020-03-13

I took my dog last year and his check up was smooth. And this year, totally different. I took my dog to the vet because he was vomiting once every other week. I thought he

was probably overeating or because of the new foods I kept giving him. So I wanted to further confirm with the vet with a blood check if there was anything alarming with his internal organs (stomach?). The doctor assesses my dog and makes an educated guess based on my responses on the common health questions. I said that I fed my dog just when I got home (which is 5 pm), because he would refuse to eat in the morning. After this statement, she immediately states that the dog probably has gastritis and that he needs certain pills, etc. I said ok, but wasn't convinced. So, I suggested; wouldn't it be better if we got the blood results first? (knowing that my dog was not in a critical condition because he was doing fine that day) before medicating the dog? She insisted that the meds were going to help, so I gave in. After paying and asking for an invoice, I looked at the invoice closely because it was high \$. I was charged for a unsolicited vaccine..... wanted to get back in but they put the close sign. After having the dog full of energy before the vet, the vaccine that was given to him without my consent made him drowsy and made him puke. I read the side effects and purpose of the vaccine, it was for motion sickness... And he def didn't need that. After not trusting, I read about the pill medication, and it was for heartburn. I wasn't convinced on giving my dog this either. So I waited a day. He definitely was not as drowsy and was eating normally. That same day, I got the blood test results..and he DID NOT have gastritis like the vet thought it was, he had hypothyroidism. So now what? I bought unnecessary meds and the vaccine wasn't for what he had. The vet later calls for me to pick up the med for his thyroid. Before doing so, I do my research and get the meds at Petco. Since this type of order needed approval from the vet; Sun Valley calls and says that I should check their pharmacy first before they approve Petco's. To be honest, I didn't want to buy anything from them due their dishonesty on giving unnecessary drugs to my little dog. I felt like they were trying to squeeze any money they could from me (including getting meds from them and not from another pharmacy). I went there personally to talk about how I got unnecessary heartburn meds and that if my prescription from Petco could be approved. The receptionist said she had to talk to the Dr. first. After having it approved, I requested to have a prescription in hand because my dog needed thyroid meds asap. The receptionist decline and said that it wasn't possible to provide that. I said why? She replied they couldn't approve 2 different prescriptions (a personal one and another one from Petco). So I had no choice, but getting it from them (I didn't wanted to buy from them because of their extreme dishonesty and money squeezer). And guess what, they were selling me 0.2 mg of thyroid meds 30 ct for \$22. And Petco was seling this for \$6 with a count of 120!!!! I was frustrated, but contained it. I requested for 5 pcs because I needed it for next 3 days (the receptionist instead of being helpful and feeling empathy, was giving me attitude due to all of the requests I was giving her), the 5 ct of pills came up as \$16. Veeery overpriced! I had no choice, so I got them. The morale of the story is, check your invoice before paying. They might be adding a bunch of stuff your dog doesn't need. If you do not feel that your dog needs a certain medication, be persistent and say NO. Or consult the internet first/or a very trusted vet. Sun Valley medications are overpriced, so highly suggest getting them somewhere else. And overall, you cannot fully trust on vets themselves, because they would want to make \$ and will be recommending you stuff that you do not need. I am against giving drugs to my dog when he does not really need it (same like us humans) I will be finding another vet and won't be coming back.

★★★★★ by Joan Stockinger on 2020-03-12

Great team. Trustworthy.

NPS: 

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★★★★★ by Debbie Crowson on 2020-03-12

Always a great experience!

NPS: 

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★★★★★ by Priscilla Mercado on 2020-02-27

they are always very kind and genuine with my pup.

NPS: 

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★★★★★ by Deborah Dunn on 2020-02-27

Very friendly and informative about our dog. Explained the things that needed to be done and the cost. Great customer service and great prices. Deborah .D

NPS: 

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★★★★★ by Anon on 2020-02-21

Always friendly and accommodating Very reasonable prices,... Don't trip over themselves to load up unnecessary charges (unlike Hillcrest Veterinary) Haven't killed one of my Cats though incompetence and graft (unlike Montecito Clinic)

NPS: 

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★★★★★ by April Stalica on 2020-02-19

I was very pleased with my visit. My dog is usually very, very stressed when he goes to the vet. But not here. He was really relaxed and not a bit scared. Now that says a lot. I Can't say enough about Dr. Lanzot . He was very professional and he knows what he's talking about. He was so helpful to me with explaining all I need to know about my dog's diabetes. He took his time and was very thorough. Answered all of my questions and I left there feeling so much better and enlightened. He's wonderful. The whole staff is very friendly and accommodating from start to finish. Not in it for the money. They truly care. Thank you all so much!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by John Weaver on 2020-02-19

They've always been good to me and my kitties and are conveniently located with easy parking. Dr. Garg is compassionate, caring and skilled in her profession. It was our first time seeing Dr. Lanzot but my guys liked him also and he seemed very knowledgeable and thorough. Their staff is friendly and efficient and no one was too upset about getting their shots. Many thanks!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Ian Darlington on 2020-02-18

No matter which time or day I make an appointment, the staff are always bright and friendly! I've been taking my pet cat to Sun Valley Animal Hospital for three years and have always had excellent care.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Amanda Kaplan on 2020-02-18

No matter how busy they are I always get the best customer service at SVRAH, even when I am just picking up my pet's monthly flea and tick medicine. Thank you!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jessica Connolly on 2020-02-17

I came in for my dogs first visit and received terrible news but the staff and Dr were very courteous and prompt. They made me feel important and we are working towards the health of my dog.

**NPS:**

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★★★★★ by Linda Linnell on 2020-02-16

Nice friendly staff, I love the fact that they call me monthly to remind me to refill my prescription for my cats!

**NPS:**

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★★★★★ by Daniel Frederick on 2020-02-13

very kind and attentive staff

**NPS:**

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★★★★★ by Dean Dunivan on 2020-02-08

This is one of the best practices I have found! Even though we moved over 2 hours away we continue to bring our dogs to this practice! Everyone here is amazing from the Doctors to all the staff! We love everyone here! They are so kind and considerate. They listen when I panic and always get me in super fast, a lot of times the same day I call! I love this vet!

**NPS:**

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★★★★★ by Anon on 2020-02-05

Wonderful care great information all of my questions were answered sun valley animal hospital a delightful place to take your pets they are very caring people 100 percent from all of us thank you sun valley

**NPS:**

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★★★★★ by Benjamin Lee on 2020-02-05

Appointments are on time, staff is friendly, calls are answered and returned in a timely manner, and the Dr's provide good information to allow me to make the best decision for my cat. Prices are reasonable and facility is clean. I highly recommend Sun Valley Animal Hospital.

**NPS:**

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★★★★★ by Debbie Wong on 2020-02-02

Went in for Vaccinations but had to pay for an exam even though my dog was just there about a month ago for his annual exam. I brought this up to the person at front desk but was told a mini exam was required. If there was a reason no one told me what it was other than to charge an extra \$40.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bethallyn Black on 2020-01-30

I have a very highly strung dog who needed to be neutered. He is not easy to deal with, and the staff and Dr. handled him with grace.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Liz Santos on 2020-01-28

They are AWEWSOME. i TOOK MY TINY CHIHUAHUA WITH A BAD TOOTH INFECTION AND i DOUBTED SHE WOULD MAKE IT. THEY NOT ONLY SAVED HER BUT SHE IS ONCE again our cheerful, happy go lucky little gild. Highly recommend them. Since then I've brought my other chihuahua in to get his teeth looked at and i am very pleased with the results.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carolyn Critz on 2020-01-28

I have had no real issues with Sun Valley Regional Animal Hospital. The doctors and staff are competent and caring. They strive to make services affordable. After a horrendous experience with Sage, total ripoff, I now let Sun Valley handle everything. I trust them.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kevin Little on 2020-01-27

The entire staff is excellent. I feel my dog is well cared for.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nicole Novogradac on 2020-01-23

By far the best experience I have had with a veterinarian. The staff was welcoming and you could tell they truly cared about the wellbeing of my kitten. Another huge plus, they were very reasonably priced and did not try and push unnecessary treatments/products like many other vets have in my past experience. We were in and out of there in less than an hour. I highly recommend!

**NPS:**

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★★★★★ by Drew Holland on 2020-01-21

Little pricey

**NPS:**

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★★★★★ by Edgar Rodriguez on 2020-01-21

Staff was very warming and loving towards my pup and clearly explained what my pup needed. The best customer service overall.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Harriet Stearns on 2020-01-19

Always pleasant, professional, and caring.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sherri Ferrara on 2020-01-16

They were very caring and loving to my pet. I highly recommend them!

**NPS:**

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★★★★★ by Douglas Balderston on 2020-01-16

I easily made an appointment on line. We were seen shortly after arriving. Staff was familiar with our cat and after hearing the symptoms, quickly noted evidence of a serious problem. "Salt" was treated immediately. We were advised that full recovery required continuing treatment at home, plus a diet change. We purchased what was required and took him home. Staff followed up the next day by phone. Salt is recovering well, and adapting to a "new" routine.

**NPS:**

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★★★★★ by Bonnie Shackelford on 2020-01-07

Love love love the staff. Always helpful and very kind.

**NPS:**

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★★★★★ by Tony Millholen on 2020-01-05

Everyone at the clinic was friendly and should a lot of compassion towards our Akita Yoshi . The Doctor explained everything to us about the surgery she needs.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sheila Peters on 2019-12-31

Wonderful staff and really helpful. My dog loves coming to the vet.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Reggie Soares on 2019-12-29

Dr Garg was great and very thorough in examining Bailey.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Terri Jost on 2019-12-29

Stuff was very friendly and I was able to get what I needed.a

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carolyn Critz on 2019-12-28

I took my new male kitten to be neutered at Sun Valley Regional Animal Hospital even though I know ARF is much cheaper and used them for a female kitten a year ago. I have a little more money right now and less time to stand in line early in the morning and other requirements of ARF. I love ARF and am so glad they are available to neuter and spay animals for practically nothing. But if I can afford to go to a vet instead, I will, and Sun Valley makes it very easy and convenient. The main doctor, Dr. Garg, is so nice and compassionate, and the staff is kind and efficient. Their prices are reasonable, and you don't have to wait for an appointment (as we did with Montecito). Thumbs up for Sun Valley.

**NPS:**

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★★★★★ by Deborah Pelizzari on 2019-12-27

Friendly knowledgeable.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Patricia Leads on 2019-12-22

Excellent

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2019-12-21

I have gone here for 30 years and although there have been multiple owners/veterinarians m animals have always been treated well and staff has always been respectful.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2019-12-21

Dr Lanzot offers a spectrum of care possibilities for my chronically ill cat and is responsive to input from the client as well as sharing his knowledge of potential interventions for the well being of the animal.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Dianna Von Behren on 2019-12-20

Fast and very helpful

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Antonio Vasquez on 2019-12-17

Always great and friendly staff.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carolyn Hand on 2019-12-12

We appreciated the excellent care provided by Dr. Lanzot and by all employees, including Rachael and others. Our very sick Maltese was seen promptly, diagnosed correctly, and provided with appropriate medication. She is greatly improved in just 24 hours. We were given complete written instructions to take home and all our questions were answered. We received a follow-up call today to assess progress and address any additional concerns. It was a very positive experience.

**NPS:**

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★★★★★ by Chris Asiain on 2019-12-04

Excellent service. Thanks for taking care of my pup.

**NPS:**

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★★★★★ by Mary Grace Semisch on 2019-11-30

Very friendly. Informative.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Patricia Wills on 2019-11-20

On time, gentle and thoughtful towards my pet and efficient in their work.

**NPS:**

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★★★★★ by Jo Headrick on 2019-11-16

Fast efficient service from a friendly capable staff.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda Massoni on 2019-11-16

Always friendly, caring and professional. Very thorough great dr's! Staff goes above and beyond! Definitely recommend!

**NPS:**

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★★★★★ by Roger McCoy on 2019-11-09

Facilities are clean and well managed. The staff is polite and professional. The Vet. was professional, honest and didn't try to push costly unnecessary procedures like some Vets. to increase their profits. Overall a positive experience.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Brock on 2019-11-09

Every time I go, there are different employees. They are all nice and professional.

**NPS:**

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★★★★★ by Christopher Dhillon on 2019-11-05

This is a well organized nice vet for my dog. Would recommend to any person needing a new veterinarian They even clipped my puppy's nails without even having to ask or charging me for that little extra. Very nice staff.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Heidi Wilson on 2019-10-27

Excellent Customer Service and Products for my Precious Alfie.

**NPS:**

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★★★★★ by Richard McCauley on 2019-10-26

Always caring and helpful. We love our fur baby and the people at Sun Valley help us care care of him.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rachel Weil on 2019-10-25

Staff is always great. Younger vet is good. I think he can improve on communication though. For ex, as he performing the routine exam of our cat's body and mouth (whom I brought in for the very first time, to any vet) he could have said what he was checking and looking for. Other than that, all good.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★☆☆ by Anon on 2019-10-23

My dog is very shy and gets anxious at the vet, but with someone who understands that and tries to make him feel better - it's as easy as distracting him with tricks and treats or just getting down on his level and showing him no harm - he's actually really easy to work with and won't squirm. The vet just seemed nervous around my dog and didn't try very hard to show that he was trustworthy. I understand that my boy is not totally outgoing and he doesn't wag his tail at everyone so I don't blame people for not showing him love, but I do think that as a professional animal handler (I'm a dog trainer and shelter manager if that helps) vets should be trained in how to appease an anxious dog... especially since going to the vet is scary for tons of dogs! My last vet did aspirations in the room with me, since shy dogs need to trust handlers that will be poking them with needles. I was a little weirded out when the assistant came into the room, instantly put a muzzle on my dog without any treats or praise and tried to take him right away to the back. He was very scared and tried to pull away, anxiously pacing when he realized I wasn't joining... he doesn't do this normally at alllll...

PLEASE don't do that to dogs who are not used to muzzles and who are obviously scared. At least encourage them to go to the back with you without anything traumatizing and THEN put a muzzle on them once they have gotten to the back and settled down. If you are nervous about the dog ask the owner. I've been to at least 8 different vets with my dog and not once has anyone muzzled him and taken him away from me that abruptly. That is just a recipe for never earning an anxious dog's trust. I'm happy to have him wear a muzzle in the back - I work with reactive dogs and I also understand that even the most docile loving dog can react in stressful situations. But just do it carefully and lovingly!! Other vets would take him to the back very smoothly (not muzzling him first) and then afterwards they have even talked to me and praised him for how easy he was to muzzle and how well behaved he was in the back regardless of what they had to do. It just starts with a little bit of love and understanding, distracting him with treats, etc. Otherwise, the facility was comfortable, people were kind, prices reasonable, etc. I would have loved to come back but I have to listen to my dog and find a vet who is comfortable with handling him. I really don't mean to be harsh at all, just hoping this helps you guys!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Ingrid McIntire on 2019-10-22

You guys are the best! We feel so lucky to have found you! Lacey is doing ok this morning after having 11 teeth extracted. She is eating normally but I can tell it hurts. Looking forward to her being recovered and feeling wonderful!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by Anon on 2019-10-21

I came on a Friday with an appointment and they were very understaffed. The person helping me at the front desk was the same person performing the physical exam. My entire visit ended up taking 1.5 hours for a standard check-up and shots. In addition, it was a bit odd that they took my dog into the back room to administer the shots without me present. I would have felt much more comfortable being able to see them administer the shots - at my previous vet, this was a standard procedure and they talked us through the entire process. Generally the entire visit felt both rushed but also took a long time. I will try them again on a less-busy day (I was told Thursdays are the least busy), but if the experience is similar, I will be looking for another vet.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Susan Green on 2019-10-20

Thoughtful care for my pup! The staff are knowledgeable and I appreciate the bedside manner of the vet.

**NPS:**

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★★★★★ by Pamela Lee on 2019-10-20

All the people at SunValley Regional Animal Hospital are professional and great to work with.

**NPS:**

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★★★★★ by Luis Marin on 2019-10-15

Rachel was so friendly and so easy to get along. She really knows how to put pet owners at ease with her knowledge explanations of the possible medical treatment for your pets. No wonder she has been keeping her position throughout different doctors.

**NPS:**

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★★★★★ by Maya Kanamori on 2019-10-15

Dr. Garg is so sweet and nice with my dog. Biscuit is a big, scary-looking Pitbull-Rottweiler mix but Dr. Garg calls her sweet. No one ever says that about her! Everyone in the office is nice and professional.

**NPS:**

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★★★★★ by Wendy Hite on 2019-10-14

I recommend you to everyone I can. Caring and compassionate staff, well-priced, and you keep both owner and animal in mind when recommending treatment. Unlike other places, not looking to pad the bill, which is appreciated!

**NPS:**

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★★★★★ by Ashley Driscoll on 2019-10-11

We are always satisfied with the care that we receive here. Everyone is very kind. The doctor is very thorough and explains things well, and as a doctor myself I really appreciate that! Thank you for all you do.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jennifer Brookman on 2019-10-10

Thorough and kind to my anxious, irritable kitty!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Raymond Demuth on 2019-10-09

Love this vet. Stephanie and Lisa are the best!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kristina Garrett on 2019-10-03

Guss and I are always treated with patience and understanding regarding his health.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jennifer Philip on 2019-09-30

Brought my cat here for the first. Great service.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2019-09-28

Friendly staff. Knowledgeable Veterinarians

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Zack Freschi on 2019-09-27

Always awesome with our dogs

**NPS:**

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★★★★★ by Jennifer Sarrica on 2019-09-25

I keep going back because you provide great care for COCO.

**NPS:**

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★★★★★ by Linnea Elder on 2019-09-21

Brought my cat in for his annual checkup and rabies shot. Everyone was so gentle with him when kept him calm. Also they were able to do a nail trim which was so helpful to me! I also bring my dog to Sun Valley and have no complaints! Thanks,

**NPS:**

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★★★★★ by Linda Linnell on 2019-09-14

Very nice Staff, very convenient, reasonable cost!

**NPS:**

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★★★★★ by Nanci Jebo on 2019-09-11

Good job done with a feral/dumped kitten

**NPS:**

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★★★★★ by Arlene Long on 2019-09-08

I had a very good experience with everyone at Sun Valley Regional Animal Hospital. I have been bringing my fur babies to this office for over 15 years and even with the change of medical staff, still have had no problems. They always treat my fur babies well.

**NPS:**

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★★★★★ by Kevin Little on 2019-09-08

As always, Sun Valley Regional Animal Hospital provided excellent care to my dog.

**NPS:**

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★★★★★ by Corrine Lerner on 2019-09-08

Greeted quickly, escorted into our exam room within less than 10 minutes, follow up exam and shots all handled in short order with friendliness and concern for my pet. Amazed to receive a follow up text the next day asking how my kitty was faring after shots. No complaints whatsoever.

**NPS:**

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★★★★★ by Janet Byers on 2019-09-04

The veterinary assistant did a wonderful job shaving off my cats mats (one large and a couple small) on her back. I had to be there about an hour but it was worth it and very reasonably priced.

**NPS:**

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★★★★★ by Bill Ingham on 2019-08-31

Dr lanzot was fantastic And was very gentle with my golden retriever being a young vet I can see that he has a lot of exceptional potential the office staff was very congenial please keep good people like this

**NPS:**

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★★★★★ by Lisa Monroe-Dees on 2019-08-29

They are family

**NPS: N/A**

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★★★★★ by Anon on 2019-08-26

We brought our 2 dogs to vet for shots and annual exam. One was a puppy we just for 2 weeks ago. Did not wait too long for the vet and she has always been nice and attentive. Both of the dogs were so nervous during the exam, esp with the shots but vet was patient and understanding. Overall a good experience and the cost was reasonable.

**NPS:**

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★★★★★ by Ana Martinez on 2019-08-26

I liked that I did not have to wait for many days to get an appointment. I was able to schedule for the next day. Also, the staff is friendly and the prices are not crazy like some places

**NPS:**

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★★★★★ by Jaime Eisen on 2019-08-25

Excellent

**NPS:**

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★★★★★ by Adam Polk on 2019-08-25

Great!

**NPS:**

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★★★★★ by Anon on 2019-08-21

Felt technician was extremely good with my cat

**NPS:**

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★★★★★ by Felicia Hillberg on 2019-08-20

Everyone is so friendly at Sun Valley Animal Hospital. Love the new longer hours. Able to get there after work which frees up Saturday.

**NPS:**

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★★★★★ by Shirley Clark on 2019-08-18

Sun Valley came to my rescue!!! On no notice, they were able to take my pet in and tend to his special needs!!!

**NPS:**

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★★★★★ by Glen Foltz on 2019-08-17

A little more wait time than I expected once in the exam room. Otherwise perfect experience.

**NPS:**

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★★★★★ by Jeffrey Moss on 2019-08-14

Easy to set up an appointment.

**NPS:**

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★★★★★ by Cynthia Corona on 2019-08-10

Nice friendly concerned about my cat .very good care this is the place for my cats

**NPS:**

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★★★★★ by Lindsey Toth on 2019-08-09

Quick to respond. Happy receptionist. Caring doctor, and nurturing staff. So glad we made the switch from Banfield!

**NPS:**

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★★★★★ by Anon on 2019-08-03

Always friendly staff who seem genuinely happy to see our furry friends!

**NPS:**

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★★★★★ by Joseph Tardiff on 2019-08-02

Great experience at Sunvalley. They got us in same day and the staff treated us and our pet so kindly. You can see that the staff all truly love animals and the doctor was very thorough. They were able to quickly retrieve all of our dogs info from other vet visits. Pricing is also very competitive. A+

**NPS:**

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★★★★★ by Anon on 2019-08-01

Excellent reception. Appointment on time. Follow-up the same day.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Michael Barber on 2019-07-28

Sun Valley was the only vet in my area to accept my pup as a new patient at a time she really needed help. Receptionist was incredibly friendly, helpful and knowledgeable. She asked great questions and put my pup at ease. The doctor diagnosed our issue within minutes, provided a written estimate for a procedure and corrected the problem - all within an hour. The doc also provided guidance on future procedures, but never pushed or guilted me. Cost was in line with rates I paid in the midwest, which provided even more comfort. Not only do I recommend Sun Valley, I gave their contact info to a friend looking for a new vet while I waited in Sun Valley's lobby. I received a personal follow-up phone call to check progress the next day. I'm very happy to have found my way to their place and look forward to seeing them again soon.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jessica Martinez on 2019-07-25

Dr. Garg and her staff were all very sweet and knowledgeable! The whole experience was amazing. My appointment was flawless and quick, I was in the room and seeing the doctor within 10 minutes. The staff was professional and great with my animals. I am excited to be apart of the Sun Valley family now!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Claudia Gamez on 2019-07-23

Very Nice & Welcoming Team Excellent Service , Care For My Bella Like If She Was Their Own (:

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2019-07-21

I called to find out if we could bring him in after we caught him, without an appointment, and they were able to see him for a technician visit. When we called later that day, they knew who we were and what was going on and said to bring him in. Perfect!

**NPS:**

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★★★★★ by Joan Stockinger on 2019-07-21

Met the new Doctor and was quite pleased. Sis was in good hands!

**NPS:**

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★★★★★ by Susan Groves on 2019-07-20

Sun valley always treats us wonderfully...they are great with our fur babies. I know they are un the best of hands .Dr Garg ..she is outstanding...I'm so glad we come here

**NPS:**

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★★★★★ by Anon on 2019-07-19

Thank you for your kindness and compassion in helping diagnosis Daisys ill health. I hope that my senior cat will recover as best as she can. I appreciate all the technicians expertise also!

**NPS:**

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★★★★★ by David Austin on 2019-07-17

Very friendly ,the Doctor was through and knowledgeable . I will go back .

**NPS:**

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★★★★★ by Markl Brown on 2019-07-14

Staff was pleasant and professional!!

**NPS:**

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★★★★★ by Markl Brown on 2019-07-13

Pleasant staff! Senior discount appreciated!!

**NPS:**

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★★★★★ by Britney Finley on 2019-07-11

I am fairly new to the area, and had been to two other veterinary offices here. My 8 year old Miniature Schnauzer fell very ill, and I was extremely frustrated with the service he was receiving. I decided, in an emergency situation to try somewhere new, and brought Weston to Sun Valley. Wow, what a difference! Dr. Garg and the rest of the staff here are so professional and friendly. They took Weston in like he had been a patient here for years, and worked with me financially to make sure he got the best care possible. These people saved my dog's life! I'm so grateful for everything these amazing people have done for us. I have already recommended them to all the fur-parents I know. I wouldn't trust my Weston with anyone else. The level of dedication and love for what they do is very apparent from every member of staff here. "Thank you" is nowhere near the appropriate amount of gratitude this team deserves.

**NPS:**

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★★★★★ by Louie Gonzalez on 2019-07-10

Excellent care and concern for the health of our cat. The doctor asked many questions regarding his health and behavior and did a thorough examination to rule out and prescribe a treatment plan. Just excellent service!

**NPS:**

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★★★★★ by Natalie Cetoute on 2019-07-10

We brought in Harry to treat an abscess and bad allergic reaction. We were given excellent care and even were helped out to the car as we had a newborn with us as well. Thank you so much Sunvalley staff!!!

**NPS:**

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★★★★★ by Mindy Rutkovitz on 2019-07-07

Very attentive employees

**NPS:**

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★★★★★ by Anon on 2019-06-27

The doctor and staff here are always so patient, thorough, and caring. They take the time on their exams and make sure that every question and concern is addressed. Our dogs love the doctor and even gave her kisses! Thank you for always being so great with our fur-babies!

**NPS:**

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★★★★★ by John Brock on 2019-06-25

Everyone is very friendly. I can always get an appointment without long waits.

**NPS:**

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★★★★★ by Paul Sowell on 2019-06-25

always excellent

**NPS:**

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★★★★★ by Peter Krisch on 2019-06-22

Noticeably understaffed, but decent overall - plan to wait. Only one vet on site; technicians double as receptionists. Pretty pricey but what vet isn't these days. They at least review your treatment options/costs with you before any implementation of services. Exam, heartworm test, and two weeks worth of antibiotics = \$164.05. Exam rooms severely lacked any personality (empty walls aside from promotional papers taped up where framed pictures used to be) and were not clean upon entry. Excellent automated communication system (text/email).

**NPS:**

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★★★☆☆ by Debbie Wong on 2019-06-17

Waited 20 mins beyond my appointment time to get my dog vaccinations. Once they took him things went pretty fast. Not sure what was going on but wasn't advised that they were behind when I checked in.

**NPS:**

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★★★★★ by Mary Norquist-Hinse on 2019-06-13

Thank you for your good care of my pets!

**NPS:**

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★★★★★ by Liz Santos on 2019-06-12

Dr. Nidhi Garg is awesome. She is very caring and a pleasure to deal with.

**NPS:**

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★★★★★ by Dianna Von Behren on 2019-06-10

Fast even though Rosie was put in as double book.

NPS: 

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★★★☆☆ by Joanna Soroka on 2019-06-04

Long wait and did not help my dog. I had to go to another vet next day. Also big holes on the parking lot needs to get fixed.

NPS: 

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★★★★★ by Trishia Maruri on 2019-06-02

Staff was extremely friendly and pleasant. Greeted me as soon as I walked in and had me in & out in no time at all. This is always the case at Sun Valley vet.

NPS: 

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★★★★★ by Cyndy Ayers on 2019-06-01

My dog ended up with foxtails in her foot and even though they did not have an appointment available, they squeezed me in and took out three foxtails in her foot! Great service, extremely knowledgeable staff, skilled veterinarians and great to my pets! Extremely happy with them! Have been a client for many years and will continue to be one.

NPS: 

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★★★★★ by Raleigh Munoz on 2019-05-29

Satisfied

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mark Haskins on 2019-05-25

well I can't remember her name now but the front desk girl was very helpful and a pleasure to talk with. She did a great job and so did Dr. Garg. She knows her business and was very conscious of my Stubbys problems

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Manning Loomis on 2019-05-22

Wonderful, Both the Vet and the staff are animal lovers and very skilled in their duties.

**NPS:**

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★★★★★ by Steve Dufour on 2019-05-22

Great friendly personal service and reasonably priced.

**NPS:**

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★★★★★ by Beverly Kraut on 2019-05-21

I was here to take my cat for a routine wellness check up and shots. Everyone was very nice and the visit went smoothly. I feel their prices are reasonable, too.

**NPS:**

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★★★★★ by Joseph Dimas on 2019-05-21

Friendly service, great people who really care about your pets!

**NPS:**

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★★★★★ by Alexis Briggs on 2019-05-18

From the moment we walked through the doors, our experience was wonderful. The entire staff was polite and nice and wanted to make sure our newest family member, Qira, was healthy as can be.

**NPS:**

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★★★★★ by Stephanie Riley on 2019-05-17

Such a caring staff. Careful clean informative Wonderful vet and assistant with a big dog.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judith Rose on 2019-05-13

I hate having to find a new vet after I move but a friend recommended Sun Valley. From the minute I walked in, I knew these were good people who cared about the animals. Everyone was helpful and knowledgeable. On a follow-up need, they responded quickly. I am very happy to have found Sun Valley for my dogs.

**NPS:**

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★★★★★ by Marilou Williams on 2019-05-11

Doc is great with Gigi!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jolie Ferguson on 2019-05-05

Wonderful and supportive staff.

**NPS:**

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★★★★★ by Maryam Pourheidari on 2019-05-03

They are great.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jack Case on 2019-05-01

It was excellent

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jesus Bravo on 2019-04-30

We have been coming to Sun Valley for a year now since we got our GSD as a pup and we are glad that we made that choice. They all care about your animal genuinely, I have never walked out of there without any questions unanswered. The doctors and techs are never in a rush to get you out and they always make sure you are satisfied with the visit. We plan on being with them for as long as our Ginger is alive. Thank you Sun Valley!!

**NPS:**

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★★★★★ by Anon on 2019-04-27

Great service, everyone was very friendly & knowledgeable!

**NPS:**

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★★★★★ by Robert Habermas on 2019-04-25

Everything went very well for both of my kids. They are now home, happy and healthy.

**NPS:**

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★★★★★ by Lorena Orellana on 2019-04-24

I visited this place based on great reviews. Location was ok, I missed the driveway had to go around 2 u turns to try again. Staff were awesome. Vet was nice. Vet said she would give me a sample of a heart worm med go free but when I got home I noticed I was billed for it. Not cool but w/e

**NPS:**

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★★★★★ by Luis Marin on 2019-04-24

I felt I was misunderstood from the beginning from the staffing Seem that they have a little patience for the customer

**NPS:**

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★★★★★★ by Anon on 2019-04-21

Miki and I have always been treated with the utmost respect and care.

**NPS:**

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★★★★★★ by Keith Marney on 2019-04-21

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**NPS:**

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★★★★★★ by Judith Santos on 2019-04-17

We don't go anywhere else for our kitty's vet needs. Staff is always friendly and accommodating.

**NPS:**

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★★★★★ by Ashley Driscoll on 2019-04-14

Great experience, from the front desk to the exam room!

**NPS:**

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★★★★★ by Anon on 2019-04-13

Doctor was helpful and nice

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Orrin Shackelford on 2019-04-12

On time, caring, very thorough

**NPS:**

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★★★★★ by Patti Heaps on 2019-04-10

At last I feel that I have a vet who understands the love I have for my dog without financially taking advantage of me. The rates are reasonable and care good. I used Sun Valley 30 years ago under the original vet, Dr Yohler, if I remember his name correctly, and it feels like the old days when he practiced vet care for families in the neighborhood. Conservative vet care and not the place if you think more \$\$\$ and aggressive intervention is better care.

**NPS:**

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★★★★★ by Stacia Simmons on 2019-04-10

Our pets have been patients at SVRAH for many years. They have always received excellent and loving care.

**NPS:**

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★★★★★ by James Gensheimer on 2019-04-10

The staff is always warm, caring, and informative. The dr is great and always has time for questions etc

**NPS: N/A**

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★★★★★ by James Ryan on 2019-04-09

Very fast, friendly and efficient service for our dog.

**NPS:**

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★★★★★ by Conrad Mattson on 2019-04-04

Your employees are always so nice...and even though we are relocating to another state and my cat wasn't taken cared of by your vets for long, if I had known about Sun Valley Regional before I'd changed vets long ago...it's a relief to feel not taken advantaged of. Keep the good work!

**NPS:**

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★★★★★ by Stephanie Moore on 2019-04-03

I was able to make a same day appointment for my pug who was experiencing her second possible UTI. The staff were very kind and accommodating with my work schedule and with their treatment of my pup. I brought her to another local vet for the same symptoms in the past but SCRAH was the first to offer her a shot to provide some comfort while we wait for her culture results, the previous vet never even offered! It ended up making a huge difference in her demeanor, she was definitely feeling better. Finally, I was blown away when the office called me the next day just to make sure my pup was doing ok and that things had not gotten any worse. I highly recommended the SVRAH! From simple nail trims to serious issues they have always treated my pup and I like valued customers.

**NPS:**

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★★★★★ by Raymond Demuth on 2019-04-02

INCREDIBLE AS ALWAYS!!

**NPS:**

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★★★★★ by Anon on 2019-03-30

Always pleasant and accomodating for appts.

**NPS:**

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★★★★★ by Adedai Kahassai on 2019-03-27

Everybody here is amazing!!

**NPS:**

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★★★★★ by Scott Adams on 2019-03-27

The staff was very nice and took good care of my cat.

**NPS:**

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★★★★★ by Linda Gillum on 2019-03-27

As usual, great service from caring people!

**NPS:**

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★★★★★ by Craig Conley on 2019-03-23

Your office is the friendly warm happy place for dolly and it is great that you remember us

**NPS:**

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★★★★★ by Nancy Hume on 2019-03-17

I've had wonderful experiences with Sun Valley Regional Animal Hospital. My kitty Joe has been given good care, and the doctors and staff seem to be genuinely interested in his welfare. I really appreciate that a lot. The one complaint I have is that we often have to wait a long time before he gets to see the doctor. Coming to the vet is a real ordeal for Joe, and having to wait makes it harder on him than it should be. But all in all, I think he gets very good care, and I'm grateful for that, for sure.

**NPS:**

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★★★★★ by Renee Strom on 2019-03-17

Friendly, polite. Very professional. My dog is difficult in some things and Dr. Lanzot was very calm and competent in his handling of him. I would recommend Sun Valley based on this experience.

**NPS:**

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★★★★★ by Stephen Hill on 2019-03-16

Have been taking my pups here for a couple of years and staff and doctors are great.

**NPS:**

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★★★★★ by Drew Holland on 2019-03-10

Great staff no waiting.

**NPS:**

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★★★★★ by Ingrid McIntire on 2019-03-06

You guys are WONDERFUL thank you!!! We decided to name her Juno, and she got another bath today with hydrogen peroxide and baking soda along with a mild shampoo. She smells SO MUCH BETTER! Its nice to see her personality emerging!

**NPS:**

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★★★★★ by Dean Dunivan on 2019-03-06

You guys are the absolute best! Knowledgeable, reasonably priced, super sweet and caring. You always get my dogs in the same day when I am panicking! I cannot say enough good things about the level of care both of my dogs receive in the office. Everyone we have seen is fantastic. The vet techs are amazing as well. I would highly recommend this practice to anyone looking for a Vet in the Concord/Pleasant hill area.

**NPS:**

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★★★★★ by Corrine Lerner on 2019-03-03

We were greeted and shown in quickly. After preliminary weigh-in and temp taking, the vet arrived within a couple of minutes. She was gentle and comforting to my cat but efficient. All went well. I would recommend this place more highly but I've only been there a couple of times so far on basic exams so would need a larger sample size.

**NPS:**

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★★★★★ by John Frederickson on 2019-03-02

Our pet saw Dr. Nidhi Garg, DVM. We appreciated the time taken and care given him. She was very knowledgeable about his condition and the blood work supported the conclusion. He's taking his medication and doing well. Very thankful for the help!

**NPS:**

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★★★★★ by Sue Brown on 2019-03-01

Extremely friendly staff. Excellent communication and explanation by Vet Tech who gave suggestions on how to potentially regulate her situation.

**NPS:**

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★★★★★ by Cheryl Strehlow on 2019-02-27

I have taken all 3 of my dogs to Sunvalley Vet. I feel confident that they are always treated well. Every time I go in the vet asks about my other dogs by name and asks how they are. I really like that personal relationship.

**NPS:**

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★★★★★ by John Weaver on 2019-02-26

I really like Dr Garg and my cats like her even more than i do. My furry friends are former ferals and this appointment was for my long hair, spooky Gray "smoke cat". I met Gray as he was hanging out in my garden, it was six months of regular feeding before he would let me approach. He is still "invisible" to my neighbors and only seems to like me among humans yet he became one of the most affectionate and loyal cats I've ever known. He's a "serious" cat, a cat's cat and I'm proud he's my friend. But he doesn't like the Vet or riding in the crate. That said he remains remarkably calm and compliant with Dr Garg and the staff at Sun Valley. On his first visit the staff was visibly uncomfortable: Gray is intense and can seem threatening. Everything worked out okay though and he still doesn't "like" it but he's not such a wild animal as before. I recommend Dr Garg and her staff, especially for kitties!

**NPS:**

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★★★☆☆ by Anon on 2019-02-24

Not the best experience I felt very rushed due to the lack of staff wasn't worth what I paid for at all. They could improve on organization as well.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judy Williams on 2019-02-24

Although in the end our dog could not be saved from a severe internal condition, Sun Valley provided compassionate, caring, accurate, efficient and appropriate care for our pets (dog and cat).

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Danielle Potts on 2019-02-21

Staff is very caring and gentle. Nobody likes getting shots but they did it quickly and the treats helped. They have always been pleasant and easy to work with and schedule appointments. All staff have been great with my dog at every appointment and always follow up to make sure she is doing well. Thanks for giving Wrigley such great care!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rosalie Rhodes on 2019-02-21

Kind and caring vet and staff.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Brad Cornell on 2019-02-20

From the moment I called to make an appointment the service was awesome. Friendly and accommodating to my schedule. Even though I was there to get some vaccines for my dog, Dr Garg even asked how my cat was. It was great to feel that she was genuinely asking and not trying to rush me out.

**NPS:**

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★★★★★ by Anon on 2019-02-20

I would normally rate above average because the staff and Dr present were welcoming as always and not rushing during the appointment. The average rating is because despite making an appointment for this past Saturday, I had to wait an HOUR before being seen. I was told there were walk-ins. Well, why make appointments if walk-ins are given priority? This clinic needs to improve in this department or I will probably go elsewhere, unfortunately.

**NPS:**

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★★★★★ by Karen Cevallos on 2019-02-17

Friendly staff, very nice doctor Thank you

**NPS:**

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★★★★★ by Anon on 2019-02-13

We've been bringing our French Bulldogs to Sun Valley for several years now, and have been very happy with the care they've received. The staff and Sun Valley is responsive, caring and trustworthy.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joe Cardinal on 2019-02-13

Everyone is so through and helpful. We are very thankful that Hugo is in good hands when we are here for four months visiting family.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Benjamin Lee on 2019-02-10

Knowledgeable and caring staff.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kimberly Gillem on 2019-02-09

The staff is always so helpful and friendly.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Richard St. Germain on 2019-02-09

Arrived on time and personnel were available to accept my animals for their dental work. I was notified the cats were ready for pickup at 5:30 - I thought that was kind of late as they were brought in at 8:30. But, all was well, the cats were anxious to go home and they resumed their normal lives. They were a little subdued in the evening and are back to normal this morning. All seems to be fine. So, a little more expensive than anticipated, but it appears that 'A Good Job was done' Thanks

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linnea Elder on 2019-02-09

First visit with new puppy! Everyone was so helpful and friendly. Also gave me good feedback on my concerns and questions.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ellen Haywood on 2019-02-07

Was able to get same day appointment after work. Then could not catch Milo to get him in carrier so we did not get there til 5:45. Dr Garg saw Milo, diagnosed his eye infection and got us meds.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Renee Ramig on 2019-01-29

Good care, never tries to upsale, caring group of people

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Brock on 2019-01-24

Very pleasant workers. I like getting the reminders for my pets immunizations. They also did an awesome job on clipping there nails.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Chi Wooldridge on 2019-01-24

It's always a pleasure taking my doggie into Sun Valley Regional Animal Hospital. The staff are professional, helpful and efficient. I've been using this facility for all of my pets for the past 40 years.

**NPS:**

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★★★★★ by Angie Wonacott on 2019-01-22

Dr Garg and her staff were very prompt and helpful upon our arrival. Everything was explained to me to my satisfaction. The clinic was clean cheerful. Thank you!

**NPS:**

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★★★★★ by Anon on 2019-01-13

Everyone was extremely nice and helpful. I really like how the Dr. broke down everything that's going on with my dog and what options I have as well. Thank you to all the staff there, I will definitely be returning.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susan Bystrom on 2019-01-07

Friendly, knowledgeable staff. The doctor was very thorough and explained things to me. No pressure. I left there feeling good about the whole experience.

**NPS:**

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★★★★★ by Judy Chamberlin on 2019-01-04

I feel very lucky to have found a vetinary that I can feel comfortable and confident with for my best little buddy.

**NPS:**

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★★★★★ by Heather Moore on 2019-01-03

The staff there is wonderful! Very friendly and accomodating.

**NPS:**

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★★★★★ by Mahz Shaikh- Gingras on 2019-01-01

I had a dental cleaning for my two cats and I really appreciated how well my kitties were treated, as well as the honesty regarding pricing before the actual procedure was done.

**NPS:**

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★★★★★ by Elizabeth Lane on 2018-12-31

Wonderful experence at such a delicate time. Outstanding customer service and treated our Pet with so much care. This was our first visit in an emergency issue, we walked away feeling so grateful. Thank you to the entire staff at Sun Valley Regional.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Marissa Smith on 2018-12-16

Very friendly and was seen quickly!

**NPS:**

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★★★★★ by Terri Jost on 2018-12-13

they were very prompt to getting us an appointment as my puppy stopped eating and they provided all the necessary treatment so that she's feeling much better and back to her normal self.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Arnie Wadler on 2018-12-12

Excellent !

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sheila Morseman on 2018-11-30

Stopped in without appointment, made time for us. Great service

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-11-21

Leissa was so very helpful. I really appreciate the experience.

**NPS:**

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★★★★★ by Leonor Liotta on 2018-11-21

Excellent Service and attention for detail!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Victoria Bravo on 2018-11-16

This is best animal hospital I've ever been to. They go above and beyond to accommodate your pets needs, providing excellent care and customer service. I wholeheartedly recommend them to everyone looking for the best care for their furry loved ones. No need to search any further, you have found the right vet, I promise.

**NPS:**

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★★★★★ by Cathy Goursau on 2018-11-15

Great staff and doctors.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Deb Slawinski on 2018-11-13

Dr. Garg and her staff are wonderful. They are very caring and knowledgeable. I appreciate how they take their time with patients with the exam, diagnostics, and explaining everything to the pet parent. I highly recommend this practice!

**NPS:**

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★★★☆☆ by Chris Cena on 2018-11-10

The staff always treats my dog with great care however they decided to double the amount charged in order to cut his nails. They said they needed extra people to cut his nails so they are charging twice the amount. This happened without prior notice and was never disclosed. I have been getting his nails trimmed there for quite some time and have never paid the amount recently charged.

**NPS:**

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★★★★★ by Cynthia Corona on 2018-11-09

Excellent

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Brenda Foster on 2018-11-03

Appreciate the kind staff and Dr. Garg!

**NPS:**

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★★★★★ by Stacia Simmons on 2018-11-03

As with every visit with one of our pets, Dr. Garg and support staff are friendly, helpful and answer any concerns I may have. I have complete confidence in the care they give my pets. Thanks everyone!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jack Case on 2018-11-02

It was great

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Martha Ramirez on 2018-10-30

Every single employee was helpful and beyond nice

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rachel Weil on 2018-10-25

In a nut shell, very good! Grade: B+/A- Attentive staff with whom I felt I could "connect". Felt like staff and doctor listened to me thoroughly and patiently. Feel confident that the right steps are being taken to try to get a diagnosis. Prices are average compared to market, so fine with that. I've only gone once, but YES, SO FAR I can recommend Sun Valley Regional Animal Hospital.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Patty Goins on 2018-10-24

sun valley vet was good to my baby thank you

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gordy Iwata on 2018-10-24

Everyone made an exceptional effort to make my two puppies on their first vet visit comfortable. Might have been more stressful to me. We'll see on their second visit...

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Felicia Hillberg on 2018-10-24

Il love bring my dogs to Dr Garg and Sun Valley Animal Hospital. They are so nice and flexible if something comes up where I need to switch an appt. That is why I keep coming back.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carolyn Hand on 2018-10-23

Professional, competent and friendly.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jeannette Fromm on 2018-10-18

The staff at Sun Valley Regional Hospital were great. They were kind, helpful and informative. They gave our two cats great care for their check-ups and shots. The whole process was very easy.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cat Owens on 2018-10-16

Sun Valley is an excellent place to bring your animals. The staff is friendly and knowledgeable. It is clean and smells pleasant. I bring my cat here but I'm thinking about bringing my older dog here. He currently goes somewhere else but I'm so impressed with the treatment my cat, PJ has received that I will probably make the switch.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Wendy Hite on 2018-10-15

Care here is excellent - my two new fur babies were very comfortable with the staff. My girls will be coming here for all the years ahead.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lisa Monroe-Dees on 2018-10-10

Lisa and I are always treated with ultimate professional respect. Our babies are there babies as well. We really the great services they provide to the animal baby community.

**NPS: N/A**

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★★★★★ by Anon on 2018-10-03

Staff and doctor were awesome professional and caring

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Ryan on 2018-10-03

Vet seemed truly interested in the health and welfare of our dog Brooklyn. The staff at the front desk were warm and hospitable

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Priscilla Mercado on 2018-10-03

Very friendly and nice environment.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-10-02

The vet examined my dog, ran some tests, and made a diagnosis without breaking the bank. The staff was dedicated to the care of my dog while we were there. She was prescribed meds to keep her comfortable in her last days. I would recommend for pets. Senior discount for pet owners over 63 is a bonus. Thank u Sun Valley Regional Animal Hospital.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-09-30

We were seen on time and didn't have to wait for our appointment. Everyone was so nice and very efficient. They answered all my questions and concerns. I would recommend them to anyone. Thanks so much!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Denise Pon on 2018-09-29

Everyone is easy to talk to and Dr. Garg was helpful to having some ideas as to what is happening with our kitty. Thank you

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Karen Tewes on 2018-09-29

Everyone was very friendly and welcoming.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Adam Wooten on 2018-09-28

The staff are very friendly and helpful. They make you feel like part of the family!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Janice Bonelli on 2018-09-23

Everytime I call for an appointment I am always accommodated. I am greeted by the best staff ever no matter who is working. When I ask for certain things (like cut nails as short as possible on my one dog) techs makes sure its done. Quick, fast, professional, and reasonable. Thanks all, I appreciate what you do and how you do it.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Roberta Bendel on 2018-09-20

Very pleased with the service and staff. Called to get refill for rx and received discounted price. Medication was ready as promised when I came in to pick it up.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Nadine Wilbur on 2018-09-18

We were pleasantly greeted. Our wait was not long. The doctor was very nice and helpful. We received the services we were seeking, and a reasonable price. We are happy we tried Sun Valley.

**NPS:**

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★★★★★ by Devaki Devi on 2018-09-18

Friendly efficient, helpful, profesional

**NPS:**

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★★★★★ by Richard McCauley on 2018-09-16

Finally we found out what our dog is allergic to and are able to treat his itchy skin. This is the only vet that tested him and treated him. Also they have made it very easy for us to get his medicine. Other offices would give us a prescription that we simply could not fill because we could not find anyone to do it. Also pleased with the fact that The vet herself, ( not just someone with instructions) has called us several times to check on our dog. We are very happy with Sun Valley Animal Hospital.

**NPS:**

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★★★★★ by Oakley O'Donnell on 2018-09-14

I had to wait 15 minutes before anyone talked to me. Once they came and got my dog for her shot. They returned my dog quickly.

**NPS:**

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★★★★★ by Barbara McCollum on 2018-09-08

I found the whole staff to be fast, accomidating and knowledgeable! The Doc was Great and very sweet with my 14 year old dog. I highly recommend this office!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Azhda Osman on 2018-09-07

Great experience!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Joan Stockinger on 2018-09-06

As usual, friendly, supportive and very efficient!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Anon on 2018-08-31

The staff and vet provided great care and information during the annual checkup.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Diana Quintero on 2018-08-30

Very nice and friendly pwrsonal, even the doctor were very nice and very concern about my situation and try to help me as much as she could, I really appreciate it the great service .

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Linda Massoni on 2018-08-28

Comfortable friendly professional place, staff is friendly, thorough knowledgeable and makes u feel comfortable. The drs work with you, ur pet and truly care. Take every precaution, financial friendly and always get back to to find the best care for our furry family member. Would definately highly recommend. Linn

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by Anon on 2018-08-28

Kept asking what the visit was for and it was right there in the records. Never calls back when they should. Always miscommunication between vet and vet techs. Records for my pet were not update even when asked over phone to make sure certain items have been updated so when I need to purchase have them, I can. Prescription written wrong. This is suppose to be ran like a business and right now it is a hot mess with no structure and a whole lot of miscommunication amongst employees. The pets are their clients and they really should update themselves before they see a client so they know what is going on especially if they scheduled to have the appointment. Some of the vet techs are really helpful and friendly. I just think there is a lot of room for improvement from mgmt, vet, tech, and record keeping. I want to like this place just need help on the other end to be reliable.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★☆ by Corrine Lerner on 2018-08-25

Greeted upon entering, didn't wait long to be shown to exam room, clear affection for my pet. Vet arrived shortly after temp and weigh-in. Price is reasonable. My cat is healthy and hasn't had any issues yet, thank goodness, but so far, the experience is positive. The only issue is their on-line scheduling app on their URL, although I've successfully used it in the past, was not functioning when I tried. I alerted the staff.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Nikki Weber on 2018-08-25

I was able to call and pay for my dogs flea prescription over the phone and then have my husband grab while out running errands. Extremely convenient.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kirk Dobson on 2018-08-24

Friendly staff and my pets are always well cared for.

**NPS:**

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★☆☆☆☆ by Terrie Martin on 2018-08-19

You were all terrific & thank you for seeing Miss Cutesie Bootsie so promptly. She is feeling much better & acting like my big girl & favorite kitty again. You were all very kind in a most stressful situation. Sincerely, Terrie Martin

**NPS: N/A**

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★★★★★ by Sarah Low on 2018-08-08

They are all so nice! Had a great experience and they took really good care of my Bella. She usually is super anxious when going to the vet and in the end she was laying down. Prices were reasonable too. Would definitely recommend!

**NPS:**

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★★★★★ by Jen Plisch on 2018-08-04

Very friendly and knowledgeable. In and out in 30 minutes for a wellness exam.

**NPS:**

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★★★★★ by Sydney Jones on 2018-08-02

So pleased!!! Professional staff. Really took their time with us and asked important questions. Made sure our pet felt comfortable. Gave excellent information and didn't try and pressure us into anything. You have a client for life. Thank you for your great care of our beloved dog Tootsie!

**NPS:**

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★★★★★ by Anon on 2018-08-02

Staff and vet are all very nice and friendly at the clinic. We waited a little bit since there were some emergencies but they all apologized for the wait. We are happy with this hospital and our cats have been healthy since visiting here!

**NPS:**

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★★★★★ by Jeri Jordan on 2018-07-30

I had two bad experiences in a row with two different vets before finding Sun valley Vet and had lost my faith in vets completely. I am so grateful to have found this veterinarian and am very confident that she will do her best to help my cat and her priority is only doing what is best for my cat. I highly recommend this vet hospital

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Samantha Owens on 2018-07-29

This was my first visit here and it was great! I came in worried about my cat and was instantly put at ease. The staff was very nice and gentle. I plan on coming back if I need help again.

**NPS:**

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★★★★★ by Anon on 2018-07-27

Love staff and Doc. The front of building, parking lot, pee rocks with fire hydrant needs some refreshing. I did not want my dog to even walk there! With this attention I would give 5 stars.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-07-25

It was my first time to be there after I moved to Concord area. Everyone who I met in there was kind and nice. I felt very comfortable asking questions and received clear answers! It's going to be my pet's primary hospital! :)

**NPS:**

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★★★★★ by Angie Parise on 2018-07-21

Quick. Everyone was sweet and helpful

**NPS:**

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★★★★★ by Michelle Handy on 2018-07-19

This was our first visit to establish our dog who has been diagnosed with CHF. The vet was superior and had great knowledge about her type of condition. The staff was friendly, timely and professional. Comparing to our old vet at Banfield this place makes you feel at home and you actually feel like your a priority and they care.

**NPS:**

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★★★★★ by Chi Wooldridge on 2018-07-10

We always experience outstanding and efficient service. The staff are always friendly and professional. I have been coming to Sun Valley Animal Hospital for 40 years.

**NPS:**

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★★★★★ by Sierra Beard on 2018-07-04

Very loving to my cat and treated him as if he was their own.

**NPS:**

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★★★★★ by Judith Santos on 2018-06-30

Love Sun Valley Regional Animal Hospital. Staff is always friendly and attentive.

**NPS:**

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★★★★★ by Jack McNabb on 2018-06-30

Our visit yesterday 6/29 was fantastic. Doctor didnt waste any time suggesting us doing alternative things other than what we came there for. And it was a cheap visit which is rare.

**NPS:**

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★★★★★ by Anon on 2018-06-30

Had a pleasant experience and they were able to quickly help us with what we needed.

**NPS:**

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★★★★★ by Linda Mitchell on 2018-06-28

Friendly, caring, staff. Reasonable prices.

**NPS:**

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★★★★★ by Cathy Goursau on 2018-06-24

Caring, professional.

**NPS:**

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★★★★★ by Donna Hoover on 2018-06-24

Sun valley animal hospital is very gentle and kind to all of our cats. We always enjoy our visits.

**NPS:**

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★★★★★ by Pamela Lee on 2018-06-20

Sun Valley Animal Hospital always takes great care of my animals. They love animals and take excellent care of them.

**NPS:**

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★★★★★ by Susan McKay on 2018-06-14

Almost no wait time, got test results in visit and the medicine my dog needed. Thanks!

**NPS:**

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★★★★★ by Laura Parker on 2018-06-05

Been to lots of vets over the years, but really like Sun Vally. Super nice and dont try to push unnecessary test. Also received test results in email, which is nice.

**NPS:**

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★★★★★ by Kevin Chun on 2018-06-04

Great service and friendly staff to me and my cat.

**NPS:**

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★★★★★ by Sarah Summers on 2018-06-04

They got us in the same day and were very on top of it! They also were not as expensive as other vets. The building could use a bit of an update but don't judge a book by it's cover - great place!!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Valerie Loe on 2018-05-30

I appreciate how well the staff at Sun Valley take care of my needs for my dog. Especially their support staff. I rarely even deal with the Dr b/c the techs are so knowledgeable and happy to help.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kelley Bank on 2018-05-25

Dr Garg is taking the best care of my 17 year old dog. She is very patient with me with all of my questions and concerns regarding my old girl. I appreciate the doctor and staff so much for making this difficult time a little less stressful.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Raleigh Munoz on 2018-05-25

Fast and efficient

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Beverly Kraut on 2018-05-22

As always, the exams go very quick here. I'm not sure how thorough they are since I had to ask several questions as to whether the vet had checked specific things. We discussed my pet's food and that was about all. She suggested doing a blood panel (\$\$\$?) to determine why my pet throws up. When I didn't agree, she said we could wait to do it as a senior pet blood panel since my cat is only 7.

**NPS:**

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★★★★★ by Sara Demers on 2018-05-17

Friendly staff and love the vet. She is very knowledgeable and great with both of my cats that are very different in their temperaments at the vets office,

**NPS:**

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★★★★★ by Aubrey Perry on 2018-05-17

I was able to get a same day appointment for a sock foster kitten and left feeling relieved. The staff and doctor were very helpful. The doctor was concerned not only about my foster kitten but the well being of a previous and current fosters.

**NPS:**

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★★★★★ by Joshua Peal on 2018-04-27

Pretty amazing: kind, honest, caring, no false fluff, solid, informative.

**NPS:**

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★★★★★ by Warren Bentz on 2018-04-25

Got me in and out. the assistant in the front was very personal and informative. I came in expecting the worse for my pocket book and i was more than just pleasantly surprised. Finally i found a doctor and her staff that i trust. not just trying to sell me stuff i don't need. Sun Valley Regional Animal Hospital is were my dog goes from now on...Great Job!

**NPS:**

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★★★★★ by Sheila Morseman on 2018-04-22

Friendly staff. Informative caring doctors. Very helpful with information. Not pushy

**NPS:**

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★★★★★ by Emily Vogt on 2018-04-18

We went in for a first time visit everyone was incredibly nice and super helpful. They were great to my pup and overall were concerned with what was best for him.

**NPS:**

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★★★★★ by Sandra Hart on 2018-04-15

Milky Way was seen in a timely manner by a very friendly staff. She was handled gently while being diagnosed. Medication dosage and application were explained. Extra treatment requests by me, such as nail trimming for Milky Way's claws was done well and efficiently. For any future medical situations that occur with Milky Way, we will definitely be returning to Sun Valley Regional Animal Hospital.

**NPS:**

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★★★☆☆ by Anon on 2018-04-14

Vet assistance and staff are great - the Vet doctors not so much.. Prices fairly good, but Vet's are NOT thorough which means you have to keep coming back which ends up costing more in the longrun

**NPS:**

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★★★★★ by Douglas Manguiat on 2018-04-09

Staff and Doctor were friendly and professional. Close to home Home and answered all my questions

**NPS:**

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★★★★★ by Victoria Bravo on 2018-04-07

I can't say enough good things about this place. They are excellent at what they do in every way and I know our cat is in good hands here. Stop looking because you found the perfect vet.

**NPS: N/A**

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★★★★★ by Grace Murray on 2018-04-06

Excellent service! They recognized Toby right away and saw his needs and they were very patient with him! He's not good with socializing, but they made him feel comfortable!

**NPS:**

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★★★★★ by Anon on 2018-04-06

Doctor and staff were very nice and patient. They answered all my questions and took the time to help my concern. Great care and provided options to figure out what was going on. Looking forward to future successful visits to the vet.

**NPS:**

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★★★★★ by Johanna Poschwatta on 2018-04-04

Saw her quickly, friendly treatment, fast assessment

**NPS:**

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★★★★★ by Janie Olofson on 2018-03-31

Excellent

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Regina Punt on 2018-03-31

Excellent from start to finish!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by James Gensheimer on 2018-03-30

Very good staff is so helpful

**NPS:** N/A

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★★★★★ by Vanessa Stevens on 2018-03-22

Very quick and easy with vaccinations. They really care about the animals.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Violeta Ailincă on 2018-03-22

Sweet staff! Make next day appointments! Got in and out quick to pick up my cat's medicine.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Javan Bowyer on 2018-03-18

First time client at this hospital. This is also my first dog, so I did ask for a specific list on paper or via email detailing the directions for my dogs medication and that was not provided. However, my dog and I were treated greatly and were shown obvious value and respect. I believe every one there enjoys working with animals and knows what they are doing.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Pat Calabro on 2018-03-16

Sunvalley Animal Hospital feels like family. The Techs and Doctors know us and treat our dogs with respect.

**NPS:**

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★★★★★ by Debbie Gomez on 2018-03-14

Our dog Buddy is never stressed when he visits. Always a good experience. Your staff are always happy.

**NPS:**

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★★★★★ by Mary-Jo Bates on 2018-03-12

I am there three times a week and all the technicians are very compassionate, helpful, and extremely professional. I feel that my cat is in very good hands.

**NPS:**

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★★★★★ by Jesus Bravo on 2018-03-11

The staff was very helpful, knowledgeable and patient. We are first time dog owners to a female GSD and they listened to all our questions and concerns. We could tell they have love for the animals and weren't pushing us to buy something we didn't need. We will continue to visit them for the rest of our dogs life. Thank you Sun Valley staff!

**NPS:**

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★★★★★ by Anon on 2018-03-09

I found a good team that made me feel very confident with the care of my pet

**NPS:**

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★★★★★ by Janice Bonelli on 2018-03-07

Just had a nail clipping this time but fast, beautiful job, took me in right away when I called. Dixie says, thank you staff.

**NPS:**

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★★★★★ by Anon on 2018-03-04

Staff are always very friendly! Even though it was a busy Saturday afternoon, we were seen on time for our appointment. Facilities are clean and the exam room is nice and warm for our nervous pets!

**NPS:**

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★★★★★ by Monica Magee on 2018-02-26

The woman who was behind the desk also was the one who took care of our cat. She was warm and personable and did a great job. Very much appreciated.

**NPS:**

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★★★★★ by Anon on 2018-02-25

Very fast and kind to our dogs.

**NPS:**

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★★★★★ by Deborah Jett on 2018-02-25

We needed a vet emergently and our usual vet had a 2 week waiting list! A friend recommended Sun Valley. Dr Garg was so kind to Buster and us. She helped us make a plan for our cat..hopefully but not excessive for a 18-20 yr old cat. We will be changing our cats care to Sun Valley

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Buffy Tang on 2018-02-24

It was a very pleasant experience at SVRA Hospital

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Brittini Souza on 2018-02-23

Love the service I get from this place!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Patricia Holmes on 2018-02-22

A good Vet & staff

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Victoria Green on 2018-02-22

wonderful place! fun staff. very attentive to our furrrr baby

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by RJ Herreria on 2018-02-17

Everyone was nice specially to our puppy! Great people!

**NPS:**

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★★★★★ by Olivia Clark on 2018-02-13

I took my little kitty in for her annual teeth cleaning, she came through great! The staff here seems to be pretty organized as well as friendly and informative! They also chipped her and tipped her nails. This is a wonderful veterinary practice, at least in my experiences for the past 5 years.

**NPS:**

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★★★★★ by Angela Rostkowski on 2018-02-13

Everyone was very nice, pleasant and seemed knowledgeable. The place was clean and quiet. We had a GREAT experience.

**NPS:**

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★★★★★ by Marianne Dresser on 2018-02-13

I have been taking my dog(s) here for many years and it has gone through at least two changes of ownership. The current owners, doctors, and staff have maintained the high level of care and service. One minor complaint is that it can take the office several days to approve an RX request from an external supplier for refills on a medication my dog has been using for several years. I don't know why the vet himself or herself must OK review the medication and OK it each time I need a refill; this causes delays in my getting the refill in a timely manner.

**NPS:**

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★★★★★ by Anon on 2018-02-11

Dr G the lady doc takes good care of my dog Mouse. Also they get me in at my appointment tme. The vet techs are very good with him--he is a grumpy old male chihuahua & he isn't the best with either other dogs or strangers.

**NPS:**

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★★★★★ by Anon on 2018-02-07

Friendly and knowledgeable staff

**NPS:**

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★★★★★ by Harriet Stearns on 2018-02-07

As always, it was a positive experience. Dr. is so gentle with my "kids", and as a result, they behaved in a like manner. Bringing my cats to the vet is very stressful for me, but yesterday was much more pleasant.

**NPS:**

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★★★★★ by Heidi Wilson on 2018-02-06

Excellent service for my Alfie, and excellent customer service.

**NPS:**

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★★★★★ by Jaime Silva on 2018-02-03

Waiting for further results to comment

**NPS:**

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★★★★★ by Sandy Nelson on 2018-01-30

Excellent staff, thorough examinations, prompt results in testing blood and urine, excellent doctors. Easy to make appointments online or by phone. Open Saturdays.

**NPS:**

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★★★★★ by Kimberly Peterson on 2018-01-28

Always great service and everyone is very nice.

**NPS:**

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★★★★★ by Jeff Leenhouts on 2018-01-28

Quick. Easy. Friendly. Fun.

**NPS:**

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★★★★★ by Cheryl Strehlow on 2018-01-27

Very caring and supportive staff

**NPS:**

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★★★★★ by Amanda Kaplan on 2018-01-22

I recently took my baby Banjo to get his first round of the flu shot. He is always greeted with love and Banjo loves them in return. They know exactly how to handle the 97+ pounder. He is always in good hands. I trust SVRAH 100 percent with my furbaby Banjo. I've been bringing him here since he was a puppy. He is now 7 years old. He has had a broken tooth pulled, stitches on his paw and last year three tumors removed. He did great all the times he was treated by the staff and his vet Dr. Nidhi Garg.

**NPS:**

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★★★★★ by Anon on 2018-01-21

have been going to this vet office over 25 yrs. always good care for our pets at reasonable cost. the current vet is wonderful & the staff are too. they have even come out to the car to treat our pets occasionally. When we lived out of the area we'd been

to other vets -we decided the drive into Concord for our vet, was worth it for superior care for our furry companions ---- and they are open on Saturdays.

**NPS:**

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★★★★★ by Mory Berkman on 2018-01-18

Great and professional service, straight to the point without trying to push/sell you extra services that not necessarily your pet needed !!!!

**NPS:**

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★★★★★ by Oakley O'Donnell on 2018-01-18

Staff was friendly, I don't believe we saw the Doctor who preformed the service of cleaning Keiki's teeth. Everything was explained and the staff called to follow up on Keiki's condition, post op.

**NPS:**

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★★★★★ by Pamela Lee on 2018-01-17

Dr. Garg is wonderful and so are all the vet techs. Everyone is knowledgeable and so caring. I have a lot of animals so I appreciate that they help me keep the costs down the best they can. I appreciate all they do for our animals and how they support us when one of them passes on. .

**NPS:**

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★★★★★ by Carolyn Critz on 2018-01-17

We love the people at Sun Valley Animal Hospital and so do our animals. Everyone is kind and gentle, and the vet really loves our fur babies. She also tries to save us money, which is most appreciated. After being ripped off by some local vets and animal ER clinics especially, I am happy to have found this vet hospital, with extended hours and open Saturdays. And they always call to see how the patient is doing the next day. I recommend them.

**NPS:**

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★★★★★ by Anon on 2018-01-16

Great Service

**NPS:**

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★★★★★ by Fernando Richards on 2018-01-16

I had an emergency with "George" and they took care of it promptly. I was very pleased with the doctor and staff.

**NPS:**

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★★★★★ by Julia Gross on 2018-01-14

They got me in on short notice. They answered my million questions, and trimmed my cat's claws and applied revolution tremendously. Staff was very friendly and nice to my kitty.

**NPS:**

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★★★★★ by Raul Monares on 2018-01-13

The dental procedure pre and post care were conducted as planned. Thank you!

**NPS:**

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★★★★★ by Amy Slack on 2018-01-07

Everyone was so kind and caring and helpful! I truly believe they are there for the animals and not the money. Had a great experience.

**NPS:**

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★★★★★ by Michael Perry on 2018-01-06

Unfortunately we ended up having to put Teddy down. But the doctor and staff were empathetic and informative and greatly helped us through this emotional time. Based on this you will be our new family vet. Thank you so much.

**NPS:**

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★★★★★ by Virginia Ledezma on 2018-01-04

Always they take care of my pets with in an amazing way

**NPS:**

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★★★★★ by Nidia Santos on 2017-12-31

They made me feel welcomed....I liked how they took care of my precious 16 yrs old doggie and theirs honesty.

**NPS:**

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★★★★★ by Anon on 2017-12-29

very thorough explanations

**NPS:**

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★★★★★ by Joann Kennett on 2017-12-27

I was unable to go to Max's regular doctor yesterday and took him to Sun Valley and will now continue to have Max treated at Sun Valley. The staff is far superior, friendlier and very professional

**NPS:**

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★★★★★ by Anon on 2017-12-20

Excellent

**NPS:**

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★★★★★ by Anon on 2017-12-19

Great

**NPS:**

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★★★★★ by Anon on 2017-12-17

Very nice people.

**NPS:**

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★★★★★ by Cynthia Gnosini on 2017-12-16

I feel the doctor actually listened to my concerns

**NPS:**

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★★★★★ by Kaye Severson on 2017-12-13

I have used this hospital for my 2 dogs. The doctors and staff have always been so kind towards the dogs and me. The care the dogs have received is very much appreciated.

**NPS:**

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★★★★★ by Anon on 2017-12-13

Affordable, they are nice and helpful. Good with my dog.

**NPS:**

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★★★★★ by Lauren Mccauley on 2017-12-10

We had an amazing experience! The doctor was so patient with Cale even though he was very nervous and anxious. We have taken him to other Vets for his ears in the past, and they did not really take the time to really see what was wrong with him. I'm so happy we took him to Sunvalley Animal Hospital and that we have the medicine to help him get better! Thank you so much!

**NPS:**

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★★★★★ by Sharon Reposa on 2017-12-06

Everyone here is kind and very professional. I always leave feeling they truly care about my pet.

**NPS:**

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★★★★★ by Anon on 2017-12-06

Staff is very friendly and knowledgable.

**NPS:**

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★★★★★ by Joan Stockinger on 2017-12-06

What a great and wonderful staff! Always take good care of our pets. Would highly recommend to friends.

**NPS:**

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★★★★★ by Brandon Ikeda on 2017-12-04

Dr. Garg and staff went above and beyond during the treatment of my dog. My family are truly grateful and will continue to trust our pets with their care. The best!!

**NPS:**

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★★★★★ by Anon on 2017-12-02

We were in and out very quickly. I have another cat and was able to take one home and bring the other back right away. Everything was handled. I especially like the follow-up phone call the next day, each time I take my animals in.

**NPS:**

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★★★★★ by Trishia Maruri on 2017-12-02

Staff is ALWAYS professional, warm and extremely helpful. Prices are the best in the area.

**NPS:**

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★★★★★ by James Deal on 2017-11-25

the doctor and staff are very friendly, caring and very professional. They explain all procedures very well and help you understand what your pet needs are. Being a first time client i feel they had my pets best interest and from seeing others bring in their pets and receiving the same level of treatment i will say that sun valley hospital is a great pet hospital.

**NPS:**

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★★★★★ by Stephanie Morel on 2017-11-21

Prompt and efficient. My cat hates being touched, but always does so well with everyone at Sun Valley. Dr. Garg is great!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Brittany Fuentes on 2017-11-20

Love the staff, atmosphere, and care provided to my animal.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jack Case on 2017-11-19

They are great

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Leila Malherbe on 2017-11-19

The staff were all friendly, professional and thorough. We look forward to returning in the future!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Terrie Ramsey on 2017-11-11

Was very helpful and very good.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Nicole Landry on 2017-11-11

I love this place. They are so nice, friendly, professional and thorough. They take really good care of my pets and then always follow up to make sure they are ok afterwards. I highly recommend them.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Bruce Kostrzewski on 2017-11-10

Very fast service.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Crystal Hewitt on 2017-11-03

It was my kittens' first visit, and they were both comfortable and calm during their appointment. The nurse and doctor were friendly, helpful and quick. They genuinely care about your pet(s). I'm so glad about how well they treated my kittens!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Maya Kanamori on 2017-11-01

Dr Garf and the staff at Sun Valley are so nice. My dog is very nervous but they know exactly how to work with her to get through her exam and shots.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Robert Reikes on 2017-10-31

Bentley and I walked in as new patients and were immediately greeted by a very friendly and professional staff. We had never been here before and were immediately set up to see the veterinarian. We were seen right away, the vet was very caring and informative, she explained everything that needed to be done and took care of it on the spot. Overall a very very good experience, Bentley and I will be regular patients from now on. I highly recommend Sun Valley especially for new patients.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Beverly Masinas on 2017-10-30

Sammy loves his doctor! I love the ease of getting an appointment and the doctor and staff are very nice.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-10-26

Doctor and staff are knowledgeable, compassionate and friendly.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Roberta Dexter on 2017-10-24

Everyone was so nice, this will be our new vet.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-10-22

Very patient, helpful, and caring staff

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Stevi Vasquez on 2017-10-18

Brought my new puppy in for a check-up and start her vaccinations/deworming. The staff were very helpful in answering all my questions and going over the "puppy package" schedule. I walked out feeling confident that my puppy would be well taken care of at Sun Valley.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Cindy Nash on 2017-10-14

Dr. Gharg is always very pleasant to talk to, and she always says the nicest praises to our three dogs. Our dogs love coming here. I would highly recommend this place to anyone who needs a vet for their pets. Let me say, when you've been at the worst place, you will appreciate this place even more.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Anon on 2017-10-13

I have been a satisfied customer until my visit this last week. Overall I have had a very good experience. I regularly take my dog in for a nail trim and an anal gland expression. After the tech brought my dog out to me I immediately caught a whiff of something foul. I understand there may be a slight odor for a couple days after, but this stuff was all over the leash and all over my dog, it didn't seem like they wiped my dog down afterwards. I continued to get whiffs as I paid the bill and exchanged ppw with her. My dog is all of 6 lbs so I can't imagine how it got everywhere. Sloppy job, will not come back again for these services.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Aubrey Perry on 2017-10-12

I had a wonderful experience with a rescued kitten. Pleasant environment and friendly, competent staff.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Alison Deluna on 2017-10-11

Always reasonably priced and amazing staff, both the front desk and the doctor.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-10-10

Our dog was able to get in for a same day appointment as a new patient. The office girls were very sweet & Dr. Garg was kind & straight to the point. We've found our new vet!

**NPS:**

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★★★★★ by Karen Davey-Winter on 2017-10-08

Efficient and very reasonably priced.

**NPS:**

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★★★★★ by Anon on 2017-10-05

The appointment was just for toe nail clipping, having said that it was easy to obtain and the work was completed on time while I waited.

**NPS:**

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★★★★★ by Sue Carroll on 2017-10-05

Very professional and informative team.

**NPS: N/A**

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★★★★★ by Anon on 2017-10-04

The staff is always helpful and friendly. We take our cat there and they handle her with care. Will be our go to Vet from now on.

**NPS:**

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★★★★★ by Karen Mayor on 2017-09-30

They were able to accommodate an unscheduled visit instead of sending me to urgent care. The staff are wonderful and they were very reasonably priced!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Shannon Cooke on 2017-09-29

Oh my gosh! How much do I love this place?!?! I have an older dog that has to go in once a month. Every one there is wonderful. Even though she is scared of the vet,(she trembles when we drive by!) they always take such good care of her!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Pat Evans on 2017-09-26

We're always fine about our visit to your hospital. We get helped on time by courteous and cheerful people, and Eddie gets what he needs in an expeditious fashion.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anne Delong on 2017-09-25

great experience So happy to find a new vet who knows how to treat my dog. the girls in the office were wonderful

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by LAB CCLRR - Lab Rescue on 2017-09-24

I love Dr Garg she is a great vet does not try to push meds or treatment on you for extra \$\$\$. She is truly devoted to the care of the animals I recommend her to everyone asking for a good vet in the area

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-09-19

I was able to get my dog seen the same day and got excellent service!

**NPS:**

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★★★★★ by Anon on 2017-09-18

We always receive excellent care for our pets at Sun Valley. I would recommend them to others looking for good vets~ Thanks,

**NPS:**

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★★★★★ by Julie Barry on 2017-09-14

Great care always

**NPS:**

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★★★★★ by Raymond Demuth on 2017-09-14

As always, the service was excellent!

**NPS:**

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★★★★★ by Sue Tormey on 2017-09-09

Everyone was nice and attentive

**NPS:**

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★★★★★ by Holly Sanson on 2017-09-08

The staff was very friendly and very attentive. I could tell that there was a lot of thought put in to treating my dog, and I feel like they did what was necessary but didn't try to "add on" anything or give us more than we needed, which I really appreciated. I also really appreciated an explanation of what our bill would be from the vet rather than waiting to get up to the front desk afterwards. Overall, hands down the best value and experience of all of the vets that I have tried out in the area.

**NPS:**

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★★★★★ by Lisa Monroe-Dees on 2017-09-04

Sun Valley has always provided the best customer service that I have ever experience. They should give seminars on customer service. They treat Bella and Cody as their own, this is great comfort.

**NPS:**

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★★★★★ by Daniel Cardenas on 2017-08-27

I'm very pleased with SVRAH. Staff are friendly and I've always felt comfortable going there. The checkup was surprisingly quick and I was in and out a lot faster than I'd anticipated. I highly recommend SVRAH.

**NPS:**

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★★★★★ by Wendy Hite on 2017-08-23

Love this place! Dr. Garg is the most compassionate Vet I've ever known! And she takes just as good care of the "pet parents" as she does your animal. The entire staff is great too! I've recommended Sun Valley Animal Hospital to everyone I know with pets!

**NPS:**

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★★★★★ by Laura Ghione on 2017-08-20

Excellent service, clean, friendly staff and veterinarians. My dog loves going there and getting all the attention plus treats. Been going there for over 7 years.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-08-17

Very thorough. I'm glad they were able to fit me in on a day of appointment. Took good care of myself and my cat. Thanks guys.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Corrine Murphy on 2017-08-17

Best in price as well as discounts ! Love it ! Was able to get a appointment right away ! What more can I say my dog is fixed and I'm happy. Thank you sun valley ! It's very important to get in the same day ! I love my pet like I love my family !

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-08-16

I am very pleased with the care which our kitten and our dog receive. Staff is always willing to answer questions. Thanks.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Julie White on 2017-08-11

As always everyone was great and friendly. I only went in to get my dogs nails clipped and should have asked the charge but did not. Got charged \$18 for being there no more than 5 minutes. Left feeling a bit ripped off.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Nichelle Dennis on 2017-08-06

Vet assistant friendly and helpful. Office clean and tidy. Vet knowledgeable and caring.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Tracey Yost on 2017-08-04

Zephyr requires subcutaneous fluids 3 times a week. At first, I was very nervous about administering them to her. But Tech Lisa gave me thorough and easy to follow instructions and guided me through the first injection. She is great! Smart, helpful, and genuinely interested in her patients. When I call to order more fluids, they are always prepared and ready for me to use when I pick them up. And Zephyr is doing very well!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kelley Bank on 2017-08-04

Very nice doctor and staff.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Corina Moran on 2017-08-02

The prices are fair and the employees really care about our pets.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Arlene Long on 2017-08-02

My fur babies have always had the best care in this office. I am totally comfortable with the doctors and the staff.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-07-31

Great staff! Will return.

NPS: 

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★★★★★ by Clairese Kornacki-Sustaita on 2017-07-31

I loved the staff and the care. Everyone was very kind to our kitties. Everything was quite affordable.

NPS: 

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★★★★★ by Sharon Tilton on 2017-07-30

The staff and doctors are great.

NPS: 

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★★★★★ by Kevin Ota on 2017-07-24

Good vet with nice, caring, and attentive staff. I was able to get a appointment very quickly. Instructions for medication were very clear and easy to follow. Prices were very reasonable for check and medication.

NPS: 

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★★★★★ by Toni Peacock on 2017-07-21

Care is always great but was a bit pricey

NPS: 

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★★★★★ by Pen Pen Chan on 2017-07-20

wonderful care, fast and efficient. my cat has been well taking care of

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Michelle Sohl on 2017-07-18

Staff was friendly and helpful. Dr. Gar very understanding and friendly.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2017-07-13

After calling around several vets and told that I couldn't get an appointment for several days, I was satisfied to be able to get my dog in it he same day to deal with his ear infection. The staff and doctor were great. I had a very positive experience and will definitely plan to be a continuing client here.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Hannah Brockway on 2017-07-12

Each time I've gone it's been very expensive; not sure how other vets in the area compare price-wise. I left unsure of what exactly I paid for and if I need to bring my cat in for a follow up/ more treatments mentioned in the apt that were not administered. They are very nice and love animals, however, hundreds of dollars for a routine check up for a 2 year old, healthy cat seems excessive.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Suzanne Salter on 2017-07-11

Pleasant efficient service for prescription refill.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Roc Dzikielewski on 2017-07-10

Dr. Nidhi was very professional and caring for our cat, Pixel, who had a foxtail impaled in his eye. The cat is 80% outdoors and is relentless in his complaining to keep it that way. So it is difficult to keep the time in giving him his medicine. But that comes with the territory of a cat that owns you. We love him; he is recovering.

**NPS:**

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★★★★★ by Anon on 2017-07-09

They saved our dog's life

**NPS:**

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★★★★★ by Anon on 2017-07-02

Very friendly & caring. Appointments quick and easy

**NPS:**

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★★★★★ by Jack Case on 2017-07-01

The service was excellent.

**NPS:**

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★★★★★ by Lupe Velasquez on 2017-07-01

Beyond all expectations. I am new to the pet world, and the staff was more than informative in all aspects ranging from insurance to simple puppy treats.

**NPS:**

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★★★★★ by Amanda Kaplan on 2017-06-28

I've been bringing my pet Banjo here since he was a puppy. I am always pleased as to how personable the staff is as well as the doctors. I am never pressured to buy anything but am always given great advice about Banjo's well being. I am so lucky to have a great and knowledgeable group of people for my Banjo. Thank you for all you do!!

**NPS:**

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★★★★★ by Cynthia Tubbs on 2017-06-26

Excellent care for my dog, who had some tooth extractions and a cleaning. The staff was very considerate, and thoroughly discussed the procedure. Thank you!

**NPS:**

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★★★★★ by Elizabeth Sheldon on 2017-06-17

I appreciated the caring and compassionate approach by the staff and doctor. The doctor was upfront and honest about wanting to refer my dog to a specialist, rather than attempting to do something she wasn't comfortable doing. Thank you!

**NPS:**

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★★★★★ by Kymmerie Skinner on 2017-06-14

Again Sunvalley Regional Animal Hospital took great care of my little fur baby. Thanks so much

**NPS: N/A**

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★★★★★ by Mary Lee on 2017-06-11

Good!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Tracey Loftus on 2017-06-09

Very accommodating especially Joanna, she was so kind & good with Tad. The reason I didn't give a perfect score though is that with 6 animals, I go frequently & ive haven't seen the same doctor in years.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-06-09

The staff and doctor were very caring to Wylie. Very prompt in getting us in and moving forward with his treatment. Nice clean offices. I very much would recommend them.

**NPS:**

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★★★★★ by Fran Elvin on 2017-06-07

Great as usual!

**NPS:**

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★★★★★ by Gabriela Bracamontes on 2017-06-02

I first called around to try and find an affordable place that would give my puppy the best urgent care. I finally found Sun Valley Regional Animal Hospital which was 40 minutes away from my house. When I walked in I was greeted with kindness and a positive attitude. I did not have to wait long to get checked in. After the veterinarian looked at my puppy she found everything that was wrong and prescribed all the right medication for him. He is now feeling much better and I am very happy with the results. I would definitely come here again.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Judy Williams on 2017-05-31

Our cat was seen on 5/30. He was given a good bill of health and received all his shots. The Vet was kind and gentle and what we love about your office is that we are not pressured into thousands of dollars of (often) unnecessary treatments. We thought the cat's teeth might need cleaning, an expensive procedure, but the Vet said he could wait. How refreshing that she was honest and did try to up-sell as other professions seem to do these days. She was also very thorough and spent an appropriate amount of time with our cat. The bill was so reasonable too. We have always had a good experience here over the years. Sun Valley Animal Hospital is a winner in our opinion.

**NPS:**

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★★★★★ by Anon on 2017-05-28

Nice people and was seen very quickly.

**NPS:**

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★★★★★ by Barbara Scherman on 2017-05-27

Very satisfied with dr. Felt she was knowledgable and caring. Informed me re meds Bailie was taking that was not in her best interest and why. Front office was friendly. Disappointed the med records were not there from previous vet. But all turned out fine as they were sent while we were there. All in all very good experience.

**NPS:**

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★★★★★ by Raleigh Munoz on 2017-05-24

My dog enjoyed his visit with the Dr. and staff

**NPS:**

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★★★★★ by Felicia Hillberg on 2017-05-18

Everyone from the front desk to the pet tech to the Doctor are so friendly and will take the time to answer all my questions. You can tell that they all love animals as how they care for your pet. .

**NPS:**

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★★★★★ by Debbie Crowson on 2017-05-15

Great experience! You all were able to get us in for a last minute appointment and treated our cat wonderfully! Thank you!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-05-14

First time dog owners and first vet visit. They spent a lot of time with us, gave us an enormous amount of very valuable information , answered all of our questions, and we're very friendly. Would recommend to any dog owner!

**NPS:**

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★★★★★ by Marlena Weden on 2017-05-14

Short wait time. Very friendly & knowledgeable staff. Dr was amazing! Loving to my cat, wise, & best of all: did not try to upsell me. Everything was considered & the problems were assessed. That is what I paid for. Cat is doing much better today! I am more likely to visit the vet more frequently now that I can trust I won't go into hock every time! >^.<

**NPS:**

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★★★★☆ by Deborah Pelizzari on 2017-04-27

Doctor examined my dog, administered a shot and I was done.

**NPS:**

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★★★★★ by Linda Mitchell on 2017-04-27

Caring staff, helpful, honest, reasonably priced.

**NPS:**

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★★★★★ by Sharon Reposa on 2017-04-26

I love this hospital! Everyone is friendly and very responsive to my questions. Plus my dog is well cared for.

**NPS:**

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★★★★★ by Tamara Kerr on 2017-04-26

I was pleased with the way my kitty was treated.

**NPS:**

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★★★★★ by Jackie Thiel on 2017-04-25

promp, efficient, responsive, caring and informative

**NPS:**

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★★★★★ by Kevin Hart on 2017-04-24

Very friendly service, clean lobby and rooms, and everyone was so genuine and cared about Bear, it was a happy and healthy and professional environment.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Roberta Bendel on 2017-04-23

Personnel were professional and welcoming and caring. Also, they were open and available on Saturday when our regular veterinary office was not. Many thanks. Your service was much appreciated.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Julie Barry on 2017-04-20

Very nice Doctor, she went over everything and explained the how and why. Did not get rushed and she is now both dogs Doctor. Wish I had found her sooner!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Robert Habermas on 2017-04-20

The very short visit went quickly and with a very friendly staff member.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by John Harris on 2017-04-18

I took my cat in for her yearly exam, The doctor did not talk to me about my cat, in fact she had her assistant cut her nails, give her her shot, and I never saw the doctor again. I have been coming there for years, but now I am thinking of not returning.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Josephina Cornejo on 2017-04-16

I was able to get an appointment right away. Luna was treated great.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★ ★ ★ ★ ★ by Anon on 2017-04-16

Didnt like the service. The veterinarian was rude, everytime i was talking to her she would lool at my partner and answer him as if he was asking the questions. She treated me like i was dumb.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★ ★ ★ ★ ★ by Misty Pate on 2017-04-14

Everyone is super friendly and helpful. Would highly recommend this vet to anyone. Great with both of our pets.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★ ★ ★ ★ ★ by Bea Oji on 2017-04-01

Every time I go to SVAH my animals and I are treated so warmly. The staff is always extremely pleasant, efficient, and professional. This veterinary hospital is second to none. You

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★ ★ ★ ★ ★ by Oakley O'Donnell on 2017-03-26

Friendly and knowledgeable Staff. Reasonable pricing.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★ ★ ★ ★ ★ by Cheryl Wright on 2017-03-25

Everyone is always so friendly and sweet!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by Sandra Morandin on 2017-03-24

too expensive

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Craig Conley on 2017-03-24

Everything was AWESOME

**NPS:**

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★★★★★ by Robert Leeper on 2017-03-22

I am very happy with the care I received for Candy and Ruby.

**NPS:**

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★★★★☆ by Julie Winn on 2017-03-21

Good.

**NPS:**

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★★★★★ by Shannon Cooke on 2017-03-19

They are great! I have an older dog with some ongoing medical issues, they always treat us like we're the most important patient there.

**NPS:**

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★★★★★ by Cory Simmons on 2017-03-18

Dr. Garg and her staff are everything that a pet parent could ask for. Gentle with my kitty, kind and informative with me. They call to see how the treatment is going and make helpful suggestions on how to proceed. I've been a client of Sun Valley Hospital since the '80s when Dr. Yohler was there. Dr. Garg and the rest of the doctors there have been just wonderful.

**NPS:**

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★★★★★ by Douglas Balderston on 2017-03-13

I brought our two cats in for a routine check-up. We were shown into the exam room within 5 minutes. Vitals were taken a few minutes later, and they received their prescribed shot after that. The veterinarian came a few minutes after that to examine them. The entire visit was efficient and friendly.

**NPS:**

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★★★★★ by Melissa Huff on 2017-03-13

Very helpful

**NPS:**

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★★★★★ by Renee Strom on 2017-03-11

Very good first visit. All the staff and the doctor were polite, professional, and handled everything with my dog very well.

**NPS:**

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★★★★★ by Justin Banton on 2017-03-08

Our family is very thankful that our Pug, Kirby is receiving the best care from Dr. Garg. She and the entire staff have been fantastic.

**NPS:**

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★★★★★ by Pete Pavlik on 2017-03-07

No waiting and to have my dog seen. No extra cost for the visit

**NPS:**

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★★★★★ by Carolyn Critz on 2017-03-06

I appreciate how Sunvalley Animal Hospital works with us to keep costs down while not laying a guilt trip on us. They sincerely bond with our dog.

**NPS:**

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★★★★★ by Pat Evans on 2017-03-04

I brought Eddie in for a nail clip. They took him in early, cheerfully, and did a good job.

**NPS:**

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★★★★★ by Cherie Teeple on 2017-03-04

The front desk girl was very sweet and very helpful, the Doctor was awesome she answered all my questions and took very good care of my dog, Thank You!!

**NPS:**

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★★★☆☆ by Laura Arevalo on 2017-03-01

The overall experience felt very rushed. The doctor was very pleasant however comma I had anticipated the doctor would at least take Isabella back and rinse her ears because they were so infected; it wasn't even offered. I found the price of the medicine to be very expensive. The great price that was given for the new patient

office visit was just made up for in the expensive medication. I had been going to Sunvalley when Dr Yoller was the owner and found his bedside manner, for lack of better phrasing to be much more compassionate and not so money driven. So far the medication that was prescribed doesn't seem to be working very well for Isabella. It's very frustrating that Veterinary Care is so money-driven.

**NPS:**

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★★★★★ by Casey Franzini on 2017-02-28

I brought my pitbull Lila in for updated vaccinations and was very happy with the service we recieved from all the staff. The doctor was very helpful about Lila's allergies, we did a test to see what she could be allergic to. I went to three other vets and they all said there was no way to help her allergies. I am waiting on the results and hope that we can stop her allergies soon

**NPS:**

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★★★★★ by John Weaver on 2017-02-24

Good with Kitties! I care for two Tom cats and neither like going to the Vets. The Staff here is welcoming and makes the process of examining "the unwilling" as pleasant as possible. Everyone here is good with cats!

**NPS:**

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★★★★★ by Ivana Gray on 2017-02-24

Office staff and veterinarian were very courteous and attentive to my pet's needs. They were able to diagnose my pet's condition right away and for that I'm grateful.

**NPS:**

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★★★★★ by Kathryn Stabulis on 2017-02-23

I love taking my cat, Taz, to this vet....Everything is done thoroughly & the prices are competitive. The staff provides excellent customer service.

**NPS:**

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★★★★★ by Kimberly Gillem on 2017-02-23

So helpful and loving

**NPS: N/A**

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★★★★★ by Anon on 2017-02-23

Dr(s) Garg and the staff, especially Dylan, handled Buddy AKA Gary with extreme gentleness due to his "white coat" syndrome. All my questions and concerns were address during his annual exam and along with the lab results follow up. Good Job as we say in the dog world. Owner OK, you managed to over come my fear with sweet talk and TREATS. I'm going to practice working on my sit down breaking in hopes to get more treats...see you soon. Woof, Buddy.

**NPS:**

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★★★★★ by Anon on 2017-02-22

Very friendly staff who clearly love animals. Our cat was made a fuss of since it was his first visit and he was skittish! The building is slightly old but clean facilities. The doctor explained everything to us clearly and gave us information on flea medication when we asked, but we never felt pressured to purchase anything or like we were being "upsold". Prices are very fair. Very glad to have found a nice, local vet!

**NPS:**

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★★★★★ by Peggy Sanchez on 2017-02-22

No complaints. All went smoothly. Very caring toward attitude toward my kitties.

**NPS:**

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★★★★★ by Kay Draisin on 2017-02-21

Staff was empathetic, kind and very knowledgeable. She explained everything in a very thoughtful and logical way. I would take my pet there again without hesitation.

**NPS:**

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★★★★★ by Laura Ghione on 2017-02-20

I have been going here for my pets for many years. My dog loves the doctors and staff.

**NPS:**

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★★★★★ by Pam Powers on 2017-02-19

Was seen on time. Dr. Garg took her time examining my cat and answered all of my questions. Followed up next day with lab results. Lab results were also sent to me via email.

**NPS:**

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★★★★★ by Ernest DeBose on 2017-02-14

When we saw the building we where scared and probably would have left if we did not have an urgent need. once we got inside everyone was great and we received excellent service. I do not about the cost , but I hear vet servicees are expensive. But I do not have anything to compare it to.

**NPS:**

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★★★★★ by Wendy Hite on 2017-02-13

Love Sun Valley! Excellent care for my aged cats!

**NPS:**

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★★★★★ by Anon on 2017-02-11

The staff is very friendly and helpful. The Doctors are very helpful. They explain everything so that you can understand it.

**NPS:**

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★★★★★ by Ashlee Burns on 2017-02-06

Great check up and very friendly staff.

**NPS:**

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★★★★★ by Anon on 2017-02-04

I like that they are open on weekends so I don't have to take time off of work for routine exams and vaccinations. I've been coming to this location for a long time in the vets have changed several times but I had hoped that all the records were still there. When I arrived for my visit the questions that were asked implied that they didn't know anything about my dog which was very disappointing. The dr was pleasant & seemed knowledgeable. It's too early to know whether I like this place. Time will tell.

**NPS:**

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★★★★★ by Kelley Bank on 2017-02-02

Great experience, and I feel grace is in great hands! I left our appointment with peace of mind. Thank you all!

**NPS:**

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★★★★★ by Daniella Easterday on 2017-01-24

Another great experience. I really appreciate how prompt SVRAH is. They are respectful of your time. We had a 4pm appt and I was in a room and my cat was being seen by the Dr. promptly. No waiting forever in the waiting room with other animals. I very much appreciate that as it really stresses my cats out. The staff is very kind and approachable and they all really want the best for your pet and for you. Dr Garg has helped my cats and always knows what treatments are best. It really feels good to have such trust in a veterinarian. She reviews past history of meds, bloodwork, etc to make sure she is prescribing the proper treatment. I highly recommend SVRAH!!!

**NPS:**

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★★★★★ by Cynthia Huntington on 2017-01-23

Always Outstanding, I just went in to get Revolution.

**NPS:**

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★★★★★ by Barbra Beauregard on 2017-01-21

Office staff very friendly, Doctor very patient with my dog, very kind to call and check up on her. Also close location and great hours.

**NPS:**

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★★★★★ by Jack Case on 2017-01-20

The experience was excelent

**NPS:**

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★★★★★ by Carol Hornback on 2017-01-19

I was thankful that Sun Valley Regional Animal Hospital let me bring my "distressed" cat in for a late afternoon appointment even though they already had a full schedule of appointments. Our cat was checked, treated with fluids and prescribed 2 medications to have him treated at home. The (female) veterinarian was attentive,

thorough and was honest in her evaluation of our cat, which we really appreciated. She had treated our cat in May during 2016, and I'm sorry that hat I forgot her name and didn't take her professional/business card.

**NPS:**

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★★★★★ by Anon on 2017-01-19

I came yesterday with my brother/sister cats for their checkups. It was a calm and orderly exam for each, their regular vaccines, and a flea treatment. And we were off. Love the dr. there and the helpers are great too

**NPS:**

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★★★★★ by LAB CCLRR - Lab Rescue on 2017-01-05

Dr Garg is a great vet, explains everything to you in laymans terms. Very caring with the animals.

**NPS:**

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★★★★★ by Heidi Wilson on 2017-01-04

Our experience was pleasant and brief. Customer service is always excellent. I will always bring my adorable toy poodke Alfie to Sun Valley Regional Animal Hospital for all of his Veterinary needs. I also appreciate the day after appoitment phone call because it demonstrates care and compassionate for Alfie which is very important to me as Alfies owner.Thank you.

**NPS:**

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★★★★★ by Bob Conner on 2016-12-31

Professional, friendly, attentive and easy to schedule an appointment. The only downside is the 30 minute wait after the scheduled appointment time to actually been seen by the Dr.

**NPS:**

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★★★★★ by Anon on 2016-12-29

Had a good experience, the front desk staff was great!

**NPS:**

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★★★★★ by Anon on 2016-12-21

I cannot thank everyone enough for their support with my dog Mac. Who was attacked by another dog. They were quick to provide attention to him as soon as I walked in the door. He has recovered very well and we are happy to have him with us at Christmas. Thank to the good work of everyone at the Sun Valley Aminal Hospital.

**NPS:**

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★★★★★ by Anon on 2016-12-21

My dog gets very anxious when attending the vet and the staff did a great job at responding to her reaction and they were very professional about it. I appreciate there patience and understanding when it came to our pet.

**NPS:**

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★★★★★ by Lucy Wickboldt on 2016-12-11

Our visit was great and very informative, given our new dog and first-time adult dog ownership. I appreciated the follow-up call the day after our dog had a vaccine!

**NPS:**

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★★★★★ by Carol Ponting on 2016-12-06

Our draw to this vet originally last year was for the extended weekend and evening hours. A godsend. But our experiences last year and this year have all been outstanding. The team is well organized, the focus is on the animal. And the docs are all calm, compassionate and professional. The offices are old but very clean and tidy. I highly recommend you give them your business.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jake Poletti on 2016-12-05

Very friendly and knowledgeable staff, doctor was also very friendly and knowledgeable. Easy to schedule an appointment that works for me, as they are open on weekends. I really appreciated that the doctor wasn't pushy about convincing me to do extra tests that weren't necessary, and I felt that he was "straight up" with me about how important extra tests, etc were. I was able to quickly and easily address the issues that I brought my pet in for. The only reason I didn't give them the highest rating is that I have only been there one time and therefore only have one experience to base my opinion on. That being said, I was impressed during my first visit.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by Toni Peacock on 2016-12-05

You saw my dog on Sunday and provided meds. Had to take her to Sage emergency this morning and had to let her go because of seizures and brain tumor. I feel that your doctor should have been more diligent in her care instead of sending her home. It cost me another \$500 million n top of your charge of \$471. I'm having a problem with recommending your facility at this moment

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Curtis Burton on 2016-12-02

It was a clean place and friendly staff members would recommend there service to friends and family.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Brenda Duenas on 2016-11-26

Love the cleanliness and friendliness.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Patricia Wills on 2016-11-24

On time, sweet with my cat, gentle and professional.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Ronda Meyers on 2016-11-23

Prices are too high. However, I see they try to keep it down. All vets re too high, they are not the worst. Please change senior discount to 20%. 10% is a joke. Thank you. Office needs a cleaning crew. I saw office reception staff doing cleaning at closing time. The place needs much better and more thorough cleaning done. It isn't that clean. The office staff should not be doing it, hire a professional service.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Barbara J. Britton on 2016-11-22

I was able to have an appointment quickly and within my range of convenience. Care and testing was done quickly and efficiently. I would not hesitate to bring my animals to Sun Valley Regional Animal Hospital.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Darlene Moirao on 2016-11-22

Excellent, my boy was provided services when I came in without an appointment.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by William Patterson on 2016-11-13

Great Service and did what was needed to take care of our injured kitty. Great and friendly staff

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2016-11-10

Was very pleased. Everyone was very nice and very helpful! Winston will definitely be back

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2016-11-09

The Dr. and staff loved and cared for our 14yr. old JRT as such as we love and care for her. Kind and helpful. Office clean and well organized.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Donna Fry on 2016-11-05

Made the appointment in the morning and got in on time at 5 PM. NO up selling.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Cassandra Fujii on 2016-10-29

We were very pleased with the service and treatment. Everyone was very caring, attentive and respectful. We have found our new Vet clinic. Thank you to everyone.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Patricia Leads on 2016-10-15

Wonderful caring people! I wouldn't take my pups anywhere else!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2016-10-14

Awesome!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kristina Lauck on 2016-09-30

Ease in getting an appointment as a new customer. The front staff was friendly and engaging.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Blake Lawler on 2016-09-29

This was my first visit and I was completely satisfied! Good prices, the doctor took plenty of time. I will go back!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Kym Tessa Lange on 2016-09-26

I installed Yelp for the sole purpose to give a 5 star review for this coming to my dog & my rescue in a desperate time of need. Please take a look to see how grateful and impressed I was.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Mike Lease on 2016-09-21

The techs were great as well as the Doctor. Made me feel as though I was important, as well as my Dog.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Carolyn Critz on 2016-09-20

I brought in my cat who had symptoms of vomiting and listlessness and not eating/drinking. Unfortunately Sun Valley could not take him on Thursday when we decided he needed help. So on the advice of a friend who thought the cat might have a serious liver condition, we brought to Sage ER. They ran tests and insisted on keeping him overnight. By 20 hours in, they had no diagnosis and a bill of \$2,000 for me. I took him out Friday and nursed him at home until Sunday morning, when Sun Valley could see him. The vet examined him, hydrated him, gave him a pancreatitis test that Sage did not give because they said it was only 60% accurate (the Sun Valley vet said 89% accurate), and charged me \$53 for the test, which Sage said was \$400. Sun Valley also let my cat stay there until closing for free (Sage charged \$169 every 12 hours) because I had to visit my husband in the hospital. All that for less than \$175. I wish I would have just taken the cat into Sun Valley on Friday and I'm sure the cat would have been better and my wallet fatter.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2016-09-20

Great service, very friendly, & the vet answered all my questions!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2016-09-19

Very helpful and informative. Appointment was made with ease and there was availability next day.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Chris Ellison on 2016-09-16

My appointment was for Chloe, one of my chihuahua's and when Dr Singla came in he made sure to greet both dog's and even got down close to Cleo who is my foster/failure who he could tell has some trust issues. I was impressed that he took the time to do that even knowing it was the other one that was in for the appointment. I have been going to Sun Valley for many year's and miss Dr Yohler and am happy to see a Dr who has the same manner he did with all animals.

**NPS:**

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★★★★★ by Kymmerie Skinner on 2016-09-14

Have nothing but great things to say about Sunday Valley Animal Hospital. They took great care of my little dog.

**NPS:**

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★★★★★ by Brian Anderson on 2016-09-12

We have been doing business with a wonderful vet named Brent Martin... Brent Martin House Calls but in this instance needed an instant vet thus made a phone call and they were kind enough to understand the need and we were seen right away. It was a re-assuring event with the staff VERY involved and clearly animal lovers who also have an understanding as to the importance of being careful in the selection of animal products. To a small degree even a holistic approach but the most important aspect was the elimination of pain during and after a treatment. We have 40 years rescuing pets and this was a very pleasant experience. We shall return but now we have two vets we can rely upon 7 days a week! Gene and Peggy Anderson

**NPS:**

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★★★★★ by Anon on 2016-09-11

This was our 1st time taking our dog to Sun Valley Regional Animal Hospital. We had a wonderful experience. The staff was very nice and helpful. Our dr. was so very sweet/caring with our dog. We will be going back. Thank you Sun Valley !!!

**NPS:**

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★★★★★ by Sheila Tucker on 2016-09-07

The staff an Doctor are always so nice and so helpful. You can tell they really care about animals.

**NPS:**

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★★★★★ by Bridget Demers on 2016-09-03

Staff was a little short handed perhaps due to the holiday weekend but overall the service was excellent!!

**NPS:**

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★★★★★ by Jessica Morian on 2016-09-02

The staff was excellent! It seemed to be a very busy day but the staff was able to meet all of my needs and from what I saw, the needs of other pet owners present. This was a first exam for my puppy and the staff was very thorough and answered all of my questions. The location is convenient for me but I will be bringing my dog back due to the friendly and knowledgable staff! Thank you! :)

**NPS:**

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★★★★★ by Kelly Morris on 2016-08-31

My wife came home very happy with the service provided our dog Pooters.

**NPS:**

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★★★★★ by Anon on 2016-08-29

The doctors and staff are always very helpful, polite and courteous. They are very welcoming and Ms Fizzy is able to relax and enjoy her visit.

**NPS:**

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★★★★★ by Stacey Laneve on 2016-08-27

I've been with them for years. They're a great team!

**NPS:**

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★★★★★ by Connie Crabbe on 2016-08-27

All the staff is extremely friendly and knowledgeable. They take the time to explain things and offer useful suggestions. They are flexible with their appointments by offering evening and weekend time slots, too!

**NPS:**

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★★★★★ by Marlena Weden on 2016-08-26

Prompt, friendly, professional, extremely competent!

**NPS:**

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★★★★★ by Jolene Saenz on 2016-08-26

fantastic team! thank you!

**NPS:**

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★★★★★ by Dean Woerner on 2016-08-17

It wa a great experience . I did a review on Yelp .Max has already stopped scratching himself . Absolutely thrilled.

**NPS:**

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★★★★★ by Susanne Sipola on 2016-08-16

Very friendly staff and can always fit me in. They take great care of my dogs and I trust them completely. They make sure to talk you through the procedures and costs so you fully understand your options.

**NPS:**

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★★★★★ by Lee Erbland on 2016-08-15

Everyone was friendly and very professional. They had a very calming presence with our 16 year old cat and were very gentle with him. We were most impressed with the follow-up calls, both the day of the service and the following day. Thank you for your very caring approach.

**NPS:**

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★★★★★ by Cameron Metzger on 2016-08-14

Staff is always friendly and cares about their humans as well as animal visitors. Always considerate service.

**NPS:**

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★★★★★ by Anon on 2016-08-13

The staff was terrific. Did not care for the vet at this appt. The other vets I have had at this facility were very thorough and helpful with suggestions. At today's appt. she was not.

**NPS:**

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★★★★★ by Ashley Palomino on 2016-08-06

The staff is always warm and welcoming.

**NPS:**

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★★★★★ by Pat Roth on 2016-08-04

New client. Everyone very helpful and friendly. Made missy feel very comfortable.

**NPS:**

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★★★★★ by Anon on 2016-08-02

Awesome very nice professional staff showed my dog lots of love and were very prompt and thorough w reasonable prices

**NPS:**

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★★★★★ by Valerie Schmidt on 2016-08-02

Friendly attentive thorough but \$\$\$\$!

**NPS:**

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★★★★★ by Ronald Harr on 2016-08-01

I really appreciate you getting us in on a weekend with such a quick appointment. Thanks so much..

**NPS:**

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★★★★★ by Anon on 2016-07-31

Love Sun Valley Regional Animal Hospital.

**NPS:**

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★★★★★ by Cheryl Wright on 2016-07-30

Everyone was very kind and helpful.

**NPS:**

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★★★★★ by Wilma Naumann on 2016-07-27

I bought my MOM's dog sparky in after getting a referral from my brother. The care and attention they gave Sparky was excellent. I liked their customer service so much I'll start taking my own dog in Max.

**NPS:**

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★★★★★ by Anon on 2016-07-25

Great veterinary hospital, great hours, clean facility, friendly knowledgeable staff and my dog loves them.

**NPS:**

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★★★★★ by Mathew Burns on 2016-07-23

Quick to take appointment and very friendly

**NPS:**

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★★★★★ by Anon on 2016-07-19

The doctor was knowledgable and patient with my questions, but it seems like she was "dumbing down" a lot of information and I had to ask multiple times to get specific answers (i.e. what a medication was called, versus just calling it an "ointment"). She

was really great with my cat and clearly seems to enjoy and care about animals. The rest of the staff were also really great with him. I asked the doctor if her diagnosis would be on the invoice (I needed it in writing), and she assured me it would, but it wasn't. When I addressed it with the staff, she said the doctor was busy and would call me before she goes home that day. I called back later and the doctor had gone home without calling me... I eventually got what I needed, but I had to be persistent to get it. The doctor also prescribed an ointment that wasn't necessary after the lab results, so that would have been a waste of money. The doctor did a follow-up call to check on my cat, which I appreciated. Overall, my cat received decent care- but I had to do most of the work for them. They seem a bit disorganized, so they're not the kind of vet you can just trust to get you what you and your pet need, but if you have a little bit of know-how and are comfortable advocating for your pet and refusing unnecessary treatments, they're fine enough.

**NPS:**

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★★★★★ by Becky Boyd-Anderson on 2016-07-16

Been using this vet for years... They are friendly and reasonable. They offer excellent care but also balance the recommendations with realism if your budget can't cover everything. Very much appreciated.

**NPS:**

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★★★★★ by Sharon Reposa on 2016-07-14

Everyone was very friendly and took excellent care of our dog. Jade, our dog, is older and can be a bit grouchy and nippy. The Doctor and assistant were very patient and caring. The Doctor took the time to call me the next day and explained all of the test results. Excellent experience, as always!

**NPS:**

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★★★★★ by Olivia Clark on 2016-07-13

I walked in at exactly 9:30am and had my gal in the exam room within 1 minute! Excellent timing here. My little gal was treated with great care for her physical and I'll continue to bring her back every year to this well staffed friendly VET!

**NPS:**

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★★★★★ by Rosa Byram on 2016-07-13

Great staff !! Great service!

**NPS:**

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★★★★★ by Anon on 2016-07-10

Dr G is amazing!

**NPS:**

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★★★★★ by LAB CCLRR - Lab Rescue on 2016-07-10

Always good service. No complaints at all

**NPS:**

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★★★★★ by Nicole Landry on 2016-07-09

As always, you guys are wonderful!

**NPS:**

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★★★★★ by Donna Hoover on 2016-07-09

Everyone here is so friendly and helpful. We have been here twice now for George and both times they have called for follow ups to see how he is doing. They even called to remind us of when we had to give him his second dosage of pills he needed. I have never had an Animal Hospital do this, and it was over and beyond what I expected. Go see them and see how they treat not only the animals, but the animals owners!

**NPS:**

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★★★★★ by Rebecca Douthit on 2016-07-09

I started going good to Sun Valley Animal Hospital because it was open on the weekends. I am very happy with this decision. The staff and the doctors are wonderful. Their prices are fair and they even give me a senior discount. I have had a couple of emergencies with 2 of my pets and they went beyond the normal and got us an appointment quickly. Both pets required surgery and they were prompt in making that happen. I highly recommend them for your pets needs.

**NPS:**

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★★★★★ by Eric Gille on 2016-07-09

Pleasant, professional, fast, easy, logically priced.

**NPS:**

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★★★★★ by Cindy Nash on 2016-07-09

Love this place. All the ladies here are very nice and helpful. The price you pay for services are worth it and a little more affordable than other vets.

**NPS:**

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★★★★★ by Deborah Pelizzari on 2016-07-09

Got a quick appointment. Treatment for my dog was done that day. Received an estimate of the cost and it actually was less at check out.

**NPS:**

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★★★★★ by Margaret Gunderson on 2016-07-09

We have had nothing but positive experiences at sun valley and wouldn't consider going anywhere else!!:)

**NPS:**

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★★★★★ by Lia Nelson on 2016-07-09

Great customer interaction

**NPS:**

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★★★★★ by Anon on 2016-07-03

The office is friendly and professional, and the service was fast. Thank you!

**NPS:**

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★★★★★ by James Cook on 2016-06-30

As always they took us in at appointment time the assistants did the dogs pre.check the Dr. Csme5i did the exam, explained all of shots he needed, recommend new flea treatment, asked us if we had any concerns, regarding the dogs health, two assistants came in gave him his shots , very clean office clean exam room. Good fast service. This was our second yearly exam and we will be back again.

**NPS:**

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★★★★★ by Norman Label on 2016-06-24

Dr. Singla was professional and informative. He explained options clearly. The care for my dog was excellent.

**NPS:**

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★★★★★ by Anon on 2016-06-20

The only complaint i have about the service at Sun Valley is the wait. I am routinely kept waiting 45+ minutes beyond my appointment time.

**NPS:**

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★★★★★ by Anon on 2016-06-19

I've experienced great service (especially when interacting with receptionists on the phone with questions, to schedule appointments, etc) and have had good outcomes with medical treatment. The only improvement I would suggest would be allowing the pets to stay with the owners when getting vaccinations, etc when possible. I think it might be more traumatic for a pet to be whisked away from their family members and then have strangers only around them while they have uncomfortable procedures performed. A previous veterinary clinic I went to had their exam table set up in the center of the room and had a technician on one side of the table holding pets while a nurse or doctor administered injections from the other side of the table while pet owners stayed in the room to watch. That seemed to provide some level of comfort to pets and pet owners.

**NPS:**

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★★★★★ by Bill Ridle on 2016-06-15

Very friendly and helpful.

**NPS:**

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★★★★★ by Anon on 2016-06-15

The staff is always friendly, compassionate with animals & answers any questions or concerns with their full attention.

**NPS:**

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★★★★★ by Pamela Lee on 2016-06-12

Everyone at Sun Valley Regional Animal Hospital is professional and caring. I take all of our animal family there except the birds, of course, because they don't see birds. I take the feathered family members to Dr. Speir in Oakley. Thanks so much for the loving care of my animals and your extended hours . They really help avoid trips to the animal emergency room.

**NPS:**

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★★★★★ by Tom Kaschak on 2016-06-11

Very caring staff and vets. I trust bringing my pets here.

**NPS:**

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★★★★★ by Michael Holmes on 2016-06-03

I REALLY APPRECIATE EVERYONE AT THIS ANIMAL HOSPITAL! AND ALL THEY DO...FOR OUR SPECIAL FURRY FAMILY MEMBERS! MY ONLY PROBLEM I EVER HAVE IS TRYING 2 AFFORD THE BILLS THAT I END UP HAVING AFTER I BRING MY PETS IN! BUT I DO REALIZE THIS CLINIC AND THEIR EMPLOYEES SEEM 2 TRY AND WORK W/ME WHEN IAM IN NEED! THANX EVER SO MUCH! SINCERLY...MIKE HOLMES AND OUR CAT..."BANDIT"..@ HER SISTER "ABBY"SUN VALLEY'S NEWEST PATIENT!

**NPS:**

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★★★★★ by Anon on 2016-06-01

Super friendly and knowledgeable staff

**NPS:**

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★★★★★ by Beverly Masinas on 2016-05-29

Excellent service

**NPS:**

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★★★★★ by Steven Knox on 2016-05-27

As soon as we arrived the staff was very friendly and informative. Our dogs care was excellent and just had a great experience. We will definately come back for our dog's care/needs.

**NPS:**

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★★★★★ by Justin Banton on 2016-05-24

Sun Valley was able to get me a last minute appointment when an emergency came up with my dog's eye. They were very efficient in obtaining his records from his previous vet and the appointment was on time. Dr. Garg was awesome and I am very pleased at the level of care that she provided. I will definitely be bringing my dog back.

**NPS:**

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★★★★★ by Jason Gibbs on 2016-05-23

We've shopped around, and this place is definitely the best we've found. We feel like our kitties are very well taken care of, and we trust the vets here.

**NPS:**

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★★★★★ by Anon on 2016-05-23

We've shopped around, and this is the best in the area that we've found.

**NPS:**

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★★★★★ by Velina Lujan on 2016-05-20

Very impressed with the customer service and what seemed to be genuine care for my baby. I also was impressed with the generosity. I'm used to being nickled and dimed at my old vet so it was refreshing to be given a huge initial discount and then not charged for the ultra sound. THANK YOU!!! The steroid shot seems to be working :)

**NPS:**

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★★★★★ by Anon on 2016-05-19

Friendly and welcoming. Was very pleased to get Minnie is the same day we needed attention. Clean environment and welcoming staff.

**NPS:**

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★★★★★ by Anon on 2016-05-19

I requested an appointment for my cat, Rudy. The first available date was two days away. The staff called my and notified me of a cancellation, a day before my scheduled time. So glad they were able to take him early, as his issue was quickly getting worse. He was immediately taken in and his problem was handled quickly. The entire staff was really helpful, and accommodating. Rudy is already doing much better.

**NPS:**

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★★★★★ by Marianne Dresser on 2016-05-19

Usual friendly service. Great front office staff and vet techs.

**NPS:**

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★★★★★ by Helen Tennyson on 2016-05-17

We love coming to you guys. The staff is always friendly and helpful and the doctors are great! We never have trouble getting an appointment. We never have to pay an emergency fee to come on Saturday or Sunday. All three dogs get exactly what they need - allergy care, specialty foods, and general health maintenance.

**NPS:**

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★★★★★ by Peter Tullao on 2016-05-16

Everyone treats me and my cat very well. My family has been coming here for years.

**NPS:**

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★★★★★ by Anon on 2016-05-16

My cat had a digestive "emergency" and even though they were full w/appts, the friendly staff made the time to fit me in and see Dr. Garg, who was caring, empathetic, and immediately came up with a care plan for him. Kitty is doing better, and so am I! Thank you!

**NPS:**

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★★★★★ by Andrea Eubanks on 2016-05-16

Service was great. Staff and Doctors are very friendly and helpful, however I did feel as if the doctor didn't even hear what I had to say. The Doctor would cut me off when I spoke and I didn't even get a time on when surgery would be scheduled for the cyst removal and chip implant to be done. However, when it came time for the payment of bill, the Doctor was willing to work with me as I didn't have enough on my credit card to cover the total cost at the time of appointment which i thought I had (how embarrassing). They direct billed the pet insurance and let me pay the remaining balance on my next payday. All in all, it's one of the better vet hospital for non - emergency services out there in the area.

**NPS:**

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★☆☆☆☆ by Anon on 2016-05-13

This place had another owner previously and I loved them!! They were great with our dogs. About a year ago it changed hands. When we went the other day, no one introduced themselves and they didn't wear name badges. The doctor didn't know my dog was female and kept calling her "he". They charged me \$2.75 as a hazardous waste disposal to throw away a little piece of poop that my dog left on the floor (really? It's a veterinary office isn't it? Nervous animals poop and pee!). They charged me \$18 to cut her nails, which was included in the office fee under the other owner. And \$35 to clean her ears, which takes 5 minutes. I think I was way overcharged, which I could have tolerated if I thought they were really interested in my dog, but it seems to me to be all about the money. Will be finding another Vet. I usually don't complain and have never done an online review, but this really irked me!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Lynette Toney on 2016-05-13

Called for an appointment and they took me right away (after calling six others!). The staff is courteous and professional. The facility was clean. Full explanations were given every step of the way for treatment. Fully satisfied and will return again.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Christina Wilson on 2016-05-12

The staff were so nice and friendly. They went above and beyond to help my dog feel comfortable and at ease thru a stressful time.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Carol Bateman on 2016-05-07

Very competent and professional personnel- waited only a short time first visit, even better 2nd visit. The Vet was very calm with my cat and especially with me. She gave me good info and allowed me to make my own decisions. She appeared very caring, as did both the techs. who worked with my cat. I feel the prices were fair, glad for the Senior discount. Appreciated all the good advice and instruction. Will definitely return for my cat's needs and recommend Sun Valley to my friends.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Gary Giusti on 2016-05-03

Great customer service.

**NPS:**

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★★★★★ by Emily Collado on 2016-04-27

Everyone was so nice and welcoming.

**NPS:**

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★★★★★ by Patty Jo Struve on 2016-04-25

They were very thorough and explained what was wrong with my cat in a good sense. The only thing I did not like was that I could not go with the cat to examining room. And I could hear his crying and that made me nervous. Very clean facility.

**NPS:**

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★★★★★ by Cynthia Peterson on 2016-04-23

Kind and knowledge staff. Great compassion!

**NPS:**

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★★★★★ by Julianne Reed on 2016-04-20

The staff were wonderful when working with and handling my kitty! We will be sure to keep Sun Valley Animal Hospital as our family vet!

**NPS:**

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★★★★★ by Anon on 2016-04-20

professional, fair, caring, overall the best vet i've been to

**NPS:**

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★★★★★ by Lyndsay Limon on 2016-04-18

Helped my dog and helped make the visit more affordable for my budget very friendly doctors.

**NPS:**

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★★★★★ by Jacqueline Wright on 2016-04-17

Needed to see a vet on a Saturday for my pup with a possible ear infection. My regular vet was not open. These folks were so friendly, professional and caring to me and my dog. I recommend them very highly. They took time to explain everything and review the fees, services that I don't get at my regular vet clinic. I will be back. I appreciated being able to be seen right away and not having to take up time in the emergency clinic. Thanks so much!

**NPS:**

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★★★★★ by Amy Eikner on 2016-04-14

I was greeted by a very friendly young woman at the front desk. I loved the way she interacted with my dog like she genuinely cared, like he was one of her own pets. I appreciated that

**NPS: N/A**

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★★★★★ by Jolene Saenz on 2016-04-07

fantastic!

**NPS:**

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★★★★★ by Katrina Adams on 2016-04-02

Staff, and docs careing and careful! Thanks

**NPS:**

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★★★★★ by Deborah Harless on 2016-04-02

I went in to Sun Valley Regional Animal Hospital with my Grand Dog Sarge who had gotten cut on a antique tree branch trimmer chasing a squirrel. He was hurt quite bad and needed to be stitched up quite urgently and I was besides myself with grief and the staff was so helpful and understanding and they did a wonderful job at helping my Grand Dog Sarge. He is very happy with Dr. Garg, and so am I. I definitely would recommend this Animal Hospital to anyone. Thanks Again to Dr. Garg and Staff.

**NPS:**

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★★★★★ by Frank Philleo on 2016-04-01

I'm not much on emails but again I want to stress how impressed I was with your hospital and your care for my girl I will continue to see you and wish I would've met you sooner I'm sure My angel would've lasted a lot longer with your tender care I can't tell you how much it means to me your technician was just fantastic and so knowledgeable and the doctor again I can't say enough about her her communication skills are fantastic regards Frank and Amber

**NPS:**

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★★★★★ by Angela Yuen on 2016-03-27

Dr. Singla and Mallory were very helpful and treated Stitch like their own. First time and we will definitely be back.

**NPS:**

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★★★★★ by Susan Phillips on 2016-03-23

nicest people, very professional and knowledgeable, I will definitely be going back

**NPS:**

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★★★★★ by Raymond Demuth on 2016-03-15

We love this place!

**NPS:**

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★★★★★ by Anon on 2016-03-13

The staff was friendly. The doctor walked me through what was wrong with my dog and what the best plan of action would be

**NPS:**

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★★★★★ by Orrin Shackelford on 2016-03-12

There always very helpful and kind

**NPS:**

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★★★★★ by Cindy Choate on 2016-03-11

The vet and staff are very knowledgeable and answered all of my questions. I could tell they really love their jobs. I will be taking all my fur family there from now on.

**NPS:**

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★★★★★ by Steve Benetti on 2016-03-08

I have already recommended you to my step daughter Erin.

**NPS:**

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★★★★★ by Cynthia Huntington on 2016-03-06

Great, the team is clear, patient, and very educated- experienced with people and the loved companions '. When issues come up they are handled. Thanks for the wonderful fuzzy little animal support.

**NPS:**

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★★★★★ by Barbara J. Britton on 2016-03-06

All my experiences over the past few years have been positive. The staff is courteous, the veterinarians are experienced and caring. Just yesterday they saw my dog on short notice because she was limping, and got me in within a few hours. They also took care of the shots and tests which were overdue, and carefully explained everything to me.

**NPS:**

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★★★★★ by Josephina Cornejo on 2016-03-06

Am so happy and relieved I found Sun Valley. You were the only ones willing to see Luna the same day, I had called 4 other places and they all told me a week or two even knowing Luna was in pain. Everyone was super friendly and patient, the place is nice and clean. I love it. Thanks so much !!!

**NPS:**

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★★★★★ by Bob Conner on 2016-03-05

The hunting lab's right foot suffered an abscess between the toes that was visible due to two abscesses. I was able to call in the afternoon, had an appointment by three

thirty on the same day. The problem was addressed and treated in less than two hours. The foot is bandaged and the bandages will not come off for four days so the final end results of the minor surgery are not known at this time. I received a follow-up call from the vet tech inquiring as to the dog's condition and his ability to deal with the bandaged paw.

**NPS:**

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★★★★★ by Joe Cardinal on 2016-03-03

Our first experience in taking my guide dog, we found it to be animal friendly and very pleasant. Plus very thorough! The staff was very friendly and informative. Dr. Gard was especially friendly and very knowledgeable. We will be using this Veterinarian Clinic whenever in this area as snowbirds.

**NPS: N/A**

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★★★★★ by Susan Groves on 2016-03-01

Very very friendly.....some what costly..although I did have 3 dogs at once....Dr Garg was great...appointment was on time....great backup call the next day to see how my pets were....glad we go there

**NPS: N/A**

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★★★★★ by Becky Boyd-Anderson on 2016-02-29

Truly caring and reasonable. Provided follow up care for my kitty who has known urinary tract issues without having to add appointment fees. They are responsive, personable, and friendly; they remember me and my pets. I've been with them over a decade!

**NPS:**

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★★★★★ by Kathryn Cook on 2016-02-28

I can't thank your staff enough, from reception to vet techs to doctors, all were so gentle and friendly with Curry!!! Prices are fair, and I very much look forward to bringing his sister Tiffany in (though she's a tougher customer-- sorry in advance!)

**NPS:**

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★★★★★★ by Donna Hoover on 2016-02-28

Very helpful and friendly staff. The staff was very gentle with our kitty and helped him with his eye problem.

**NPS:**

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★★★★★★ by Anon on 2016-02-27

I was running late but the staff said that wasn't a problem. The assistants were helpful in explaining the procedure. When the doctor couldn't come into the room right away because she was doing another procedure, the assistant explained various ways I could help my pooch lose weight.

**NPS:**

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★★★★★★ by Anon on 2016-02-27

I thought the people were very friendly. However, when I initially called for a quote on treatment they stated it would begin at one price but when I got there, the quote had more than doubled. Although it was still probably cheaper than somewhere else, I felt a bit deceived.

**NPS:**

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★★★★★★ by Anon on 2016-02-26

Very grateful for Sun Valley Animal Hospital. Staff is wonderful! Treatment is reasonable, and follow up is outstanding.

**NPS:**

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★★★★★ by Anon on 2016-02-25

I have been going to Sun Valley Regional Animal Hospital since it was run by Dr. Yohler, approximately 10 plus years. The facility is clean and welcoming. The staff is friendly and very caring for their four legged patients. The operating hours are fantastic for working fur parents. An added bonus is that my dog loves going to Sun Valley, you would think he was going to the dog park how excited he gets.

**NPS:**

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★★★★★ by Deepa Janardhan on 2016-02-25

I have been taking my pets to Sun Valley Hospital since 2000. The doctors have been great and my pets have received very good care. Try them out. You will be happy with their service.

**NPS:**

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★★★★★ by Eileen Bunda on 2016-02-24

The staff are friendly and helpful. I received a call when I was late for my appointment and they waited for me. They took very good care of my Frankie, a chocolate sealpoint Siamese cat. I will go back. They also worked with my schedule.

**NPS:**

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★★★★★ by Nicole Landry on 2016-02-24

Over the years, I've had three dogs (all with various health problems) under the care of sun valley hospital and I cannot say enough about the quality of care they've been given. The doctors are excellent and the staff is so friendly and helpful. I would highly recommend this place.

**NPS:**

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★★★★★ by Manprit Buttar on 2016-02-24

Excellent care!

**NPS:**

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★★★★★ by Pat Evans on 2016-02-23

I only had Eddie'S nails clipped, but they did a very nice job. Very pleasant employees, and they let me watch to see how they do it - he won't let me do it, and he is very strong. A good price, good service- I've been their customer for many years.

**NPS:**

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★★★★★ by Virginia Mellen on 2016-02-22

Very good, as usual, except that when I got home I realized that we had taken her in for a cough, and sneezing, but we got side tracked and talked about her weight, thyroid and general appearance. So the consultation was really not complete. This is unusual and I would always recommend Sun Valley for pets.

**NPS:**

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★★★★★ by Chris Ellison on 2016-02-21

I have been going to Sun Valley for years and I realize they have changed hands again recently but My last two Dr's would come in and greet my animals and sit on the floor with them and they loved going there but my new dog growled so I put the muzzle on her and the Dr jumped back like she was scared and my dog only weighs 13 pounds. I really felt that there must be other animals that are afraid, this dog is a rescue and has been mistreated and I think it could have been handled differently. I told them about her issues ahead of time and even put the muzzle on for her myself. My daughter took her dog there yesterday and her new puppy and saw the same Dr and they got kisses and my daughter said she did great so I will go back and try a different Dr. My other dog Chloe I have never had a problem with there so I might be just over protective because she has been through so much

**NPS:**

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★☆☆☆☆ by Tina Machado on 2016-02-21

very disappointed and very upset. we have been very lucky for 12 years only been seen by ARF and they have always been great, its is time to reapply at ARF so sugars teeth needed attention and with the personal hardships I have had for over a year I kept putting off sugars dental needed and next thing I know we ended up with a medical emergency. two days before this happens I finally connect and arf said my reap papers we being sent to me sugars dental problems got very painful and bad super fast so I start looking for a vet to see him asap I got a appointment with sunvalley animal hospital I very upset and worried about sugar I don't have a car so I have to arrange for a ride and being that ssi is my only income I go to a friend whom I borrow 160.00 and go to the you no one was there but we had to wait 30 mins you had me sign a paper for that days vist with a amount to pay we then see the doctor the doctor does not bare look at sugar did not exam him did not take his temper I told her about his mouth she did not even look in his mouth you could see his mouth was swollen so she says she will give him a antibiotic and draw blood and urine which they said the could not get any urine and when I wanted I needed to make a dental appointment with sun valley animal hospital and all she did was talk about how much I need to pay for the dental work and I told her I had a 160.00 she ignored me and then they bring out a different paper (not the one I signed promising to pay) with a higher amount owed 228.00 for that appointment was way out of line and she kept going on and on because I only had 160. saying I was a new patient and how could they trust me I say how could I trust her the doctor was rude did not care about sugars well being never bothered to find sugars cause of pain and did not give him any pain medicine and due the fact she never looked in his mouth she know how bad his infection was or why his mouth was infected she took advantage of me because they knew I was upset about sugar and I was crying and not seeing what was wrong with this appointmet and my friend whom droves us kept trying to tell me and the doctor kept cutting her off sayin I was ok with what was happening I fell sun valley vet should refund me all the money I payed except for the antibiotic and the office vist and maybe the blood work and let me know they are sorry I ended up that night having to take sugar to SAGE EMERGENCY VET HOSPITAL because my dog was in great pain and he was getting worse sage is a great hospital and care about their patients they did a through exam including taking his temp and found out what was causing his pain and what was going on and then I now know whats going on and when we left there they started a plan to manage sugars pain talked over with me and we left knowing how serous his dental was and on the way to much needed relief for sugar and much stress refief for me and It cost a lot less than sun valley and they even cut his nails for free I ask you could you cut them and you said no I have no trust in you and will worn every body with the help of social media of telling my story and how awful it was hope to hear something from you in a positive way hoping maybe this was just a hiccup on your part otherwise if this his your normal practice I will make sure to tell my experiance with you and no one with take their pets to sun valley animal hospital because it can be a danger to their pets well being I hope you under stand the extra stress you put on me and you put sugar in serous distress and caused extra finical hardship on us also

**NPS:** 0 1 2 3 4 5 6 7 8 9 10

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★★★★★ by Darlene Moirao on 2016-02-20

The person who assisted me has always given 5 star service. She is always very good to Scrappy. I just can't remember her name right now.

**NPS:**

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★★★★★ by Laura Ghione on 2016-02-16

My dog loves his vets at Sun Valley Regional Animal Hospital. I have been going there for the last 5 years with my current pup and prior to that with my other dog for a total of at least 10 years. They are the best, wouldn't take my pup anywhere else.

**NPS:**

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★★★★★ by Sylvia Williams on 2016-02-15

Your tech's are always friendly and professional. They are always kind to Molly(our cat).

**NPS:**

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★★★★★ by Jim Bauman on 2016-02-15

Very helpful

**NPS:**

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★★★★★ by Sharon Tilton on 2016-02-15

Thank you Dr. Singla and staff for providing such excellent care for our kitties. Dr. Singla is very affectionate and caring with our pets which helps put them at ease during their visits.

**NPS:**

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★★★★★ by Julia Fiorello on 2016-02-11

Sun Valley has been so wonderful to our little furry family. Thanks for keeping our girls healthy and always having our little troublemaker's medicine in stock.

**NPS:**

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★★★★★ by Kathie Alcorn on 2016-02-11

They were wonderful as always , very kind and sympathetic .. I dropped in twice to see my kitty and he was happy ! Super sweet Dr , amazing caring and knowledgeable staff .. Great hours , clean office and exam rooms ...

**NPS:**

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★★★★★ by Larry Delosier on 2016-02-11

Any and all appointments we have had, are EXCELLENT. excellent for Vets, and all tecks are perfect.. A perfect crew to all Thank You Linda Delosier and Larry DeLosier

**NPS:**

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★★★★★ by Jack Case on 2016-02-10

They were very helpful

**NPS:**

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★★★★★ by LAB CCLRR - Lab Rescue on 2016-02-10

Got appt same day Great care

**NPS:**

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★★★★★ by Amanda Kaplan on 2016-02-09

I have been taking our Banjo here since he was a puppy and have been impressed by all the vets and staff. I love how they treat our fur baby and how they don't try to sell you on things that my dog doesn't need. They are also the reason I got pet insurance and it has been worth it!! Thank you for all that you do!! :)

**NPS:**

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★★★★★ by Pamela Lee on 2016-02-09

Dr. Nidhi is wonderful. She takes good care of all our pets and is patient with us too. Also the staff is caring, professional, and friendly. Thanks for taking care of our animal family. Pam Lee

**NPS:**

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★★★★★ by Lia Nelson on 2016-02-09

Great customer service!

**NPS:**

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★★★★★ by Jeryl Girton on 2016-02-09

Dr Singla was wonderful. He is always accommodating and full of information. Lisa, whom I called Stephanie, is great with pets. She was very calming and had a wealth of information as well. Sorry for calling her by the wrong name, but she handled it very professionally. Very respectful Both were totally available to meet all of my cats needs and answer all of my questions. The only thing I don't like is that he is not there very many days and that Dr Buttar even though he remains co owner is no longer doing hours there. I was not happy with one other vet that my cat saw, so I must wait til the days that one of those two are in the office. I do realize everyone is different, so

what personality wise does not work for me and my cat, may very well work for another owner. Overall, the pets comes first, and I do feel that way at this clinic. Thank you for being there through tough times.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Lonnie Wickham on 2016-02-09

The staff is kind and gentle with our 18.5 yr old cat, Sophie.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Chi Wooldridge on 2016-02-09

Thank you for being there on Sundays! I was appreciative that I was able to get Alley in so quickly. The staff is always cheerful and caring. Thank you for taking such excellent care of Alley and for checking in on her the next day.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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